

# Operational Update

17 April 2024

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| <b>Overall Operational Status</b>   |  |
| <p><b>Key points:</b></p> <p>Terminal operations have remained busy this past week with several services operating outside proforma berth windows due to the impacts from weather events of last week, some operational challenges and ongoing delays to ship arrivals.</p> <p>We are continuing to prioritise those vessels arriving on window to target on window departures however please note schedules remain very fluid.</p> <p>Please continue to monitor vessel movements via our website <a href="http://www.poal.co.nz">www.poal.co.nz</a>.</p>  |  |
| <b>Marine Services</b>  |  |
| Operating well.   |  |
| <b>Container Terminal Vessels at Anchor</b>   |  |
| <p>'NORFOLK 115' (NZS)<br/>'PFL MATAI 003S' (NZS)</p>   |  |
| <p>There are no ongoing wait times at the anchorage we continue to manage a few services operating off window.</p> <p><b>Alongside working:</b> 'MSC CORCOVADO III' (KEX)<br/>'NORDMAAS 415E (POLARI)</p> <p><b>Arrived:</b> 'MIA SCHULTE 2405 (ANLTRZ)</p> <p><b>Berthing 18<sup>th</sup> April:</b> 'MOANA CHIEF 4581' (PACCOS)<br/>'GSL SYROS 411S' (NEASIA)</p> <p><b>Berthing 19<sup>th</sup> April:</b> 'CMA CGM DUTCH HARBOUR 411S' (PANZ)</p> <p><b>Berthing 20<sup>th</sup> April:</b> 'MSC NILA II KI415A' (RTW)<br/>'OOCL BUSAN 676S' (CNS)</p> <p><b>Berthing 21<sup>st</sup> April:</b> 'NORFOLK 115' (NZS)<br/>'CMA CGM SEMARANG 2405' (ANLTRZ)</p> <p><b>Berthing 22<sup>nd</sup> April:</b> 'TAKUTAI CHIEF 0163' (PACCOS)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info for both Multi-Cargo and Container Terminal.</p> |  |
| <b>Link/On-dock Empty Container Depot</b> – Link facility has sufficient capacity to meet current demands.  |  |
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| <p><b>Road Services</b> – Terminal road operations working well with 25-minute average turn time.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> <li>• Containers are Express Pinned for use of the pre-gate kiosks located in the Fergusson truck park.</li> <li>• Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening</li> <li>• Supply their drivers with Hazardous Certificates for imports</li> <li>• Are on time for their bookings</li> </ul> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p> |  |
| <p><b>Rail Services</b> – Services running as expected.</p>  |  |
| <p><b>Multi-Cargo (MC) Operations</b></p>  |  |
| <p><b>Berth and Yard Capacity</b> – Container/Bulk berths and yard currently at approx. 70% capacity, increasing to full capacity over the weekend</p> <p>PCC Car volumes in the yard currently at approx. 25% capacity, increasing to approx. 60% over the next week.</p>   |  |
| <p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi-Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs and wear a seatbelt.</p>   |  |

**Ports of Auckland operational status:**

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| Normal or nearly normal |  | Service degraded, some delays |  | Service severely degraded, major delays |  |
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**Friendly reminders:** Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**, Monday - Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz)

Next update will be on Wednesday 24 April 2024.