E-Gate
User Guide

PORT OF
AUCKLAND
TĀMAKI HERENGA WAKA
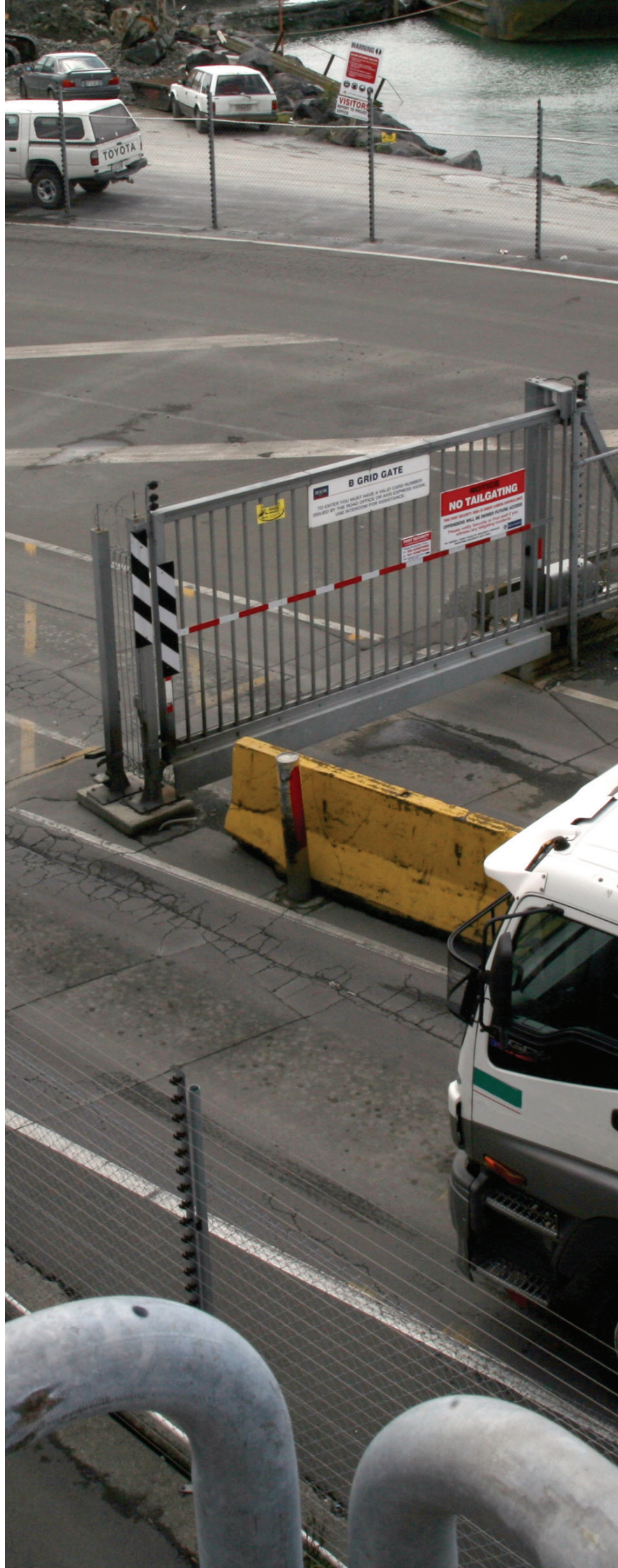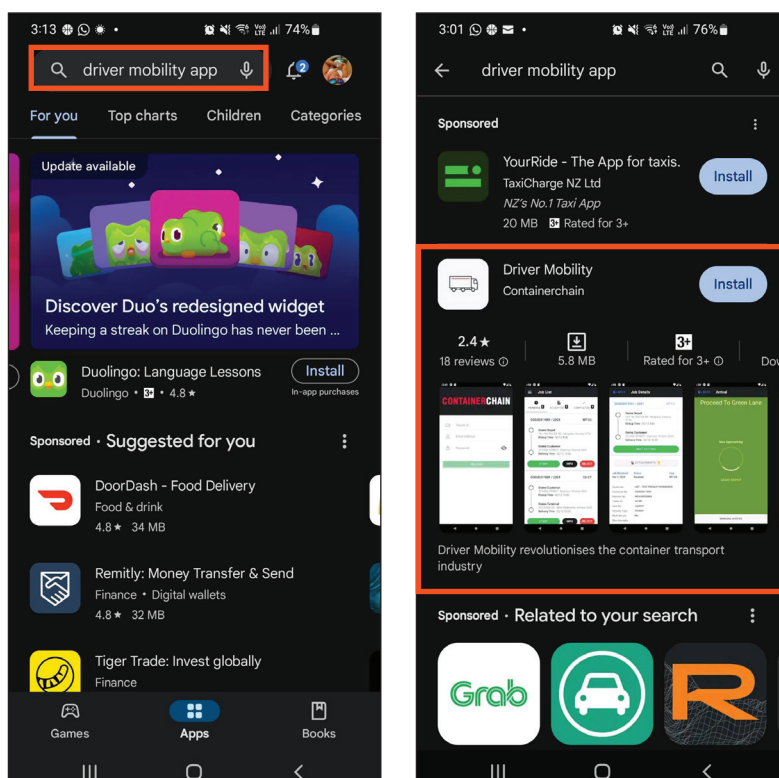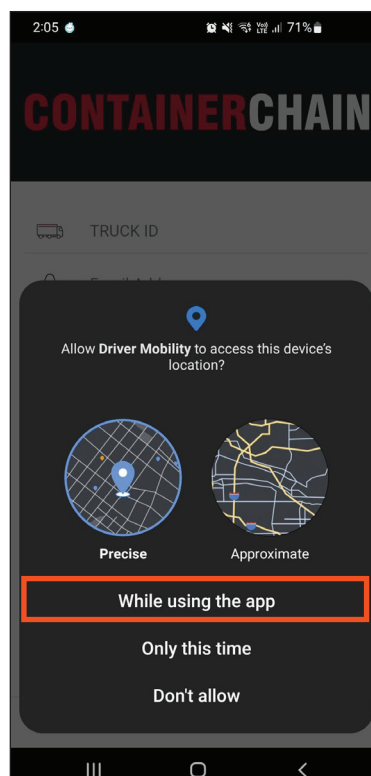
Download

Download the **Driver Mobility App** from Google Play or the App Store.

Permission

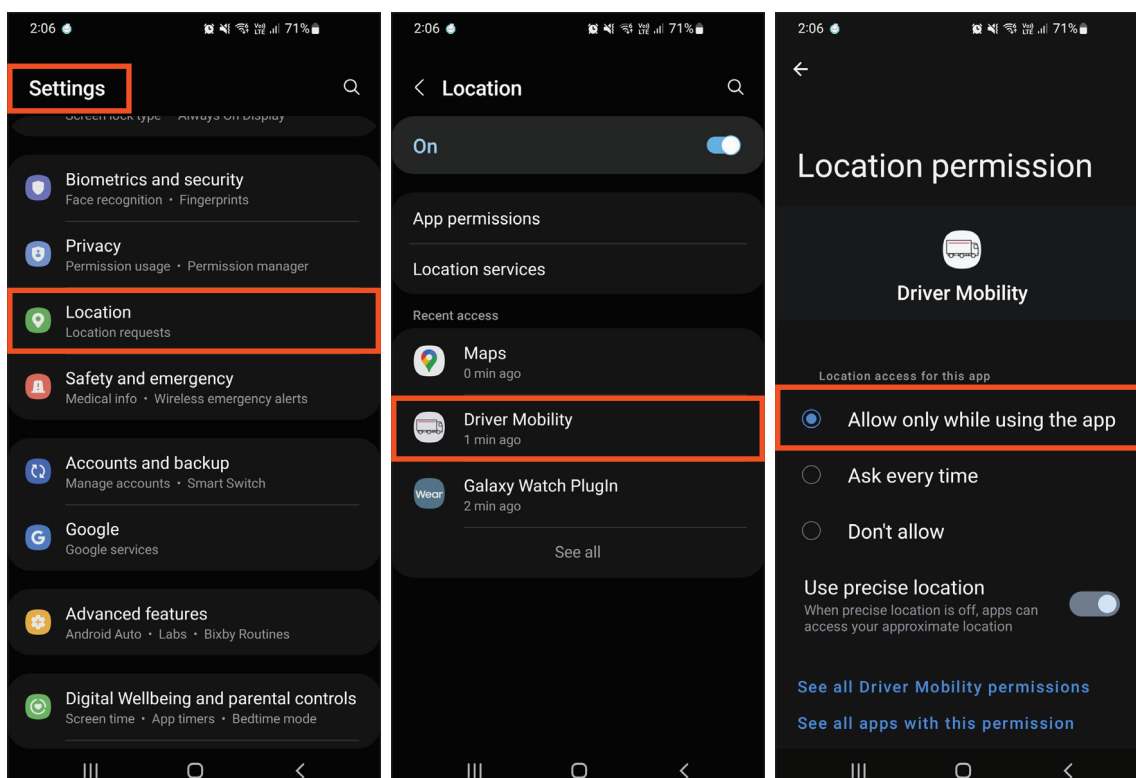When you access the app the first time, it will prompt you to allow access to your device location.

Tap on allow only **While using the App** or **Always allow**.

You can also go to the
1. Settings
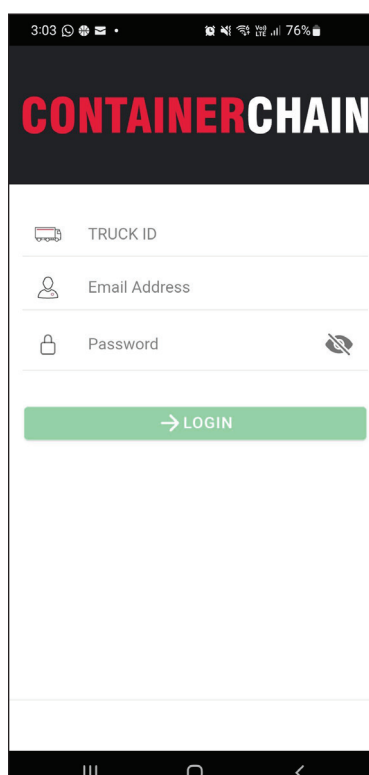**2. Location**
3. Driver Mobility

Then tap on **Allow only while using the app**.

Login

Login details are available from your Dispatcher.

If you are an Owner Driver, enter in your email login and truck details.

Landing Page

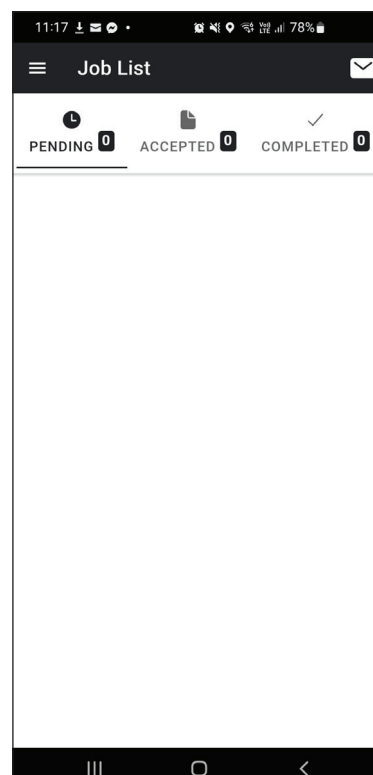Upon logging in, you will land on this page which has 3 different tabs.

Pending
This tab will show you the jobs that are yet to be accepted or rejected.

Accepted
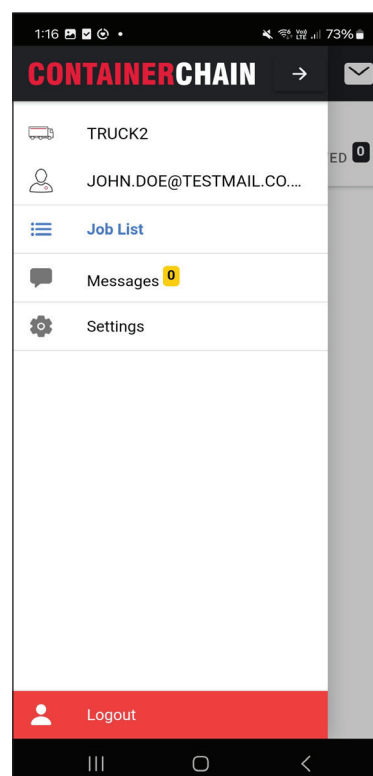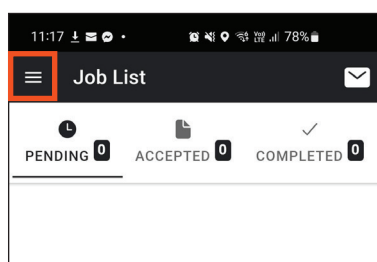This tab will show you the accepted jobs and that are in progress.

Completed
This tab will show you all the completed jobs.

Job List View

To find your jobs, tap the three lines on the top left of your screen.
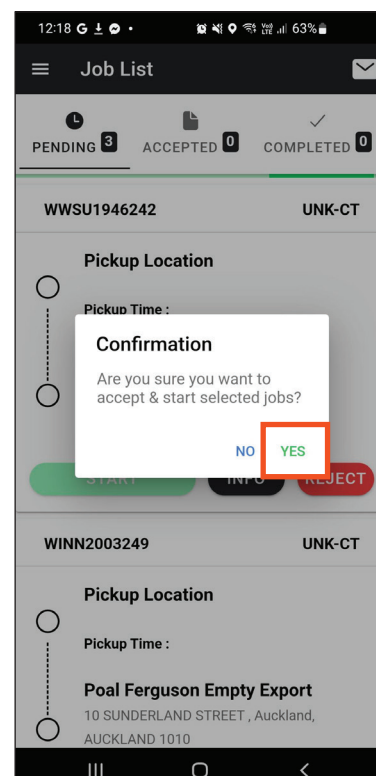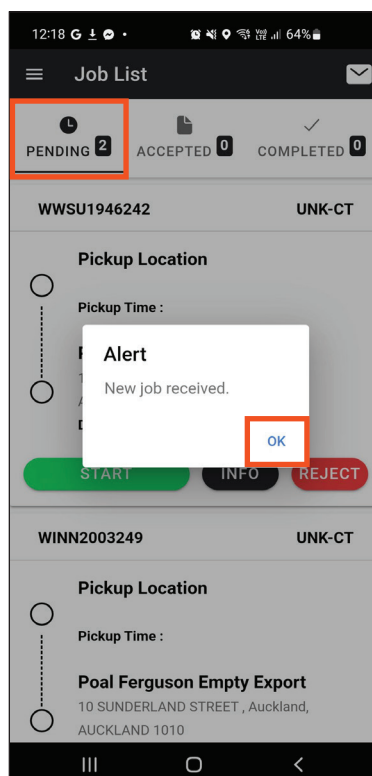
Container Drop off

Step 1

Receiving/Starting a Job

You will receive a pop-up message when you are assigned with a job by the Dispatcher.

Press **OK** to dismiss the prompt

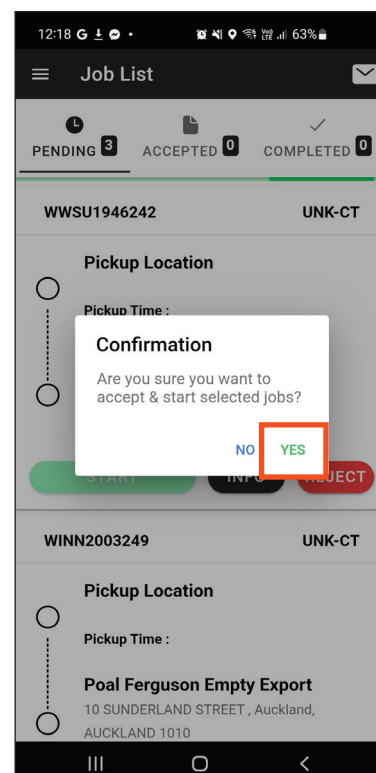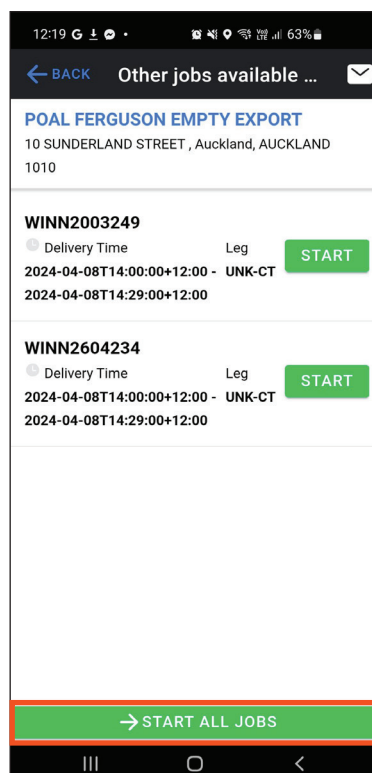Only select the job/s that you want to pick up now from the pending tab and tap **START**

A pop-up message will appear, tap on **YES** to accept.

Confirming Job

If you have multiple jobs for the same delivery time, tap '**START ALL JOBS**'. Otherwise start the jobs individually.

After selecting **YES** the job will be displayed under the Accepted job tab.
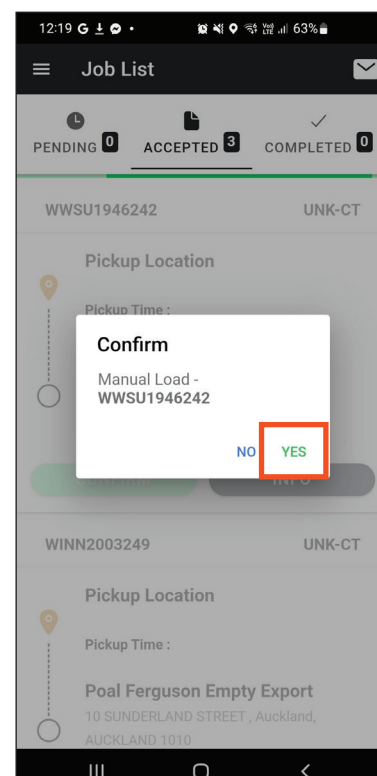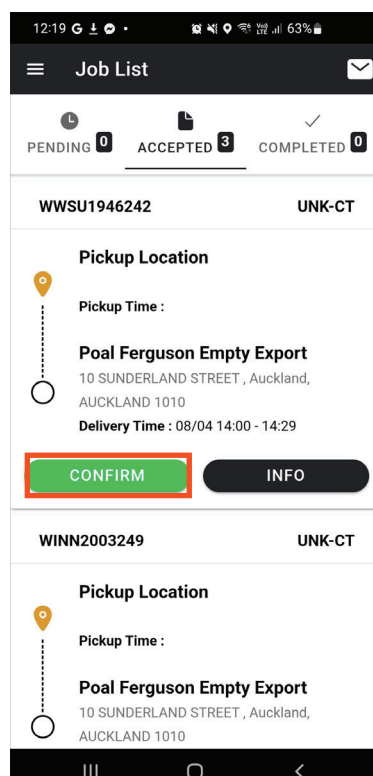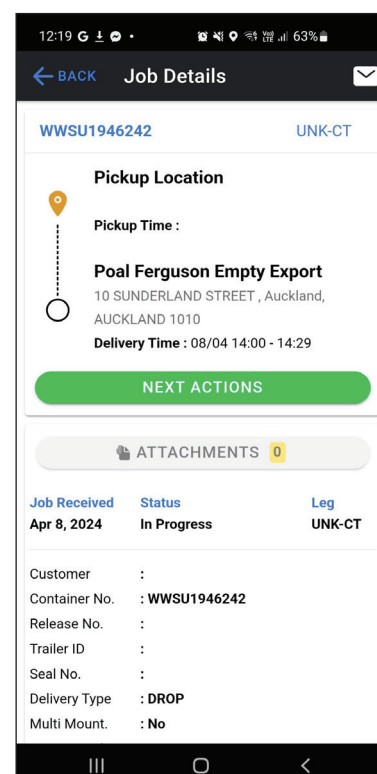
Step 2

Pick up Location Arrival
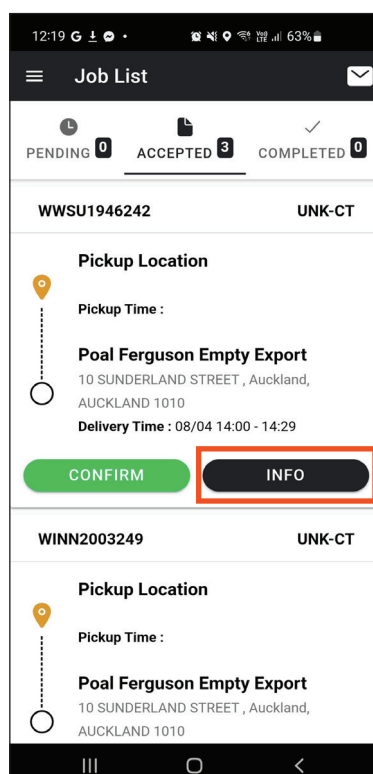
After loading the container onto your truck at the pick-up point, tap **CONFIRM** in the accepted tab.

After loading the container, select "**YES**" on the pop-up message to confirm.

Job Information

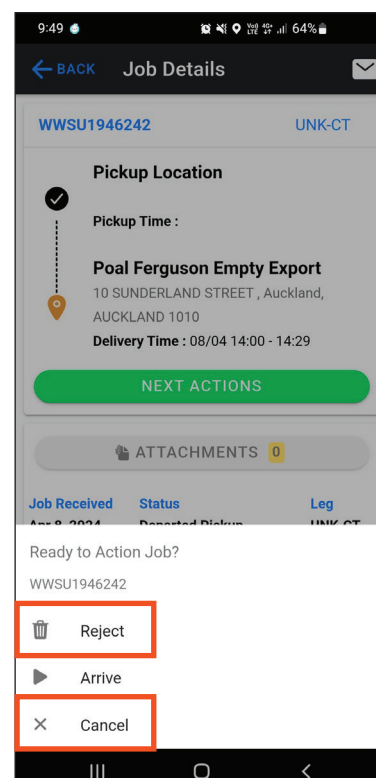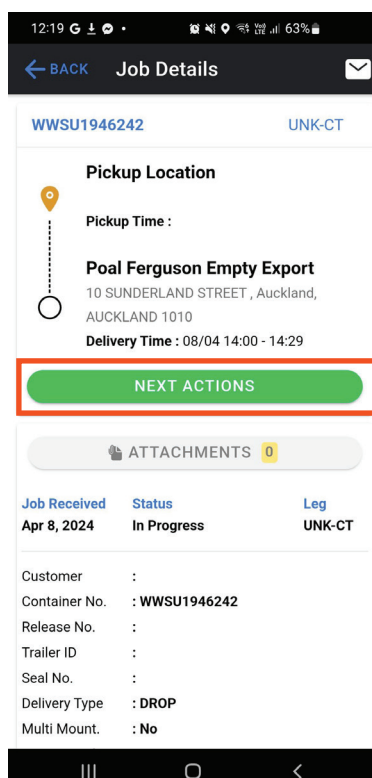You can view details of the accepted job by tapping on the **INFO** button.

Next Action

It opens a new screen that allows the driver to **REJECT** or **CANCEL** the job.

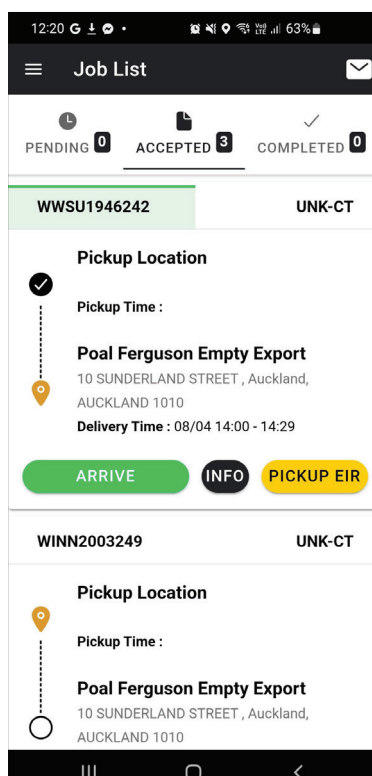When it opens a new screen, please do not tap on "**Arrive**". Choose either reject or cancel.

Reject: Will remove the job from your job list

Cancel: Will close the menu and will take you back to the previous screen

Step 3

Once the Job is confirmed, you can now drive down to the Port.

Please don't tap on **ARRIVE** as this is done automatically by the app.

Arriving at the Port - Green

Please keep the app open at ALL TIMES during the journey.

When you approach the Port the screen will either turn green or red.

If **green**, you may go straight to the gate where the eGate kiosk is located.

If you get a **red** screen, park at the truck grid and call the Road Office on **0800 767 800**.

This is Green Lane notification you will receive when you pass through the **1st geofence.**

Please don't tap on **ARRIVE** as this is done automatically by the app.

When dropping off a container at the POAL MT Yard and also picking up or dropping off a container at the Fergusson Terminal, the GreenLane screen will display in the image shown happy for you to reword if you need to
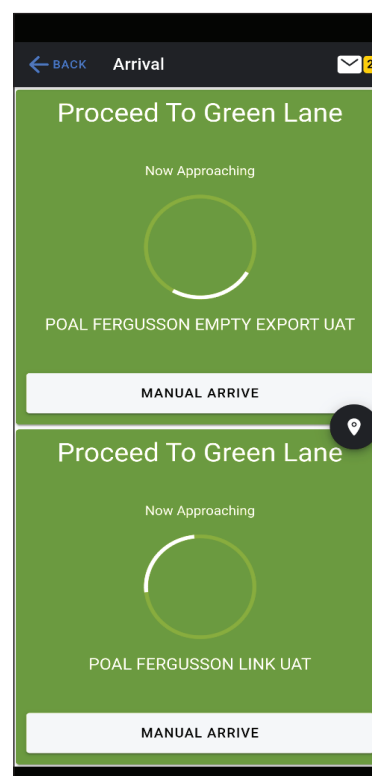
After passing through the **second geofence**, the on-screen notification will update and appear as shown.
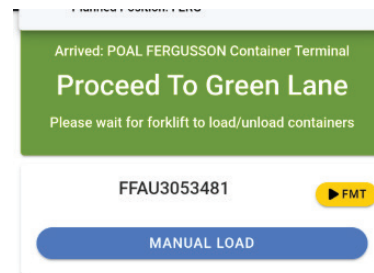
eGate Fergusson Driver

The driver does **NOT GO** to the Pre Gate Kiosk, process starts at the Gate Kiosk

Gate Kiosk

Select 'Start' to begin the gate opening process.
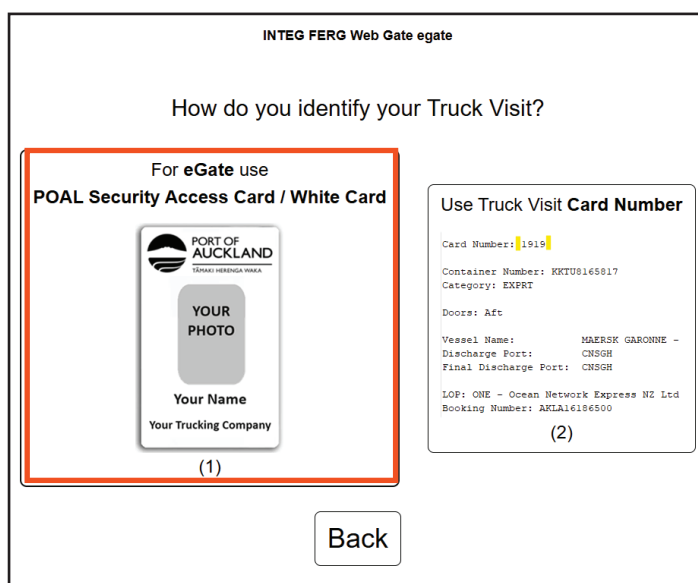
Gate Kiosk

For a **GREEN LANE**, Select **POAL Security Access**.

> Be sure to select the **left-hand option** and use your **POAL Security Access Card** to activate the door direction steps at the **lane kiosk**.

Gate Kiosk

Tap POAL Card on the Black RFID Card reader.

If details are correct the Main Gate opens.
For errors use the Intercom

Lane Assignment Kiosk

Select **POAL Security Access**.

INTEG Web Lane Assignment FERG eGate

How do you identify your Truck Visit?

For **eGate** use
POAL Security Access Card / White Card

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YOUR
PHOTO

Your Name

Your Trucking Company

(1)

Use Truck Visit **Card Number**

Card Number: 1919

Container Number: KKTU8165817
Category: EXPRT

Doors: Aft

Vessel Name: MAERSK GARONNE -
Discharge Port: CNSGH
Final Discharge Port: CNSGH

LOP: ONE - Ocean Network Express NZ Ltd
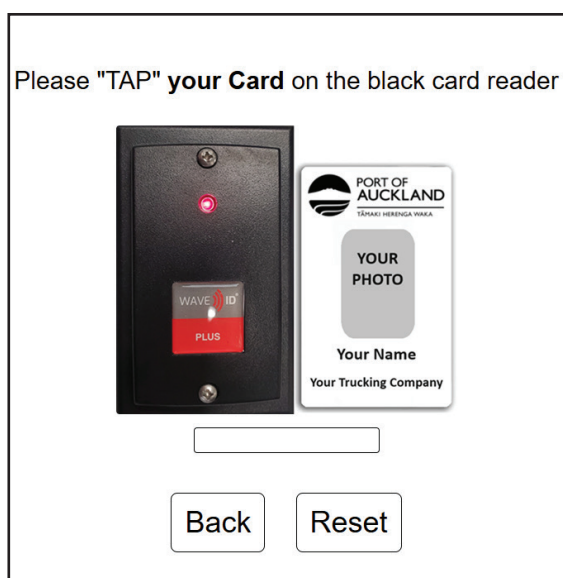Booking Number: AKLA16186500

(2)

Lane Assignment Kiosk

Tap POAL Card on the Black
RFID card reader.

Please "TAP" **your Card** on the black card reader

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YOUR
PHOTO

Your Name

Your Trucking Company

WAVE ID
PLUS

Back   Reset

Lane Assignment Kiosk

Lane Assigned to the driver is
displayed.

Click **OK** and go to your
assigned lane.

Please go to lane

03

for your transaction

OK (1)

Exchange Kiosk – In the Truck Lane

Select the preferred language.

INTEG WebExchange eGate cpdd

Lane 3

Please select Language to CONTINUE

English (1)	Māori (2)	हिंदी (3)	ਪੰਜਾਬੀ (4)	简体中文 (5)

Exchange Kiosk – In the Truck Lane

Go through the safety screens.

INTEG WebExchange eGate cpdd

Please confirm that you are PARKED correctly and that your breaks are ENGAGED.

YES (1)   NO (2)

INTEG WebExchange eGate cpdd

Are all PASSENGERS out of the truck?

YES (1)   NO (2)

Exchange Kiosk – In the Truck Lane

Go through the safety screens.

INTEG WebExchange eGate cpdd   249

Have you checked the integrity of your Container/s prior to unloading i.e. Doors Secure, Seals Secure, Leakage, Damage?

YES (1)   NO (2)

INTEG WebExchange eGate cpdd

Are your twist locks set in the proper configuration and unlocked?

If you have any refrigerated containers are they unplugged?

Are all chains clear of your containers?

YES (1)   NO (2)

Exchange Kiosk – In the Truck Lane

Go through the safety screens.

Do you understand if twist locks are not released correctly, you will be liable for any damages to your truck, the container or the straddle as a result?

YES (1)   NO (2)

INTEG WebExchange eGate cpdd

Please press and hold CLOSE BARRIER button until the Truck Barrier is completely closed.

CLOSE BARRIER

BARRIER CLOSED

OK (1)

Exchange Kiosk – In the Truck Lane

Select **POAL Security Access**.

INTEG WebExchange eGate cpdd

How do you identify your Truck Visit?

For **eGate** use
POAL Security Access Card / White Card

PORT OF AUCKLAND
TĀMAKI HERENGA WAKA

YOUR PHOTO

Your Name

Your Trucking Company

(1)

Use Truck Visit **Card Number**

Card Number: 1919

Container Number: KKTU8165817
Category: EXPRT

Doors: Aft

Vessel Name: MAERSK GARONNE –
Discharge Port: CNSGH
Final Discharge Port: CNSGH

LOP: ONE – Ocean Network Express NZ Ltd
Booking Number: AKLA16186500

(2)

Back

Exchange Kiosk – In the Truck Lane

Tap POAL Card on the Black RFID card reader.

INTEG WebExchange eGate cpdd

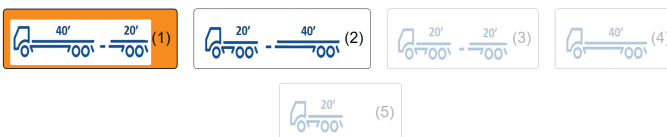Please "TAP" **your Card** on the black card reader

Back   Reset

Exchange Kiosk – In the Truck Lane

Validate your Door Direction set up.

Please select your Chassis Profile

Truck Visit: 4545, Exchange Lane: FXG03, Transaction Count: 4, DROP OFF: **2**, PICK UP: **2**
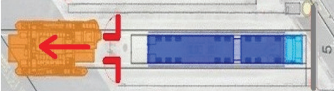
40' - 20' (1)   20' - 40' (2)   20' - 20' (3)   40' - 20' (4)

20' (5)

Back   Next (Enter #)   Reset

INTEG WebExchange eGate cpdd

Does your Chassis / Trailer have SWINGLIFT?

YES (1)   NO (2)

Back   Next (Enter #)   Reset

Exchange Kiosk – In the Truck Lane

Validate your Door Direction set up.

Exchange Kiosk – In the Truck Lane

Exchange Kiosk – In the Truck Lane

Exchange Kiosk – In the Truck Lane

INTEG WebExchange eGate cpdd

THEN press OPEN BARRIER button and SECURE twist locks before you EXIT THE LANE

OK (1)

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