

Truck Service Statistics

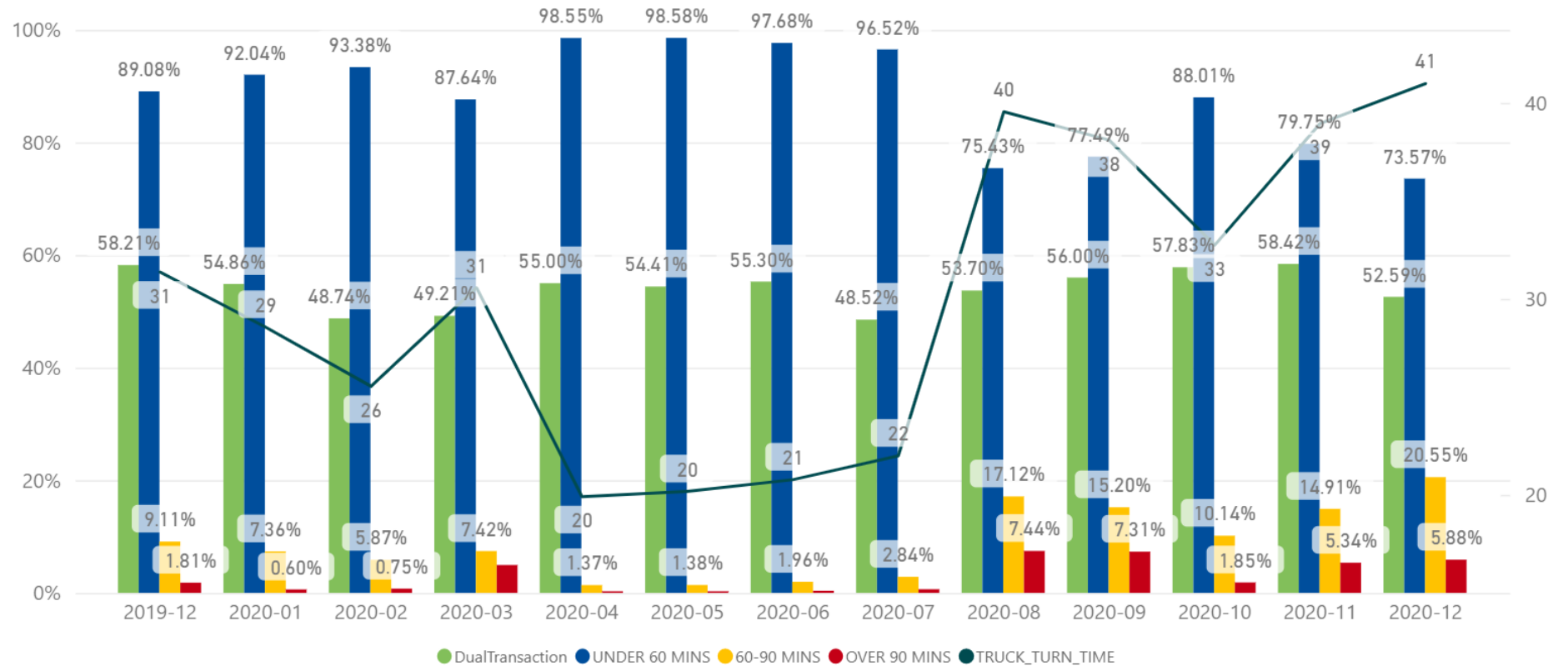
At Fergusson Container Terminal, Ports of Auckland is committed to providing a consistent service to road carriers, enabling import and export cargo to be picked up and delivered in a timely way.

Key results and initiatives for December 2020:

- In December the % of trucks turned under 60 minutes was 73.57%.
- % of trucks with a turn time over 1 hour was 26.43%.
- Average Truck Turn time for the container terminal was 41 min in December.
- Link truck turn time was 9 min in December.
- 27.28% of trucks arriving at the Fergusson Container Terminals were early with 5.27% arriving late.
- Average Import Dwell Time was 3.41 days, compared to 1.98 days in November 2020. Higher than usual dwell times can be attributed to the Christmas & New Year holidays period during which the containers remained at the port.

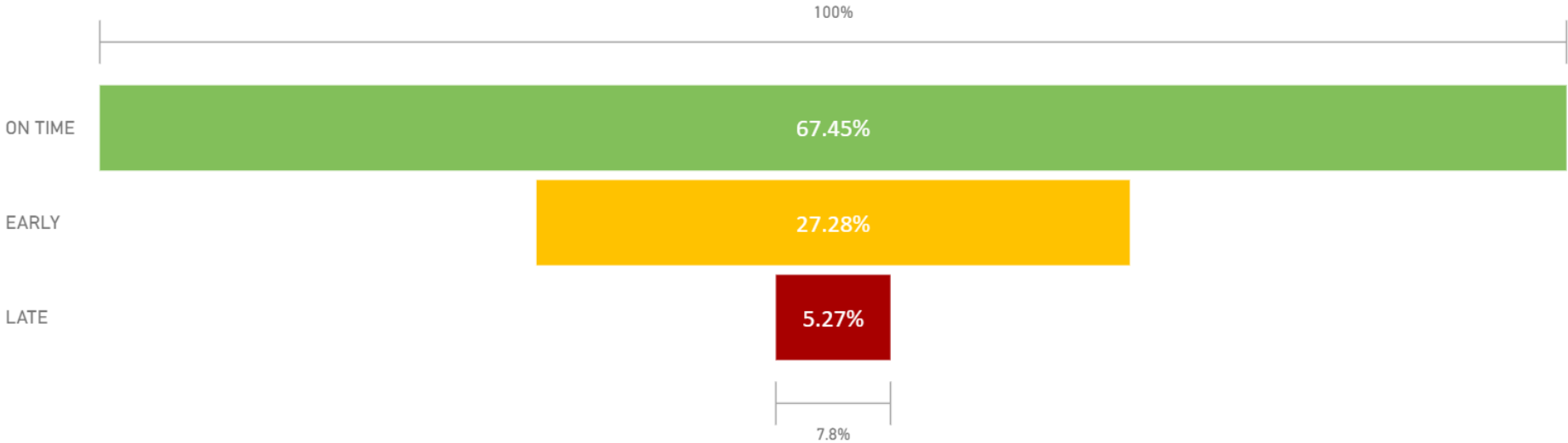
The time to turn a truck is measured from the time the driver processes at the kiosk or road office until the last move for that visit.

Truck Turn Times - Fergusson Container Terminal

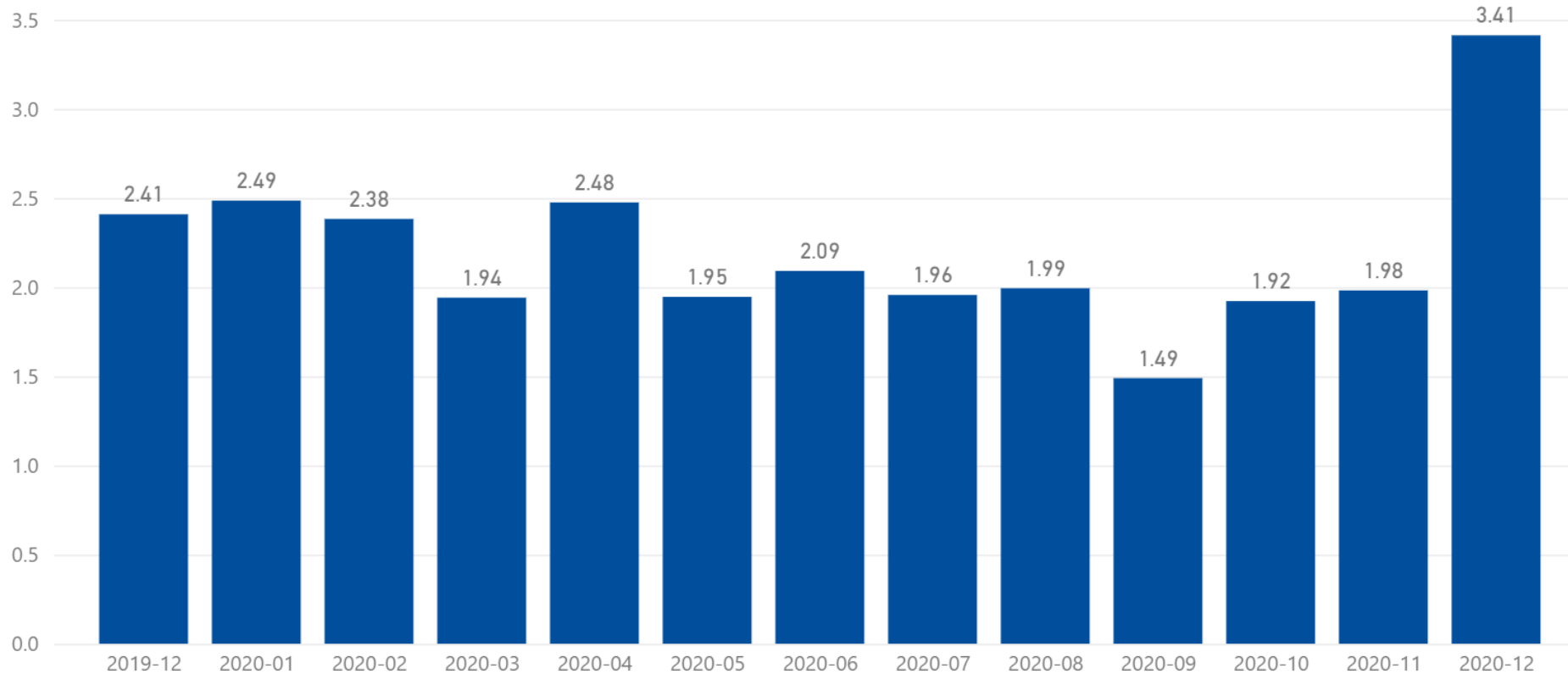




Truck on-time performance for VBS bookings.



Dwell time for import containers is calculated from the time a container is discharged from vessel until the container is delivered from the terminal.



Average truck-turn time for the Link Facility.

