

Operational Update

10 April 2024

Overall Operational Status	
<p>Key points:</p> <p>We continue to see variable container volumes along with irregular vessel schedules due to offshore delays (particularly Asia).</p> <p>Latest information from the Met Service reporting a low-pressure system impacting Auckland with wind gusts exceeding 30 - 45 knots and heavy rain starting this evening through to Friday. We will continue to monitor the weather and will notify of any impacts through our Road Alerts.</p> <p>We are continuing to prioritise those vessels arriving on window to target on window departures.</p>	
Marine Services	
Operating well.	
Container Terminal Vessels at Anchor	
Nil	
There are no ongoing wait times at the anchorage we continue to manage a few services operating off window.	
<p>Alongside working: 'MOANA CHIEF 4579' (PACCOS) Berthing tonight: 'CAPTAIN TASMAN 019S' (ANZPAC) Berthing 11th April: 'NICOLAI MAERSK 414E' (POLARI) Berthing 12th April: 'CMA CGM FIORDLAND' (CNS) ' TIANJIN BRIDGE 187' (NZS) Berthing 14th April: 'CONSHIP YEN 053E' (ANE) ' SEATTLE EXPRESS 410S' (PANZ) Berthing 15th April: 'MIA SCHULTE 2405' (ANLTRZ) ' TAKUTAI CHIEF 0161' (PACCOS) Berthing 16th April: 'MSC CORCOVADO III KE411A' (KEX)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-Cargo and Container Terminal.</p>	
Link/On-dock Empty Container Depot – Link facility has sufficient capacity to meet current demands.	

<p>Road Services – Terminal road operations working well with sub-25-minute average turn time.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the pre-gate kiosks located in the Fergusson truck park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their drivers with Hazardous Certificates for imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Services running as expected.</p>	
<p>Multi-Cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 20% capacity, increasing to approx. 60% over the next week.</p> <p>PCC Car volumes in the yard currently at approx. 10% capacity, increasing to approx. 50% over the next week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi-Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs and wear a seatbelt.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday - Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz

Next update will be on Wednesday 17 April 2024.