

# Truck Service Statistics

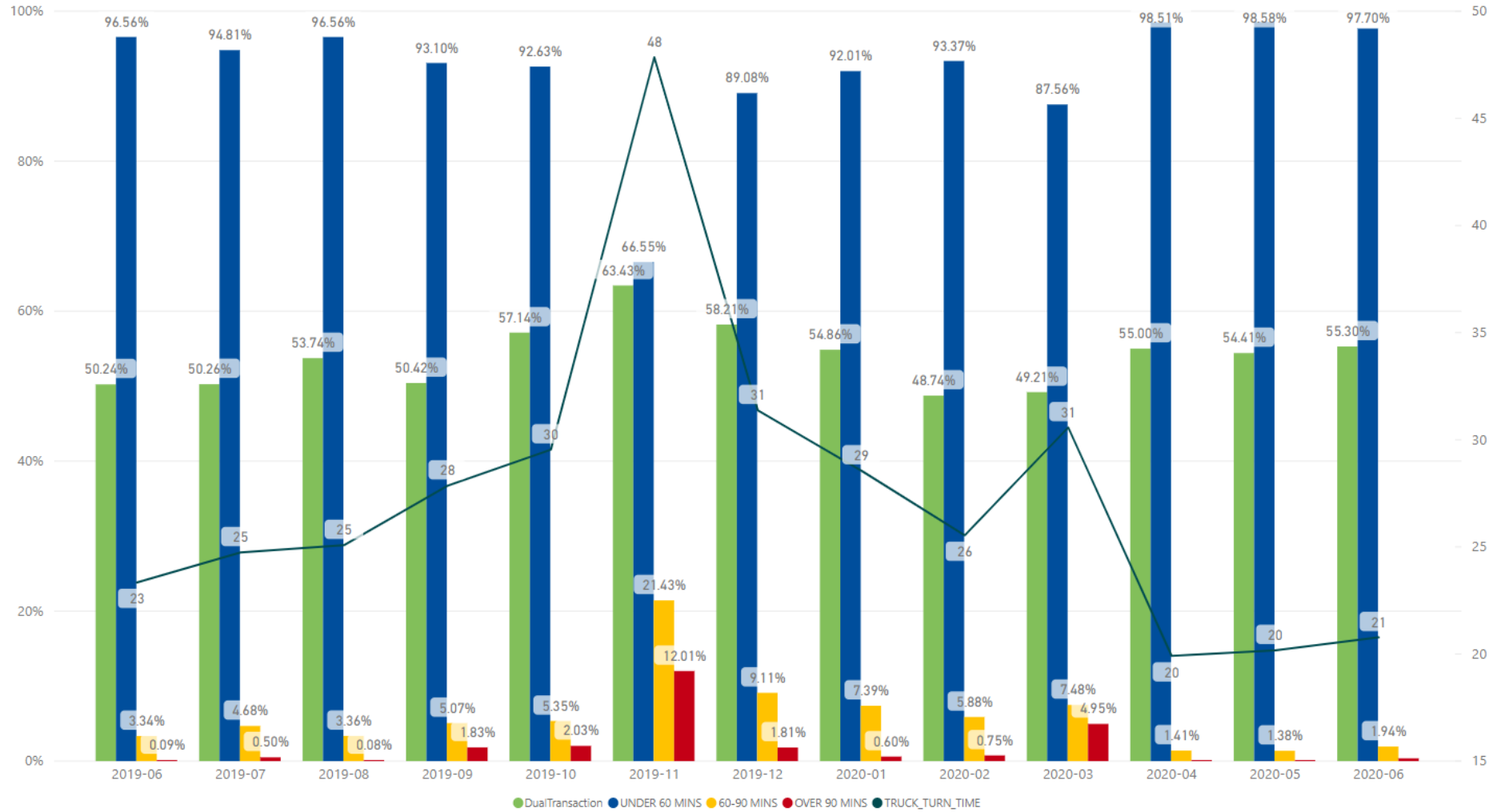
At Fergusson Container Terminal, Ports of Auckland is committed to providing a consistent service to road carriers, enabling import and export cargo to be picked up and delivered in a timely way.

## Key results and initiatives for June 2020:

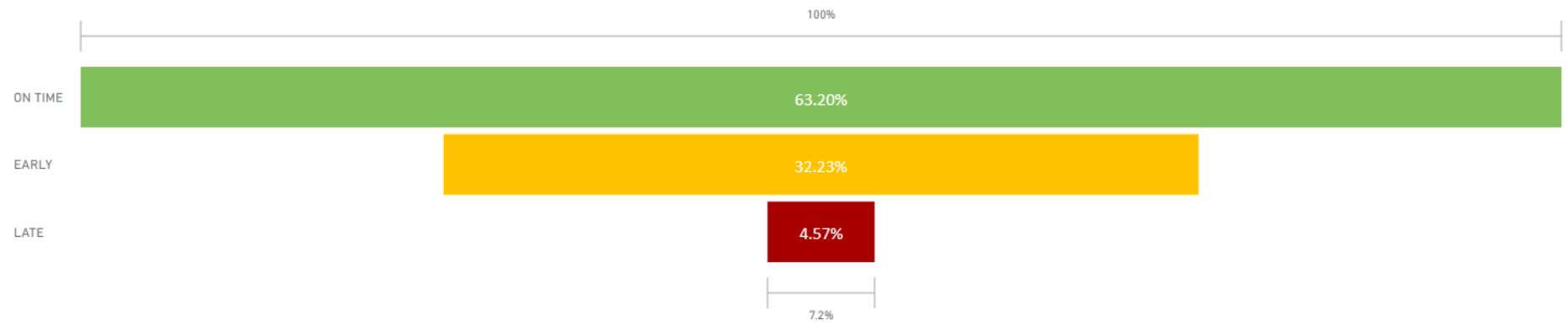
- In June the % of trucks turned under 60 minutes was 97.7%.
- % of trucks with a turn time over 1 hour was 2.3%.
- Average Truck Turn time for the container terminals was 21 min in June.
- Link truck turn time was 6 min in June.
- 32.23% of trucks arriving at the Fergusson Container Terminals were early with 4.57% arriving late.
- Average Import Dwell Time was 2.09 days, compared to 1.95 days in May 2020.

The time to turn a truck is measured from the time the driver processes at the kiosk or road office until the last move for that visit.

### Truck Turn Times - Fergusson Container Terminal

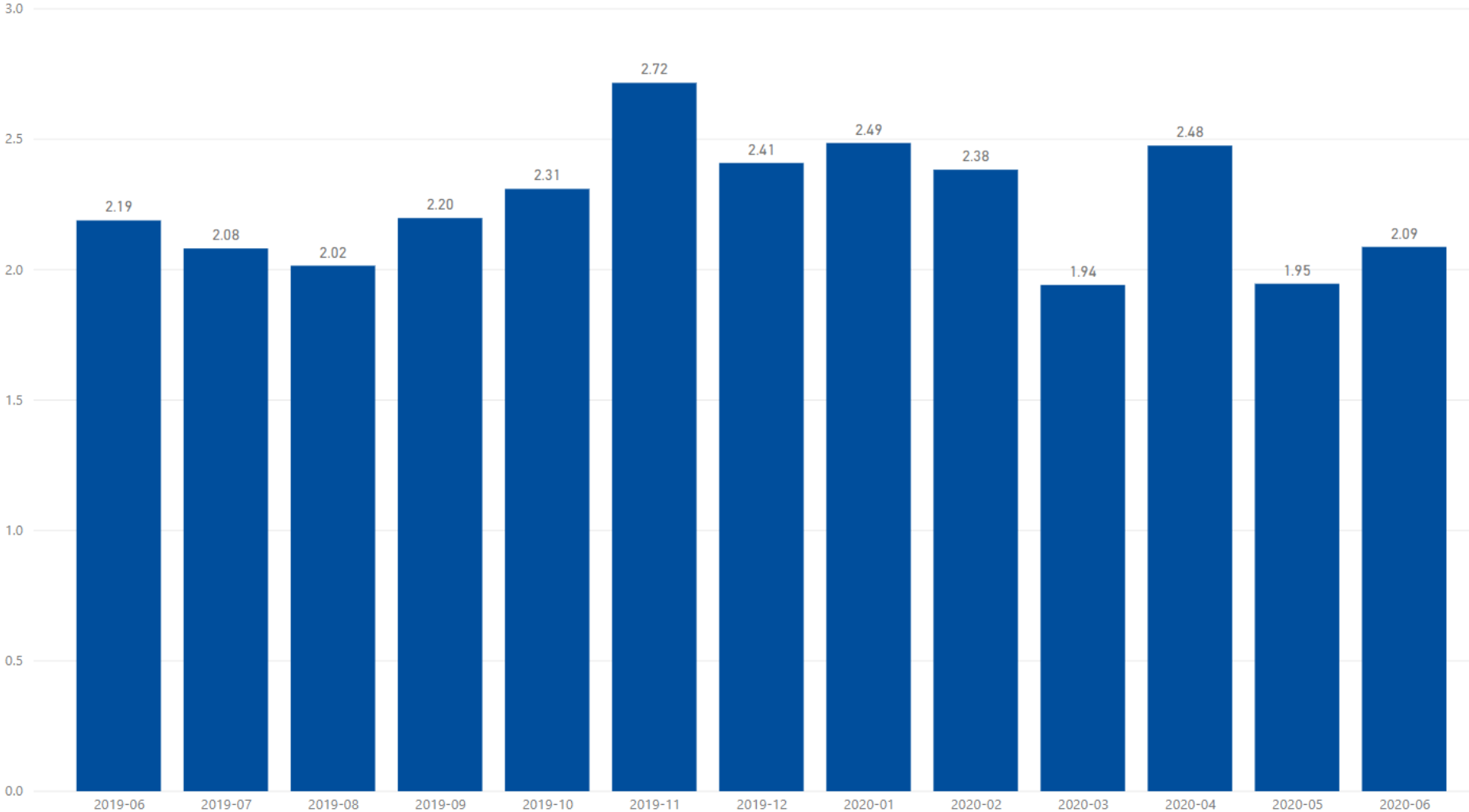


Truck on-time performance for VBS bookings.





Dwell time for import containers is calculated from the time a container is discharged from vessel until the container is delivered from the terminal.



Average truck-turn time for the Link Facility.

