

Operational Update:

23rd October 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: POAL Labour weekend hours are now available on our website.</p> <p>Looking ahead to the long weekend and beginning of next week, road operators please ensure to target maximum import uplift to help relieve yard congestion that will continue to build over the weekend. Tuesday and Wednesday will be busy for R&D in the Terminal due to a large number of import containers expected to discharge over the long weekend. Looking at the VBS pool, there are still VBS bookings available for after late afternoon on Saturday and Sunday and good number of slots available for Monday.</p> <p>Please expect delays to truck turn times on Tuesday–Wednesday next week and limitations in our ability to provide any additional VBS slots. All Customers please note and be forewarned if expecting priority import cargoes.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Berth windows remain suspended. Vessels will be worked based on their arrival. Our berth plans are only updated for a 2-week horizon, so for Lines please note when reviewing further out.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'ANL Emora 2027' (ANL TTZ), 'Safmarine Mulanje 038S' (NEASIA) & 'Hansa Offenburg 2027' (ANL TTZ) at Fergusson North • Arriving 25 October: 'Moana Chief 4239' (PACCOS) & 'MSC Carla 3' (KEX) • Arriving 26 October: 'Navios Miami 155S' (NEASIA) <p>We will keep the website updated with the most current information.</p>	
Labour supply – We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.	
Yard Capacity – As of today, the main terminal is approx. 78% utilised.	
Road Services – We had a busy R&D on Wednesday and Thursday. Overall, we have delivered out 1,276 import containers via road and 254 import containers were	

railed out. In the past 48 hours average truck turn times have not exceeded 31 minutes. Today's R&D operations are running well. There is some flexibility around VBS Bookings. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Receiving approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity - Jellicoe berths are currently 100% utilised and will be this way through to mid next week. Freyberg berths are also currently at 100% utilised and will remain this way through to next Tuesday. Container volumes are high with yard utilisation currently at 100%. PCC: Bledisloe, Capt. Cook and the CHF (Car Handling Facility) are currently at 30% capacity but are expected to reach 100% over the weekend. We have a vessel discharging this morning and a further 3 vessels in over the weekend.	
Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are currently steady and will increase later in the week following the PCC discharge operations.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

As Monday 26th October is a national public holiday in NZ our next update will be Tuesday 27th October 2020.