

Operational Update

27 March 2024

Overall Operational Status	
<p>Key points: Terminal operations have been busy this week having come off a quiet week last week.</p> <p>Several vessels have arrived on window this week with large import volumes whereas last week we were low on container volume due to Service omissions and offshore vessel delays. This has created some congestion in the yard with higher container utilisation.</p> <p>We are continuing to prioritise those vessels arriving on window to target on window departures however there may be some delays experienced due to congestion.</p> <p>With two short working weeks approaching (Easter) we would appreciate efforts by importers and transporters planning now to utilise as much of the off-peak period to keep containers moving off port during the public holiday period.</p>	
Marine Services	
Operating well.	
Container Terminal Vessels at Anchor	
Nil	
<p>There are no ongoing wait times at the anchorage we continue to manage a few services operating off window.</p> <p>Alongside working: 'CMA CGM PERTH 771' (NZS) 'CAPITAIN TUPAIA 016S' (ANZPAC)</p> <p>Berthing tonight: 'AS NADIA FC408A' (CAP)</p> <p>Berthing 28th March: 'MOANA CHIEF 4575' (PACCOS) 'MSC NIMISHA III KE408A' (KEX)</p> <p>Berthing 29th March: 'NORDMAAS 412E' (POLARI) 'NAVIOS MIAMI 175S' (NEASIA)</p> <p>Berthing 30th March: 'MSC MANU KE409A' (KEX) 'ANL TASMA TRADER 2411' (ANZS)</p> <p>Berthing 31st March: 'MANDALAY 4505' (RTWPAN) 'COSCO HAMBURG 273S' (NZS)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-Cargo and Container Terminal.</p>	
Link/On-dock Empty Container Depot – Link facility has sufficient capacity to meet current demands.	

<p>Road Services – Terminal road operations working well with sub-25-minute average turn time.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the pre-gate kiosks located in the Fergusson truck park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their drivers with Hazardous Certificates for imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Services running as expected.</p>	
<p>Multi-Cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 30% and is expected to increase to 70% over the next week.</p> <p>Car volumes will be near full capacity by the end of the week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi-Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs and wear a seatbelt.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday - Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz

Next update will be on Wednesday 3 April 2024.