

Operational Update: Level 3

13th August 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: As per NZ Government instruction, the Auckland region has now moved to Level 3 lockdown until midnight Friday 14th August 2020.</p> <p>POAL port wide operations are continuing as per 'business as usual' however with tighter protocols and controls in place to manage Port users visits and adhering to COVID protocols such as wearing face masks, social distancing etc. Its been great to see the uptake use of face masks!</p> <p>We have resumed our separation of the Terminal Stevedoring teams into their team bubbles which has meant that at shift change overs there will be a longer operational downtime as the incoming shift report in, have temperature checks and then facilities and equipment is cleaned before the shift resumes. This means that R&D operations will pause from 0600 to 0700 hours and from 1800 to 1900 hours daily to allow for shift changeover to take place and we are adjusting VBS slots to accommodate this downtime.</p> <p>We also have voluntary COVID testing being undertaken as a precaution for all Port users with the white port access cards only at Tinley Street between 0830 and 1700 from today until Sunday 16th August. This is for asymptomatic people (no COVID symptoms) only. If you are unwell, please do not visit POAL or the testing facilities. Tose tested will be required to complete a registration form and wear a face mask.</p> <p>This weekend will be challenging with high-volumes Friday-Monday and several late arriving ships impacting on the weekend demand. We are maximising the number of truck slots that we can and continue to seek carrier's assistance to use weekend and night-time capacity as much as possible please. We need to keep all freight moving so we can keep the port operating and get all cargo through.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	

Berth windows and vessel schedules – Vessel schedules remain volatile due to a combination of industrial and congestion delays in Australia but also weather so please be prepared for ongoing changes to schedules and cargo availability. Please continue to monitor POAL [website](#) for latest updates.

'NYK Furano 068S' (**NEASIA**) is running late arriving off window on Sunday 16th August. This visit will be discharge only and she will also discharge Lyttelton cargo in Auckland putting extra pressure on already stretched yard capacity.

'Northern Guild (**CNS/ANZEX**) is only arriving early Saturday 15th August, 'Tejas KE032A' (**KEX**) is making a combined South & North bound call now arriving midday Friday 14th August which is off window. She will be working at Fergusson North. This week's **ANL TTS** service vessel 'ANL Emora 2021' is running late and is expected to arrive late afternoon on Monday 17th August. Note 'Spirit of Shanghai' (**OC1**) is running late and will omit Auckland next Tuesday 18th August.

Labour supply - still meeting demand.

Yard Capacity – yard capacity at Terminal approx. **67%** this morning.

Road Services – R&D operations have been running well. In the last 24 hours we have delivered 875 import containers via road and 143 containers have been railed out. Average truck turn times have not exceeded 40 minutes.

Given the back to back demand on the berth with large vessel exchanges and number of services running late, the Terminal will be under resource and capacity pressures throughout next week. We expect yard utilisation to reach 100% on Sunday which will cause delays for R&D on Monday – Wednesday next week. Expect delays to truck turn times and limitations in our ability to provide any additional VBS slots.

To ease congestion earlier next week Carriers should target as much to clear off the port in the weekend and discuss with importers timely pre-clearances and options for deliveries outside normal business hours. Looking at the VBS pool for Saturday and Sunday, we are seeing that there are still a good number of available slots. We ask that the carriers consider doing two-way truck moves over the weekend: drop off exports for vessels cutting off on Monday-Tuesday at the same as uplifting import containers.

Please contact Transport Co-ordinators if you require assistance with uplifting DG Import containers or operating reefers that have no pending clearances.

We are continuing to use both manual and A-Strad truck grids.

Productivity – working well

Rail Services – working well

Other – Please ensure to practice social distancing and PPE gear including face masks. Note no visitors to the Port as the Corporate teams are all working remotely.

Multi-Cargo Operations

<p>Berth and Yard Capacity – Freyberg berth capacity is 50% with FD occupied through to Wednesday 19th, Yard capacity at Freyberg is approx. 40% but will reduce further as export bulk receipt starts Monday week. Jellicoe wharf has ongoing receipts for weekend’s conventional vessels. Jellicoe yard capacity is at 40% but will decrease further from today down to 20% by Friday. PCC Ops continue with multiple vessels over the next few days. PCC yard capacity is at 30% but will decrease further from today down to 10% by Saturday.</p>	
<p>Road Services - Container and PCC transporters are the primary trucks today. Heavy Bulk trucks volumes from Wednesday.</p>	
<p>Other – Multi-Cargo procedures reverted to COVID-level 3. Contractors, truck drivers, on wharf operators etc to ensure social distancing and PPE is exercised on site. Operations continue uninterrupted. Note: <u>Voluntary COVID testing</u> - For truck drivers wishing to have a test we ask that you only enter Tinley if you are transporting cargo. Park in the southern lane #6 of the truck grid and walk safely via the designated walkway and crossings to and from the facility. Please be conscious of congestion in the truck grid as you wait for your test and move your truck if necessary.</p>	

Friendly reminders:

A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please remember

- a. Keep a 2-metre physical distance and wear a mask when in public when you can’t distance.
- b. Stay home if you’re sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Next update Friday 14th August 2020.