

rapport



Ports of Auckland: Harbour View



In brief

Join us on Facebook

Wonder what's new at the Ports? Want to view images of events and interesting cargo? Join our Facebook page. Simply log onto Facebook and type Ports of Auckland in the search bar. Click on the link and once on the page, hit the "Like" button on the top. We hope to see you there!

Public Feedback Hotline

Being a city port is a huge responsibility for the Ports. We welcome feedback from our neighbours. To share your feedback with us, please contact our 24 hour public feedback hotline: +64 9 336 4898 or email info@poal.co.nz

Port boat tours

Ports of Auckland free community boat tours are a popular and fun way to learn more about your port. The hour long boat tour of the Waitemata harbour takes place every Tuesday.

Run by 360 Discovery, the tours depart from Pier 4 and provide live commentary of the Port operations. You can see the cranes and straddles at work at the Fergusson container terminal, be introduced to our tug boats and get up close to the massive container ships that bring goods into Auckland. You will also learn a little of our history and if you're lucky, you can cheer on and watch a bungy jumper jump off the harbour bridge!

For details of the boat tour, visit www.poal.co.nz

Win a tug tour: Rapport feedback

We are constantly trying to improve the quality of our publications and would appreciate your feedback. Do you enjoy reading Rapport? Are the articles relevant? What information would you like us to provide you? Send in your feedback with your contact details to:

Rapport Feedback
Ports of Auckland Limited
PO Box 1281
Auckland 1140
New Zealand
or Email rapport@poal.co.nz

Each person who sends in feedback goes into a draw to win a tug tour for up to four people*. The winner will be contacted and announced on our Facebook page.

Did you know?

The diesel-electric straddle carriers at the Ports of Auckland can be used to power essential services at the Ports of Auckland building in case of an emergency!

*Conditions Apply



Ports of Auckland is an integral part of the Auckland Region. From the sale of Queens Wharf to the Government and Auckland Regional Council, to welcoming the largest container vessel

to visit New Zealand, we've had a very busy quarter.

We realize that being a port in a major international city like Auckland is a special responsibility and we enjoy interacting with our community.

In the past three months, we took part in the Queens Wharf Festival and continued to build our relationship with our neighbours through the Community Reference Group meetings and our Ed & Co partnered schools – Te Papapa in Onehunga and Wiri Central in Manukau.

With annual trade through the Ports of Auckland equating to about 13% of the national GDP, the Port is important to the city and region. A bustling 24/7 operation, we service 1600 plus vessels

every year. I'm pleased that business volumes are gradually coming back, following the global recession - a positive sign for the New Zealand economy.

We also service a booming cruise ship industry with 77 cruise ships already booked to visit Auckland during the 2010/11 financial year. We expect these numbers to increase further for the 2011/12 financial year. This is very good news for Auckland since each cruise ship generates a direct benefit of over \$1 million to the regional economy.

As we come to the end of the financial year, we look forward to engaging further with you. Thank you for your ongoing support.

Jens Madsen

Cruise team wins accolades



Dream World Cruise Destination magazine in its Spring 2010 edition announced the winners of their 2009 Dream World Cruise Destination Awards.

The Awards rates ports from across the world on multiple criteria and under various categories.

Ports of Auckland won the award for being, "The most responsive port."

The magazine sums up this category as, "The port with a cruise team that responds quickly to requests for information and finds solutions to the challenges and demands of the cruise lines."

POAL supports Anzac Day 2010

Ports of Auckland turned off all primary lighting along the length of its Waitemata Harbour operations (from Fergusson Wharf to Captain Cook Wharf) for the tenth consecutive year this past ANZAC Day in memory of New Zealand's fallen soldiers.

Ports of Auckland's Managing Director Jens Madsen said that having the minimal amount of light is an integral part of Auckland's Anzac Day Dawn Service tradition.

From 6am – 6.40am the Port

area descended into darkness and operations stopped while dawn ceremonies took place throughout the country.

While the lights on Fergusson and Bledisloe wharves could be switched off via high-tech remote control there are four lampposts with numerous lights from Princes Wharf to Queens Wharf that had to be switched off manually.

The lights-out request is now more of a tradition than compliance for Ports of Auckland, as a \$900,000 floodlight

upgrade project implemented in 2005 has reduced light spill by 90% and made the port less intrusive for neighbours and recreational harbour users.

Ports of Auckland participated in the Queens Wharf Open Day, which was held on Anzac Day afternoon. With an information stall and the famous dancing tugs it was a day enjoyed by all who visited.

Queens Wharf was officially handed over to the new owners, Auckland Regional Council and the New Zealand Government on Thursday 1 April, 2010.

For more information about Ports of Auckland, visit www.poal.co.nz, email info@poal.co.nz or phone 09 366 0055.