

Operational Update

POAL Easter Operating Hours 2024

21 March 2024

Good afternoon

Please find below our hours of operation over the Easter holiday period.

We ask for ALL customers/stakeholders to do their very best to ensure cargo flow is not hampered over this time. If cargo is not moved off port throughout the holiday period then we will suffer significant congestion across the Port which will mean vessels post the holiday period will be delayed.

The times specified below are subject to change upon operational demands and confirmation of vessel schedules:

Date	Terminal Vessel Operations	Customer Service hours	R&D Fergusson	R&D Multi-Cargo	R&D MTY Depot
Thursday 28 March 2024	24 hours	07:00-19:00	24 hours	07:00-23:00	00:01-23:00
Friday 29 March 2024	24 hours	07:00-15:00	07:00 – 19:00 *Manned office 19:00 – 07:00 *Kiosk only	Closed	Closed
Saturday 30 March 2024	24 hours	07:00-15:00	07:00 – 15:00 *Manned office 15:00 – 07:00 *CLOSED	07:00–15:00	07:00-15:00
Sunday 31 March 2024	24 hours	Closed	07:00-24 hours	Closed	Closed
Monday 1 April 2024	24 hours	07:00-15:00	24 hours	Closed	Closed
Tuesday 2 April 2024	24 hours	07:00-19:00	24 hours	07:00-23:00	07:00-24 hours

For rail: please check with your rail service provider as to what services will be running to and from the port. If road carriers wish to work outside of these Receiving and Delivery hours, please contact the Transport Co-ordinators to discuss options.

Import demurrage:

Import Demurrage free days as per our [price schedule](#) – 29th March (Good Friday) 1st April (Easter Monday) will be additional free days if they fall within your demurrage free time. Hazardous Storage allowable dwell time and reefer power & monitoring remain the same. Please contact Customer Service, if you have Dangerous Goods container queries.

Important note:

Fergusson R & D - If the R&D operating hours change, based on demand, we will provide a further update.

Multi-Cargo R&D operating hours – the stated 'closed days' are subject to change depending upon the Shipping Line and their stevedores decision for operations. Shipping Lines will advise customers and we will send out a notification if we are advised of any changes.

Wishing all of our customers a Happy Easter Time.

