Truck Service Statistics

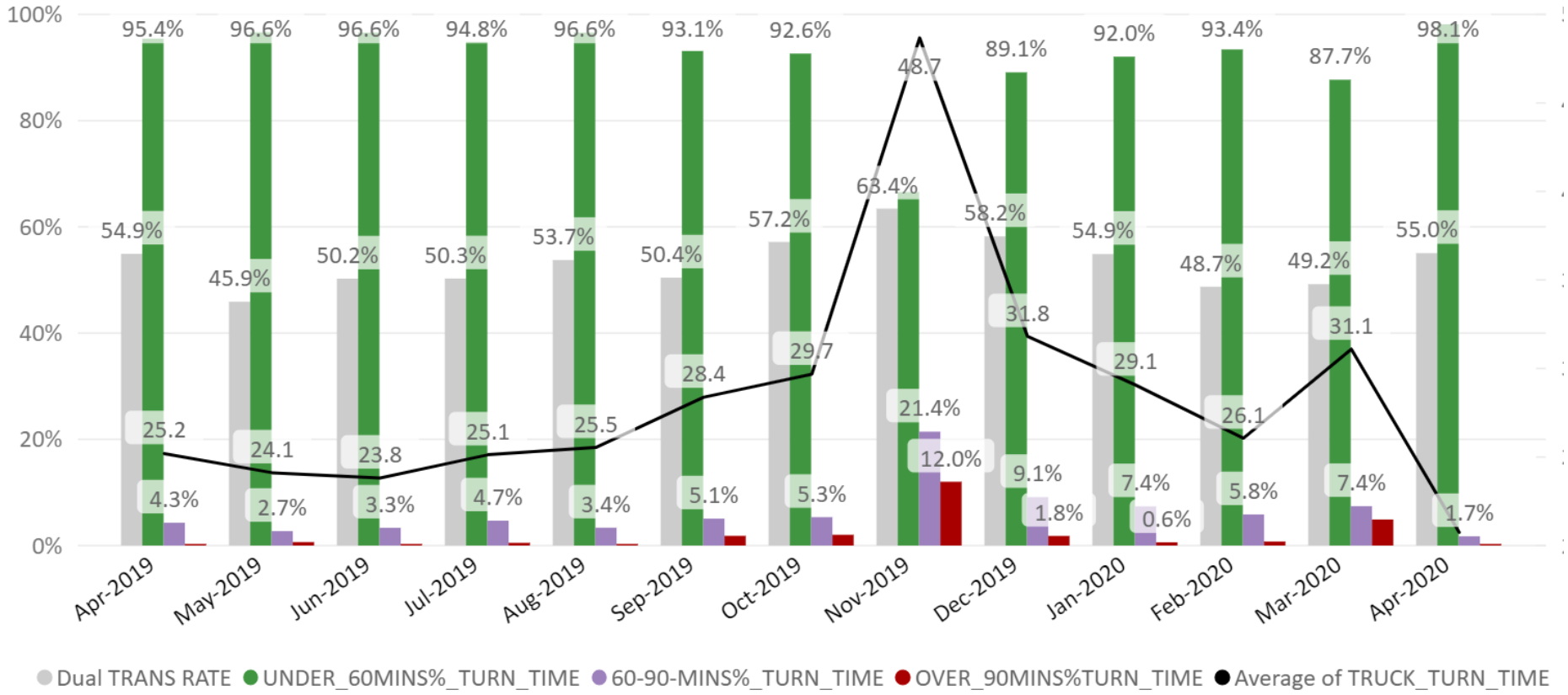
At Fergusson Container Terminal, Ports of Auckland is committed to providing a consistent service to road carriers, enabling import and export cargo to be picked up and delivered in a timely way.

Key results and initiatives for April 2020:

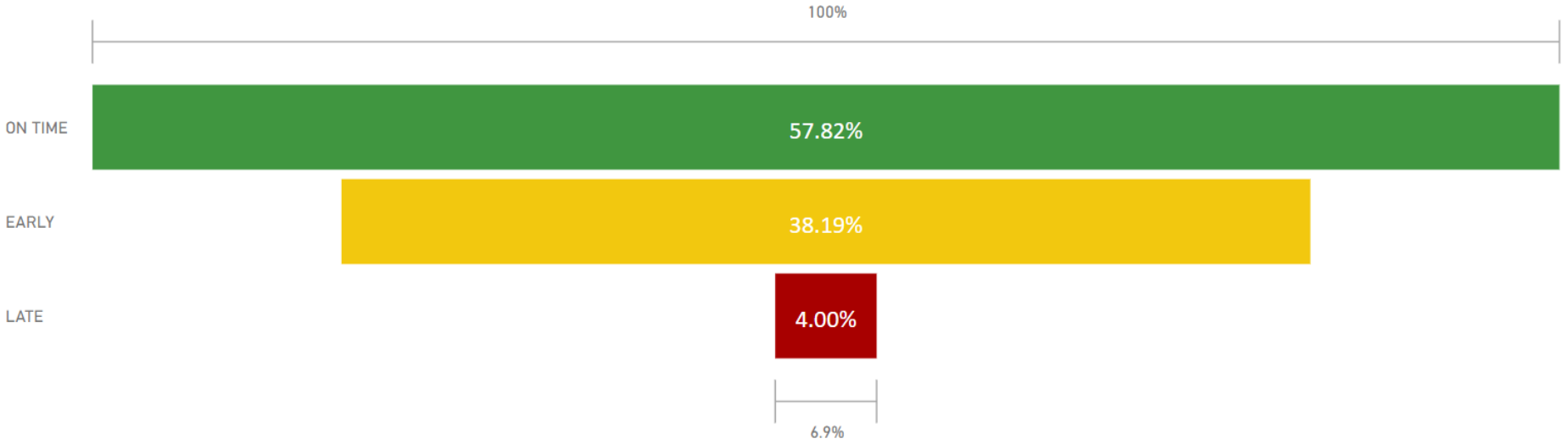
- In April the % of trucks turned under 60 minutes was 98.1%.
- % of trucks with a turn time over 1 hour was 1.9%.
- Average Truck Turn time for the container terminals was 20.7 min in April.
- Link truck turn time was 7.2 min in April.
- 38.19% of trucks arriving at the Fergusson Container Terminals were early with 4% arriving late for their VBS booking.
- Average Import Dwell Time was 2.49 days, compared to 1.94 days in March 2020.

The time to turn a truck is measured from the time the driver processes at the kiosk or road office until the last move for that visit.

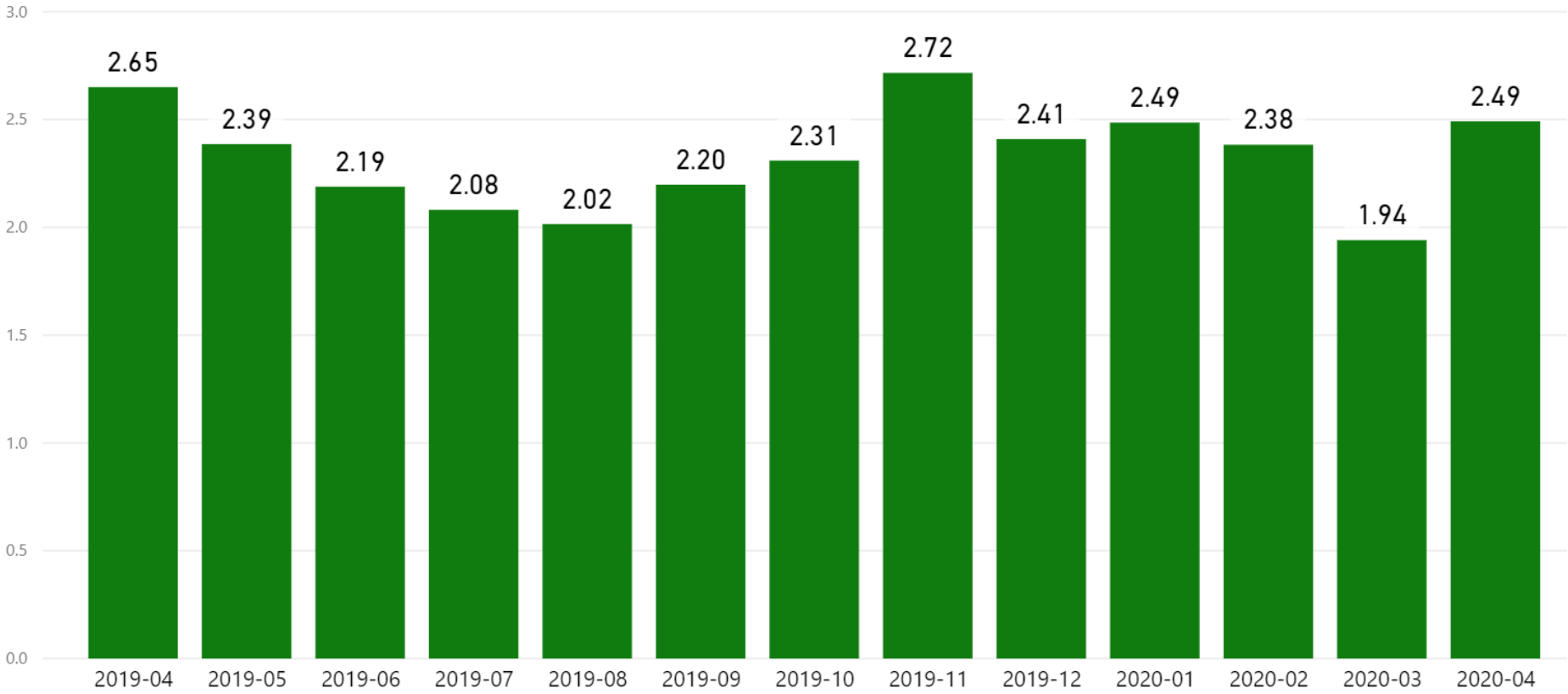
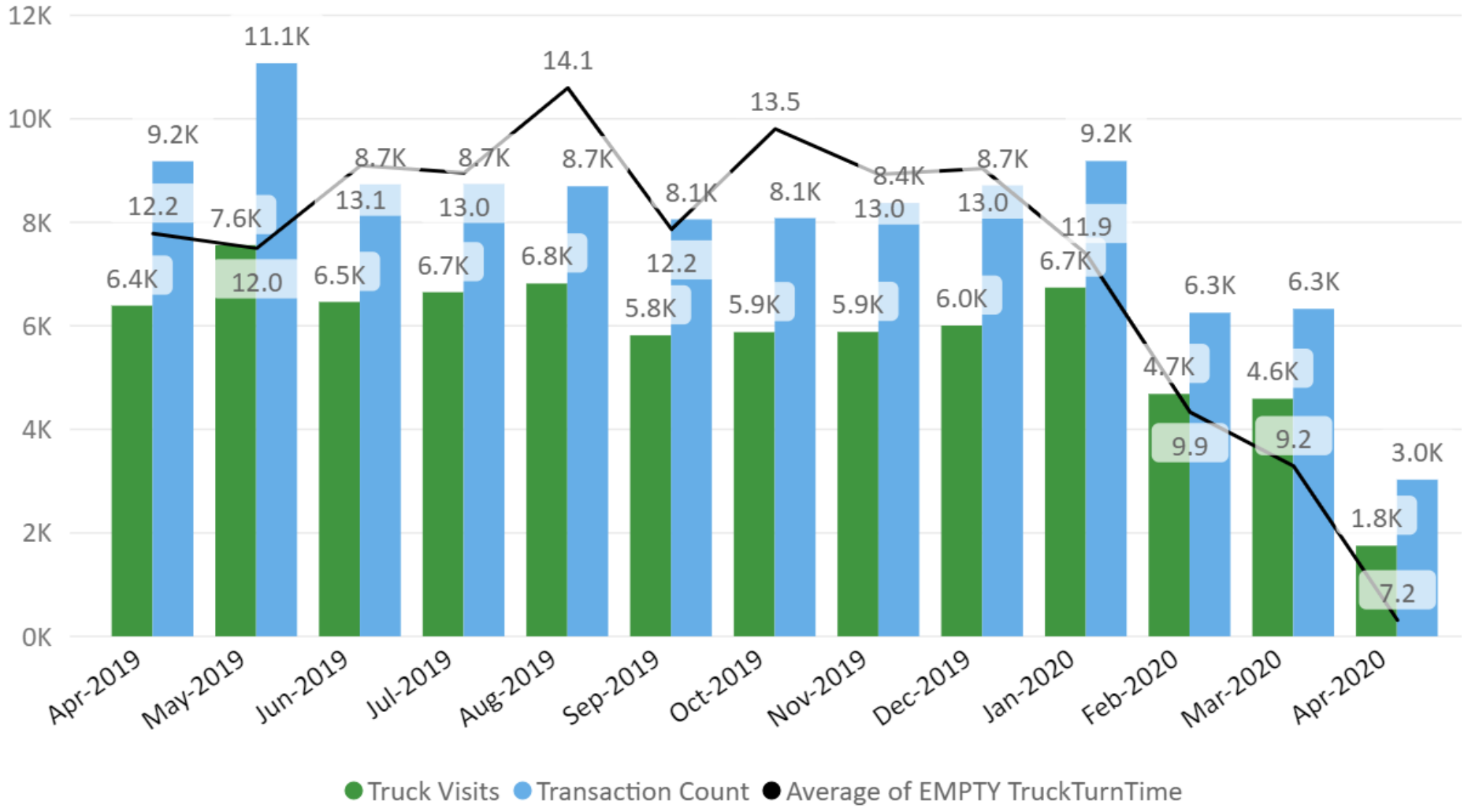
Truck Turn Times - Fergusson Container Terminal



Truck on-time performance for VBS bookings.



Dwell time for import containers is calculated from the time a container is discharged from vessel until the container is delivered from the terminal.



Average truck-turn time for the Link Facility.