

Operational Update

24 April 2024

Overall Operational Status		
Key points:		
<p>Terminal operations have remained busy this past week. We are continuing to prioritise vessels arriving on window. Please continue to monitor vessel movements via our website www.poal.co.nz.</p> <p>POAL will be observing ANZAC Day commemorations and turning the port lights off between 0530-0700 hours on Thursday 25th April 2024. We will start preparations from 0500 hours with the last truck processed at 0430 hours (0400 hours bookings). Truck processing will resume from 0700 hours (0730 hour bookings). Lest We Forget.</p>		
Marine Services		
Operating well.		
Container Terminal Vessels at Anchor		
'NYK FUSHIMI 124S' (NEASIA)		
Alongside working:	'PFL MATAI 003S' (ANZPAC) 'CMA CGM MARLIN 233' (NZS)	
Berthing 25th April:	'MOANA CHIEF 4583' (PACCOS) 'CMA CGM SEMARANG 2405' (ANLTRZ)	
Berthing 26th April:	'NYK FUSHIMI 124S' (NEASIA) 'JACK LONDON 493S' (CNS)	
Berthing 28th April:	'CMA CGM SEATTLE 412S' (PANZ) 'MSC NURYA G KE413A' (KEX)	
Berthing 29th April:	'CONTSHIP QUO 020E' (ANE) 'TAKUTAI CHIEF 0163' (PACCOS)	
Berthing 30th April:	'AS SIMONE 416E' (POLARI) 'PALAWAN 2407' (ANLTRZ)	
Vessel berthing dates are indicative, check our website for the most current info for both Multi-Cargo and Container Terminal.		
Link/On-dock Empty Container Depot – Link facility has sufficient capacity to meet current demands.		
Road Services – Terminal road operations working well with 25-minute average turn time.		
Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.		

<p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the pre-gate kiosks located in the Fergusson truck park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their drivers with Hazardous Certificates for imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
Rail Services – Services running as expected.	
Multi-Cargo (MC) Operations	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 60% capacity, remaining 60% capacity over the weekend</p> <p>PCC Car volumes in the yard currently at approx. 50% capacity, increasing to approx. 90% over the next week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi-Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs and wear a seatbelt.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday - Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz

Next update will be on Wednesday 1 May 2024.