








Operational Update:

16th July 2020

=====

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	---	-------------------------------	---	---	---

Overall status	
<p>Key points: Overall, port and terminal operations have been working well.</p> <p>On <u>Saturday 18 July</u> we will be undertaking an important IT Systems update during an off-peak time from 1900 hours to 2200 hours. During this time trucks will not be able to access Fergusson Terminal. The last truck will be processed at 1814 hours (1700 hours VBS bookings). Trucks processing will recommence from 2145 hours. Processing at the pre-gate kiosks will resume from 2200 hours. Following items will not be updated from 1900 to 2200 hours:</p> <ul style="list-style-type: none"> • PortConnect services: Track and Trace, Express Pins, Pre-advise • VBS System • Express Kiosk <p>Customs and MPI Releases, Shipping Line Clearances, EDI and COPRAR messages will not update during this time. All messages will update once the systems work is completed.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to the schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Vessel schedules remain volatile due to weather and delays at other Ports. Several larger import services, ANZEX/CNS and Trans-Tasman will be arriving late on their proforma windows this week. ‘Xin Zhang Zhou 038S’ ETA is Saturday 18th July. Note: ‘Jackson Bay 307’ (ANZEX/CNS) arrival to Auckland has been delayed with new ETA being on Friday 24th July. NZX/KIX vessel ‘Kota Loceng LCG129’ is also running late and not due until mid-late the following week – current ETA is 2100hrs on 22nd July. KEX Northbound vessel ‘MSC Banu KE029R’ arrival is currently set for 22nd July, however this may change.</p> <p>Please continue to closely monitor arrival times via our website.</p>	

Looking ahead to the next weekend (July 25th-26th), it is shaping up as being extremely challenging due to continuous vessel delays. Potentially we may have 5 of the major import calling services due in 3 days (Fri-Sun) so please ensure your customers are well informed of pending delays in addition to the already announced schedule delays on these services. We will continue to monitor schedules closely and update throughout next week.	
Labour supply - still meeting demand.	
Yard Capacity – yard capacity at Terminal approx. 61% this morning.	
Road Services – we had a good run in the past 24 hours despite the bad weather, delivering out 649 import containers via road and 122 imports via rail. Truck turn times for last 24 hours averaged 21 minutes on the main truck grid. Please note delay to ‘Jackson Bay 307’ (ANZEX/CNS) with new ETA on Friday 24 th July. We request that you monitor POAL website for updated arrival details to manage your VBS bookings. ‘Xin Zhang Zhou 038S’ will perform a partial discharge at Fergusson North. Import containers will be available for uplift across both truck grids. We appreciate your ongoing support. We encourage all carriers to plan their deliveries in advance and to ensure that import clearances have been received in a timely manner.	
Productivity – working well	
Rail Services – working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg berth capacity is 50%, both berths will be utilised over the weekend with bulk and conventional operations. Jellicoe berth will be at 80% utilised over the weekend. Jellicoe/Freyberg yard capacity is at approx. 20% available due to receiving cargo for upcoming vessels. PCC yard capacity is at about 70% with the TF5 finishing discharge only today due to MPI delays. Once she leaves, we have a conventional vessel at B3 over the weekend and the next PCC will be due early next week.	
Road Services - Container and Breakbulk R&D is busy across Jellicoe / Freyberg and will continue to increase for R&D throughout the weekend. Car transporters are eagerly waiting for vehicles to be released.	
Other – Nothing further to report.	

Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update Tuesday 21st July 2020.