

# Operational Update

21 February 2024

<b>Overall Operational Status</b>	
<p><b>Key points:</b> Terminal operations have been affected over the past week with a higher-than-normal level of unplanned staff absences due to COVID and other illnesses. This has impacted some shifts due to mix of available skilled labour and had some slight delays to planned vessel departure times.</p> <p>This situation is however expected to improve over the coming week.</p> <p>Whilst the industrial dispute in Australia has now been resolved, we are continuing to see some disruption in the vessel schedules. We do however expect to see this impact reduce over the coming weeks.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<b>Marine Services</b>	
Operating well.	
<b>Container Terminal Vessels at Anchor</b>	
Nil	
<p>There are no ongoing wait times at the anchorage we continue to manage a few services operating off window.</p> <p><b>Alongside working:</b> 'TIANJIN BRIDGE 185' (NZS) 'BF GIANT KE404A' (KEX)</p> <p><b>Berthing 22<sup>nd</sup> February:</b> 'AS SIMONE 407E' (POLARI) 'MOANA CHIEF 4565' (PACCOS) 'NYK FUSHIMI 123S' (NEASIA)</p> <p><b>Berthing 23<sup>rd</sup> February:</b> 'MATE 348N' (PANZ) 'CMA CGM FIORDLAND 449S' (CNS)</p> <p><b>Berthing 25<sup>th</sup> February:</b> 'CMA CGM SEMARANG 2401' (ANLTRZ) 'CAPE SKAGEN 4501 (RTWPAN)</p> <p><b>Berthing 26<sup>th</sup> February:</b> 'CONTSHIP QUO 017E' (ANE) 'NORFOLK 113' (NZS)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info for both Multi-cargo and Container Terminal.</p>	
<b>Link/On-dock Empty Container Depot</b> – Link facility has sufficient capacity to meet current demands.	
<b>Road Services</b> – Terminal Road operations working well with sub-25-minute turn times.	

<p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> <li>• Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park.</li> <li>• Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening</li> <li>• Supply their Drivers with Hazardous Certificates for Imports</li> <li>• Are on time for their bookings</li> </ul> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p><b>Rail Services</b> – Services running as expected.</p>	
<p><b>Multi-Cargo (MC) Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths and yard currently at approx. 30% and is expected to increase slightly so over the next week</p> <p>PCC Car volumes in the yard currently at approx. 5% capacity and will increase 30% by the end of the week</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs and wear a seatbelt.</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs. For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz)

Next update will be on Wednesday 28 February 2024.