

Accessing Ports of Auckland

Helpful websites

Name	Description
Ports of Auckland Policies	These policies apply at all POAL owned sites and to everyone who works for POAL in any capacity. https://www.poal.co.nz/media-publications/Pages/Policies
Port Website	Access information and learn more about the port. https://www.poal.co.nz
PortWise	This hosts your online learning records. You will need to complete and renew learning here. https://learning.poal.co.nz
Worksafe Ports Tool	The Ports Tool is a practical, interactive online tool, created to improve health and safety in the ports sector, particularly identifying and managing critical risks. http://portstool.worksafe.govt.nz

Contact list

Save these key contact numbers to your contact list:

Name	Contact number
Drivers Assist	(09) 348 5101 ext 5101
Harbour Control emergency	(09) 348 5777 or ext 777
Harbour Control general	(09) 348 5200 or ext 5200
ICT Helpdesk for technical support	(09) 348 5300
Learning and Development	(09) 348 5352 or ext 5352
Multi-Cargo	(09) 348 5346 or ext 5346

Reception	(09) 348 5000 ext 5000
Safety and Wellbeing team	safetyandwellbeing@poal.co.nz or via your Port Contact or Leader
Security hotline	(09) 348 5399 or ext 5399
Security van	(09) 348 5335 or ext 5335

Common terminology

Use this list to assist you with some terms you may come across:

Term	Definition
AED	Automated External Defibrillator
A-Strads	Automated Straddles
CCA	Customs Controlled Area
CoF	Certificate of Fitness
EWP	Elevated Work Platforms
JSA	Job Safety Analysis
M-Strads	Manual Straddles
PAAF	Port Access Application Form
PCC	Pure Car Carriers
PFD	Personal Flotation Device
POAL	Ports of Auckland Limited
PPE	Protective Personal Equipment
RORO	Roll On/ Roll Off vessels
SOP	Standard/ Safe Operating Procedure
SWL	Safe Working Load
SWMS	Safe Work Method Statement
TPO	Third Party Operator
WoF	Warrent of Fitness

General map

This map shows the port entry gates, visitor entry points, pre reg hut, key buildings, security van pick up/ drop off points, carparks and operational areas.



Emergency map

This map shows you the location of AEDs, evacuation assembly areas, civil defence points, spill kits and buoyancy aids.

