

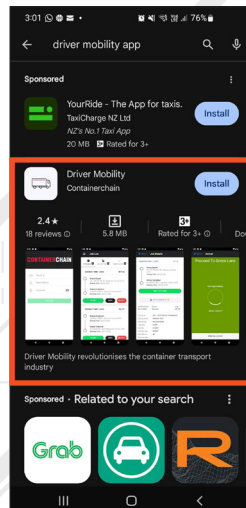
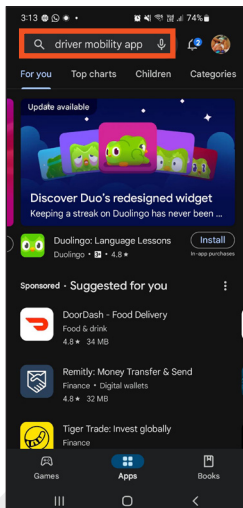
# E-Gate

## User Guide



## Download

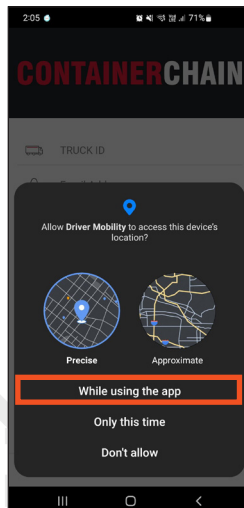
Download the **Driver Mobility App** from Google Play or the App Store.



# Permission

When you access the app the first time, it will prompt you to allow access to your device location.

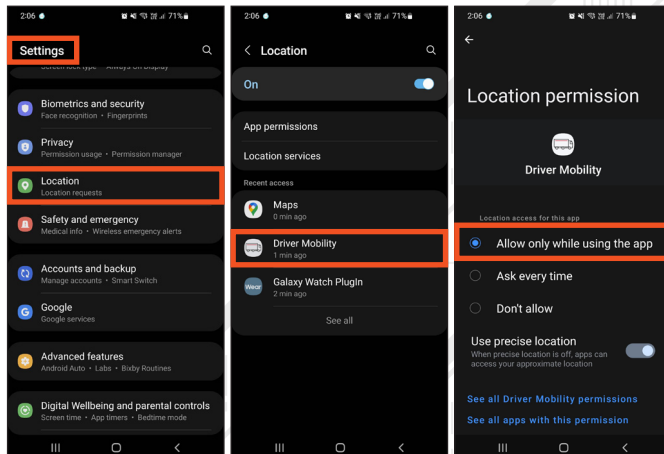
Tap on allow only **While using the App** or **Always allow**.



You can also go to the

1. Settings
2. Location
3. Driver Mobility

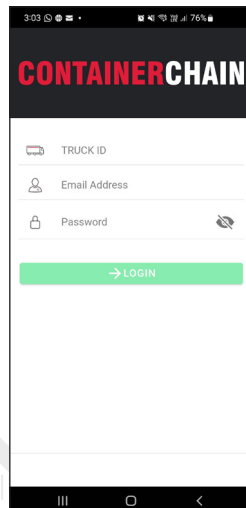
Then tap on **Allow only while using the app.**



## Login

Login details are available from your Dispatcher.

If you are an Owner Driver, enter in your email login and truck details.



The screenshot shows the CONTAINERCHAIN mobile app interface. At the top, the status bar displays the time 3:03, signal strength, and battery level at 76%. The app header is black with the 'CONTAINERCHAIN' logo in red and white. Below the header, there are three input fields: 'TRUCK ID' with a truck icon, 'Email Address' with a person icon, and 'Password' with a lock icon and a toggle for visibility. A green button with a right arrow and the text 'LOGIN' is positioned below the password field. The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps icons.

## Landing Page

Upon logging in, you will land on this page which has 3 different tabs.

### Pending

This tab will show you the jobs that are yet to be accepted or rejected.

### Accepted

This tab will show you the accepted jobs and that are in progress.

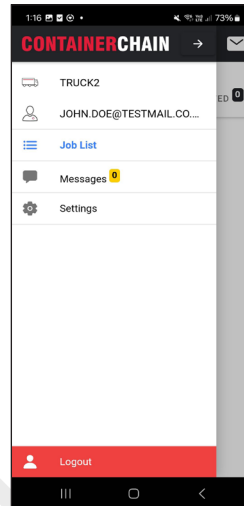
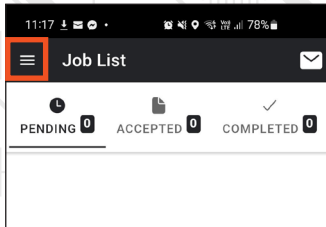
### Completed

This tab will show you all the completed jobs.

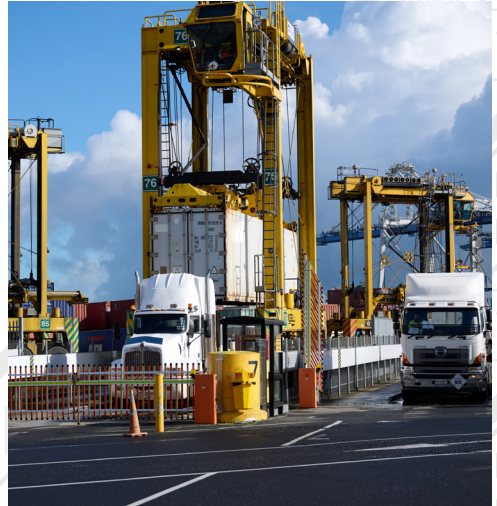


## Job List View

To find your jobs, tap the three lines on the top left of your screen.



# Container Drop off





# Step 1

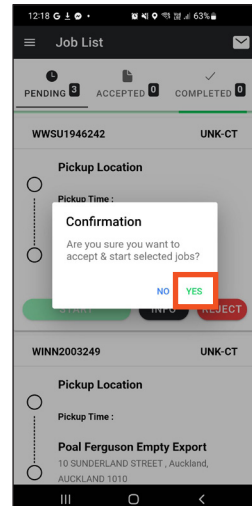
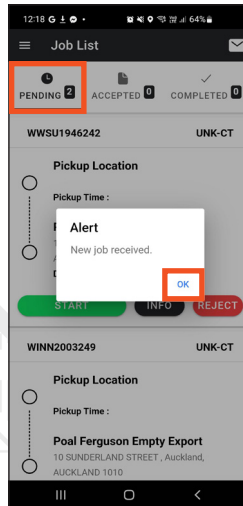
## Receiving/Starting a Job

You will receive a pop-up message when you are assigned with a job by the Dispatcher.

Press **OK** to dismiss the prompt

Only select the job/s that you want to pick up now from the pending tab and tap **START**

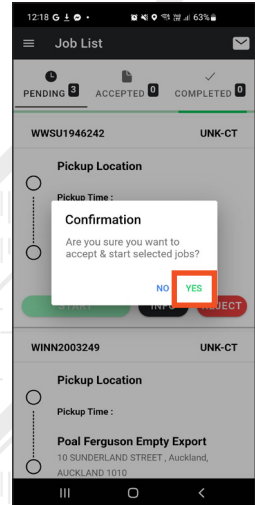
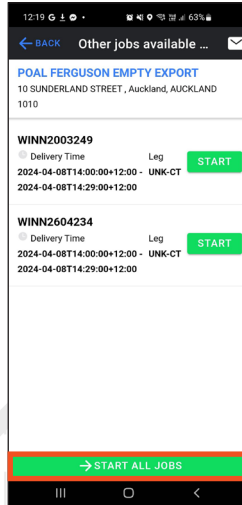
A pop-up message will appear, tap on **YES** to accept.



## Confirming Job

If you have multiple jobs for the same delivery time, tap **'START ALL JOBS'**. Otherwise start the jobs individually.

After selecting **YES** the job will be displayed under the Accepted job tab.

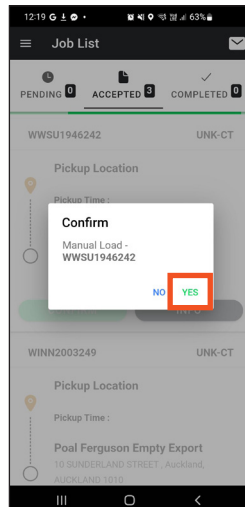
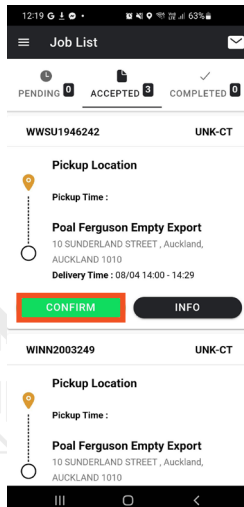


## Step 2

### Pick up Location Arrival

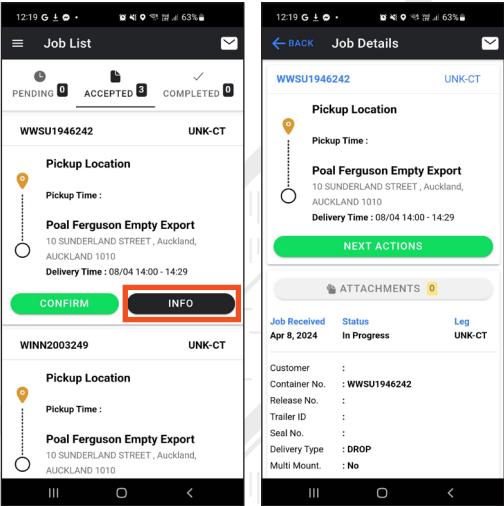
After loading the container onto your truck at the pick-up point, tap **CONFIRM** in the accepted tab.

After loading the container, select **“YES”** on the pop-up message to confirm.



## Job Information

You can view details of the accepted job by tapping on the **INFO** button.



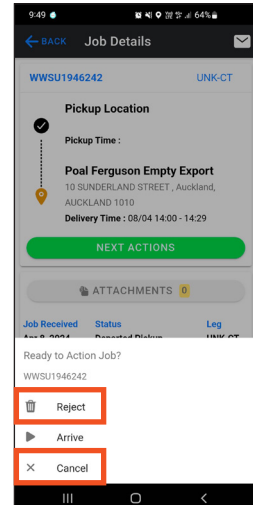
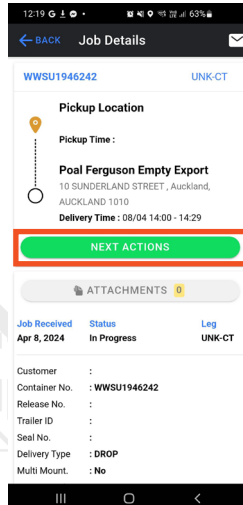
## Next Action

It opens a new screen that allows the driver to **REJECT** or **CANCEL** the job.

When it opens a new screen, please do not tap on **“Arrive”**. Choose either reject or cancel.

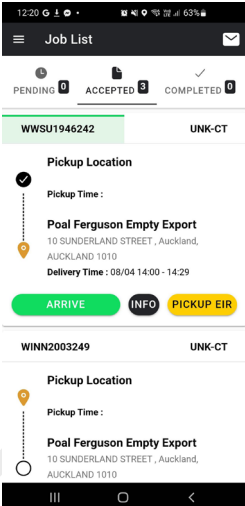
**Reject:** Will remove the job from your job list

**Cancel:** Will close the menu and will take you back to the previous screen



# Step 3

Once the Job is confirmed, you can now drive down to the Port.



Please don't tap on **ARRIVE** as this is done automatically by the app.

## Arriving at the Port - Green

Please keep the app open at ALL TIMES during the journey.

When you approach the Port the screen will either turn green or red.

If **green**, you may go straight to the gate where the eGate kiosk is located.

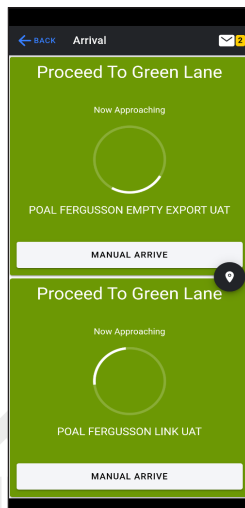
If you get a **red** screen, park at the truck grid and call the Road Office on **0800 767 800**.

This is Green Lane notification you will receive when you pass through the **1st geofence**.



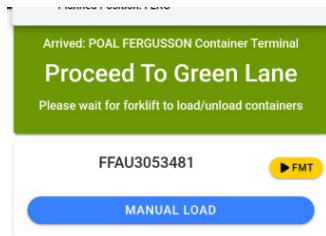
Please don't tap on **ARRIVE** as this is done automatically by the app.

When dropping off a container at the POAL MT Yard and also picking up or dropping off a container at the Fergusson Terminal, the GreenLane screen will display in the image shown happy for you to reword if you need to





After passing through the **second geofence**, the on-screen notification will update and appear as shown.



# eGate Fergusson Driver

The driver does **NOT GO**  
to the Pre Gate Kiosk,  
process starts at the  
Gate Kiosk



## Gate Kiosk

Select 'Start' to begin the gate opening process.

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Te Kaitiaki o Te ōhanga

INTED FERG Web Gate egate

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To **OPEN** the **GATE** please **CONFIRM**:

**Ensure** you are wearing Hi-Viz clothing at all times. Failure to comply may result in you being **refused access to the Port**.

**NO** clearing trucks while parked on the grid.

**NO** entering the truck while the straddle is over the truck.

Start (1)

## Gate Kiosk


For a **GREEN LANE**, Select  
**POAL Security Access**.

Be sure to select the **left-hand option** and use your **POAL Security Access Card** to activate the door direction steps at the **lane kiosk**.

INTEG FERG Web Gate egate

How do you identify your Truck Visit?

For eGate use  
**POAL Security Access Card / White Card**



(1)

**Use Truck Visit Card Number**

Card Number: 1915

Container Number: KKTU2165817

Category: EXPET

Doors: Aft

Vessel Name: MAERSK GAROSNE -

Discharge Port: CNSGH

Final Discharge Port: CNSGH

LOP: ONE - Ocean Network Express NZ Ltd

Booking Number: AKLA16186500

(2)

Back

## Gate Kiosk

Tap POAL Card on the Black  
RFID Card reader.

If details are correct the Main  
Gate opens. **For errors use  
the Intercom**

Please "TAP" your Card on the black card reader




## Lane Assignment Kiosk

Select **POAL Security Access**.

INTEG Web Lane Assignment FERG eGate

How do you identify your Truck Visit?

For eGate use  
**POAL Security Access Card / White Card**



(1)

Use Truck Visit **Card Number**

Card Number: 1919

Container Number: KKTU8165817

Category: EXPRT

Doors: Aft

Vessel Name: MAERSK GARONNE -

Discharge Port: CNSGH

Final Discharge Port: CNSGH

LOP: ONE - Ocean Network Express NZ Ltd

Booking Number: AKLA16186500

(2)

## Lane Assignment Kiosk

Tap POAL Card on the Black RFID card reader.

Please "TAP" your Card on the black card reader



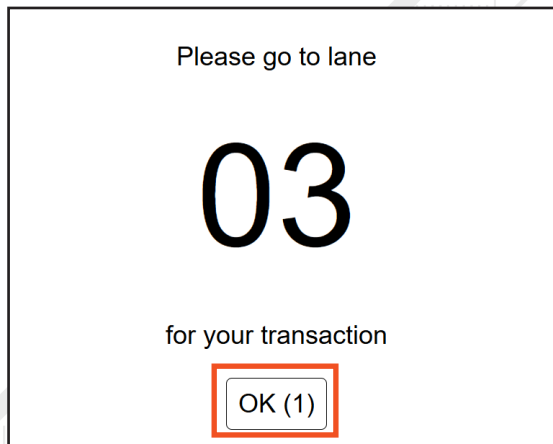
Back

Reset

## Lane Assignment Kiosk

Lane Assigned to the driver  
is displayed.

Click **OK** and go to your  
assigned lane.










## Exchange Kiosk – In the Truck Lane

Select the preferred  
language.

INTEG WebExchange eGate cpdd

Lane 3

Please select Language to CONTINUE



English (1) 	Māori (2) 	हिंदी (3) 	ਪੰਜਾਬੀ (4) 	简体中文 (5) 
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## Exchange Kiosk – In the Truck Lane

Go through the safety  
screens.

INTEG WebExchange eGate cpdd

Please confirm that you are PARKED correctly and that your breaks are ENGAGED.

YES (1) 	NO (2) 
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INTEG WebExchange eGate cpdd

Are all PASSENGERS out of the truck?

YES (1)	NO (2)
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## Exchange Kiosk – In the Truck Lane

Go through the safety  
screens.

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Have you checked the integrity of your Container/s prior to unloading i.e. Doors Secure, Seals Secure, Leakage, Damage?

YES (1)

NO (2)

INTEG WebExchange eGate cpdd

Are your twist locks set in the proper configuration and unlocked?

If you have any refrigerated containers are they unplugged?

Are all chains clear of your containers?

YES (1)

NO (2)

## Exchange Kiosk – In the Truck Lane

Go through the safety  
screens.

Do you understand if twist locks are not released correctly, you will be liable for any damages to your truck, the container or the straddle as a result?



YES (1)

NO (2)

INTEG WebExchange eGate cpdd

Please press and hold CLOSE BARRIER button until the Truck Barrier is completely closed.



OK (1)

## Exchange Kiosk – In the Truck Lane

Select **POAL Security  
Access**.

INTEG WebExchange eGate cpdd

How do you identify your Truck Visit?

For eGate use  
POAL Security Access Card / White Card



(1)

Use Truck Visit Card Number

Card Number: 1916

Container Number: KKTU8165817

Category: EXPRT

Doors: Aft

Vessel Name: MAERSK GAROSNE -

Discharge Port: CNSGH

Final Discharge Port: CNSGH

LOP: ONE - Ocean Network Express NZ Ltd

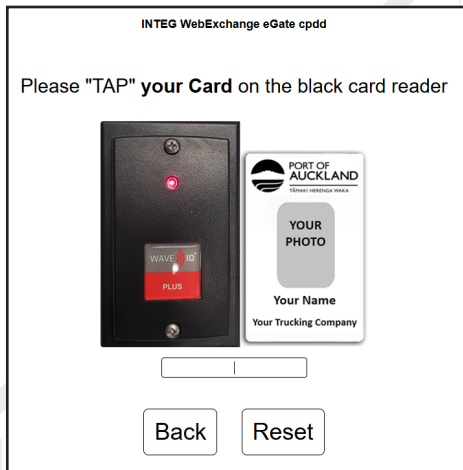
Booking Number: AKLA16186500

(2)

Back

## Exchange Kiosk – In the Truck Lane

Tap POAL Card on  
the Black RFID card  
reader.





## Exchange Kiosk – In the Truck Lane


Validate your Door  
Direction set up.


Please select your Chassis Profile


Truck Visit: 4545, Exchange Lane: FXG03, Transaction Count: 4, DROP OFF: 2, PICK UP: 2

 (1)

 (2)

 (3)

 (4)

 (5)

INTEG WebExchange eGate cpdd

Does your Chassis / Trailer have SWINGLIFT?

## Exchange Kiosk – In the Truck Lane

Validate your Door  
Direction set up.

Truck Visit: 4545, Exchange Lane: FXG03, Transaction: 1 of 4

### DROP OFF

LOP Booking	Category	Container Number	ISO Type	Gross Weight [Kg]	Door Direction	Position on 40_20 Chassis
POA111	EXFRT	IZUL1234003	2009 - 20'	2500	(7) < FRONT	Truck Front Pins (1)

Door Direction: (7) < FRONT

(7) < FRONT BACK > (8)

Container Position on the 40\_20 Chassis: Truck Front Pins (1)

Truck Front Pins (1) 20' IZUL1234003 Mid Pins (2) Rear Pins (3) Trailer Front Pins (4) Mid Pins (5) Rear Pins (6)

Back Next (Enter #) Reset

Truck Visit: 4545, Exchange Lane: FXG03, Transaction: 2 of 4

### DROP OFF

LOP Booking	Category	Container Number	ISO Type	Gross Weight [Kg]	Door Direction	Position on 40_20 Chassis
POA111	EXFRT	IZUL1234001	2009 - 20'	2500	BACK > (8)	Trailer Front Pins (4)

Door Direction: BACK > (8)

(7) < FRONT BACK > (8)

Container Position on the 40\_20 Chassis: Trailer Front Pins (4)

Truck Front Pins (1) 20' IZUL1234003 Mid Pins (2) Rear Pins (3) Trailer Front Pins (4) 20' IZUL1234001 Mid Pins (5) Rear Pins (6)

Back Next (Enter #) Reset



## Exchange Kiosk – In the Truck Lane

Truck Visit: 4545, Exchange Lane: FXG03, Transaction: 4 of 4

### PICK UP

LOP Booking	Category	Container Number	ISO Type	Gross Weight [Kg]	Door Direction	Position on 40_20 Chassis
IMPR1		TEMU0079438	2210 - 20'	25300	(7) < FRONT	Trailer Front Pins (4)

Door Direction: (7) < FRONT

(7) < FRONT BACK > (8)

Container Position on the 40\_20 Chassis: **Trailer Front Pins (4)**

Truck Front Pins (1)  
40', OOLU9337710 Mid Pins (2) Rear Pins (3) Trailer Front Pins (4)  
20', TEMU0079438 Mid Pins (5) Rear Pins (6)

Back Next (Enter #) Reset

### SUMMARY

Truck Visit: 4545, Exchange Lane: FXG03, Transaction Count: 4, DROP OFF: 2, PICK UP: 2

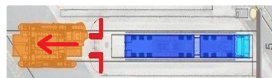
Transaction Type	LOP Booking	Category	Container Number	ISO Type	Gross Weight [Kg]	Door Direction	Position on 40_20 Chassis
DROP OFF	POA111	EXPR1	QZL1254003	2009 - 20'	2069	FRONT (7)	Truck Front Pins (1)
DROP OFF	POA111	EXPR1	QZL1254001	2009 - 20'	2600	BACK (8)	Trailer Front Pins (4)
PICK UP		IMPR1	OOLU9337710	4010 - 40'	13120	BACK (8)	Truck Front Pins (1)
PICK UP		IMPR1	TEMU0079438	2210 - 20'	25300	FRONT (7)	Trailer Front Pins (4)

Back Finish (Enter #) Reset

## Exchange Kiosk – In the Truck Lane

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Once ALL transactions are complete, WAIT for the Straddle to exit the lane and clear the rear gate,



OK (1)

## Exchange Kiosk – In the Truck Lane

INTEG WebExchange eGate cpdd

THEN press OPEN BARRIER button and SECURE twist locks before you EXIT THE LANE



OK (1)



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TĀMAKI HERENGA WAKA