

Truck Service Statistics

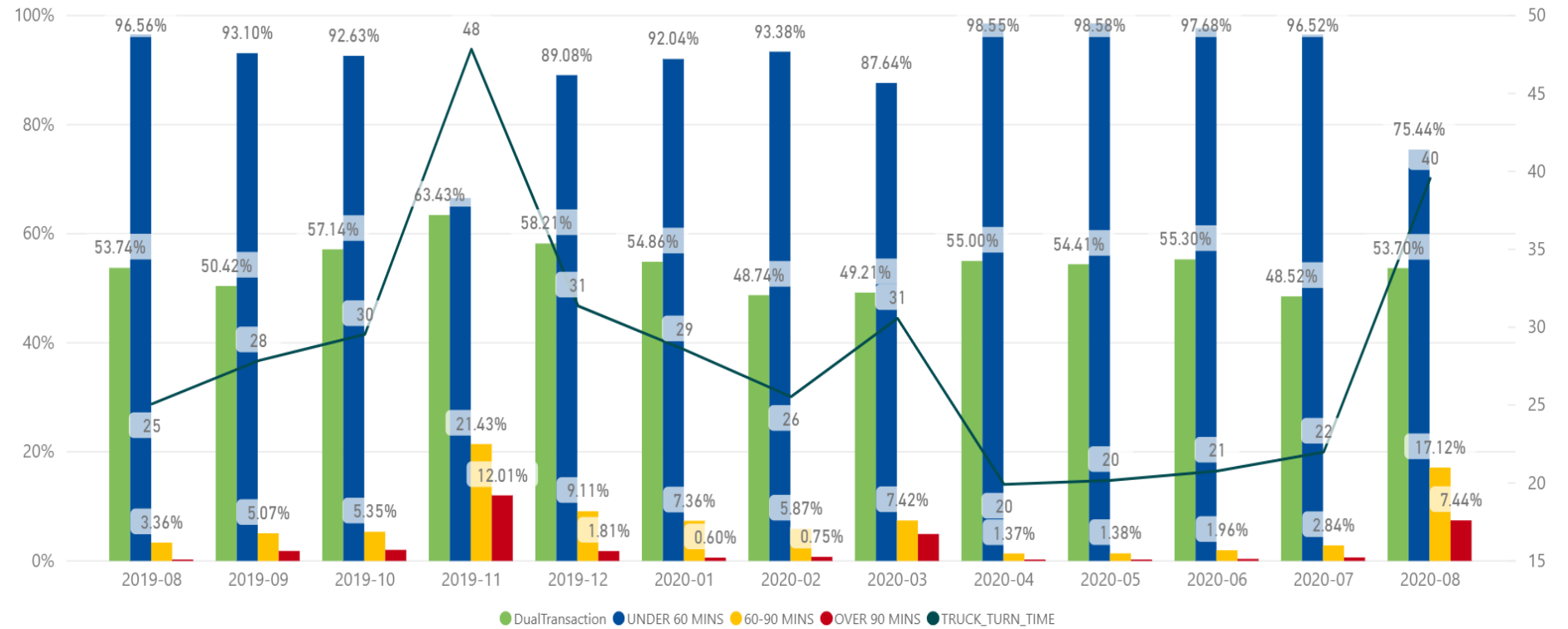
At Fergusson Container Terminal, Ports of Auckland is committed to providing a consistent service to road carriers, enabling import and export cargo to be picked up and delivered in a timely way.

Key results and initiatives for August 2020:

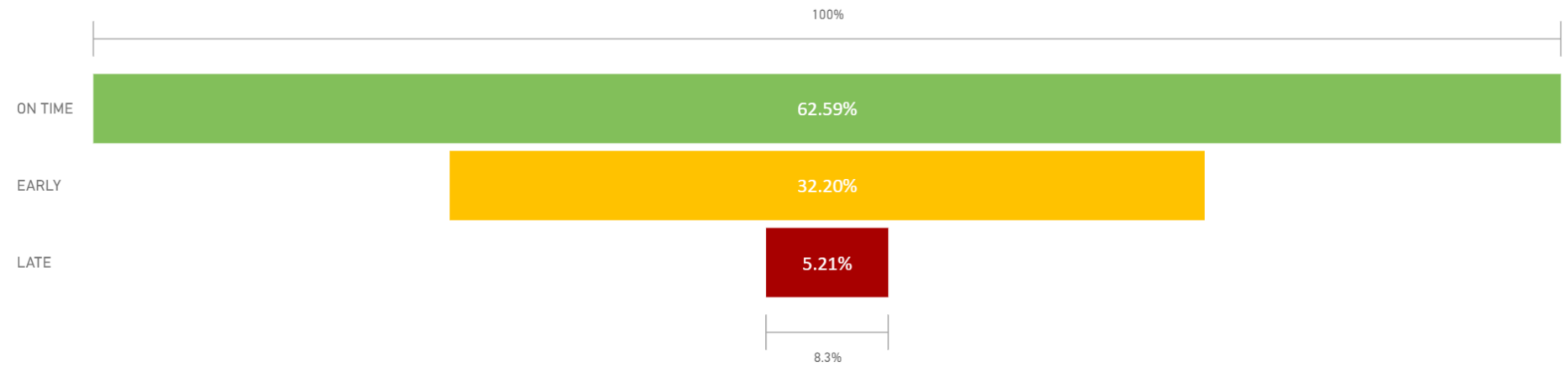
- In August the % of trucks turned under 60 minutes was 75.44%.
- % of trucks with a turn time over 1 hour was 24.56%.
- Average Truck Turn time for the container terminals was 40 min in August.
- Link truck turn time was 7 min in August.
- 32.20% of trucks arriving at the Fergusson Container Terminals were early with 5.21% arriving late.
- Average Import Dwell Time was 1.99 days, compared to 1.96 days in July 2020.

The time to turn a truck is measured from the time the driver processes at the kiosk or road office until the last move for that visit.

Truck Turn Times - Fergusson Container Terminal

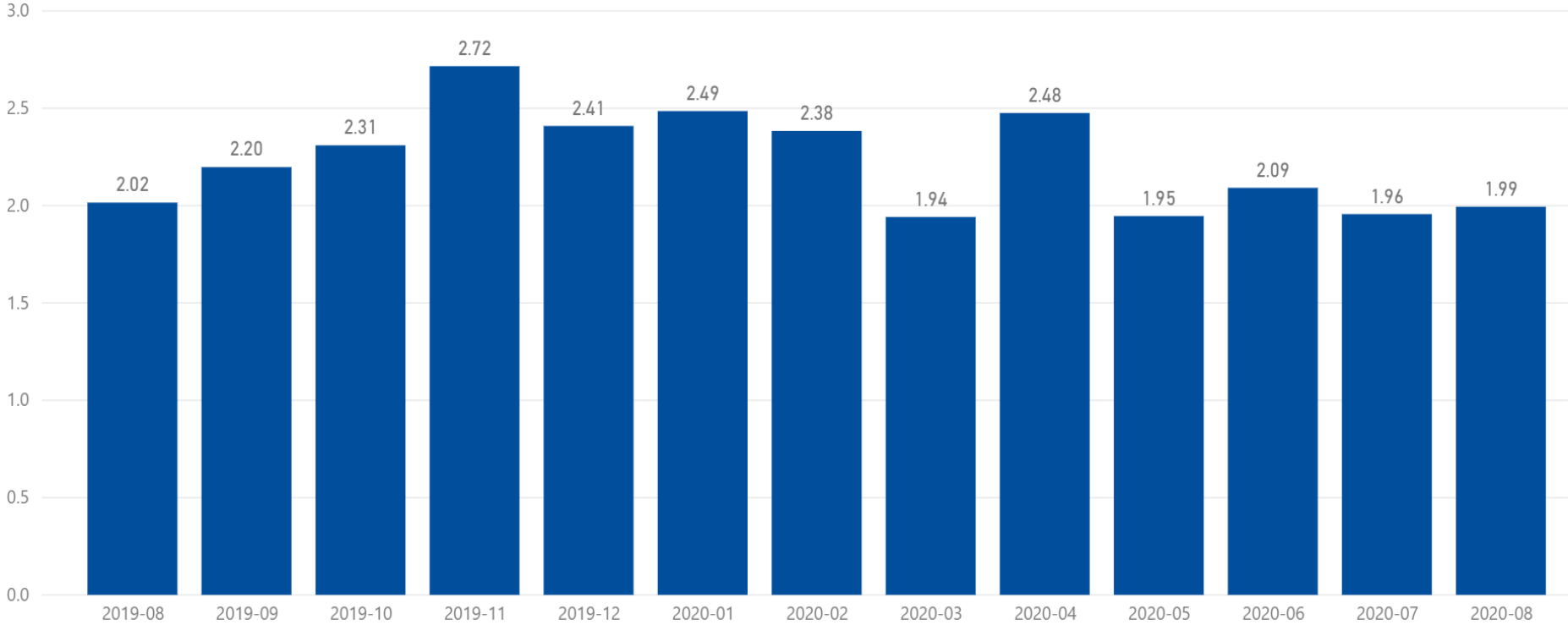


Truck on-time performance for VBS bookings.





Dwell time for import containers is calculated from the time a container is discharged from vessel until the container is delivered from the terminal.



Average truck-turn time for the Link Facility.

