

# Operational Update

20 March 2024

<b>Overall Operational Status</b>		
<p><b>Key points:</b> Terminal operations running well.</p> <p>Vessel schedules remain 'dynamic' due to delays offshore; however, we continue to prioritise those vessels arriving on window.</p> <p>Please continue to monitor POAL website for vessel movements and cargo receipt windows.</p> <p>With two short working weeks approaching (Easter) we would appreciate efforts by importers and transporters planning now to utilise as much of the off-peak period to keep containers moving off port during the public holiday period.</p>		
<b>Marine Services</b>		
Operating well.		
<b>Container Terminal Vessels at Anchor</b>		
Nil		
<p>There are no ongoing wait times at the anchorage we continue to manage a few services operating off window.</p> <p><b>Alongside working:</b> Antwerp Bridge 232N (NZS) <b>Alongside tonight:</b> MSC Zonda 111 FC410R (CAP)</p> <p><b>Berthing 21st March:</b> Contship Quo 019W (ANE) Moana Chief 4574 (PACCOS) CMA CGM Semarang 2404 (ANLTRZ)</p> <p><b>Berthing 22nd March:</b> ANL Warrnambool 452N (CNS)</p> <p><b>Berthing 23rd March:</b> Cosco Felixstowe 186N (NEASIA)</p> <p><b>Berthing 24th March:</b> Seatrade Red 4504 (RTWPAN) CMA CGM Perth 772 (NZS)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info for both Multi-Cargo and Container Terminal.</p>		
<b>Link/On-dock Empty Container Depot</b> – Link facility has sufficient capacity to meet current demands.		
<b>Road Services</b> – Terminal road operations working well with sub-20-minute turn times.		
<p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p>		

<ul style="list-style-type: none"> <li>• Containers are Express Pinned for use of the pre-gate kiosks located in the Fergusson truck park.</li> <li>• Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening</li> <li>• Supply their drivers with Hazardous Certificates for imports</li> <li>• Are on time for their bookings</li> </ul> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<b>Rail Services</b> – Services running as expected.	
<b>Multi-Cargo (MC) Operations</b>	
<b>Berth and Yard Capacity</b> – <ul style="list-style-type: none"> <li>• Container /Bulk berths and yard are currently at approx 25% capacity and this is expected to increase to 50% with the incoming vessels.</li> <li>• PCC car volumes in the yard will be at approx 40% capacity from today and is expected to increase to 60% over the weekend.</li> </ul>	
<b>Road Services</b> – Container and Breakbulk R&D is well controlled. Car transporter operations are steady. <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi-Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs and wear a seatbelt.</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**, Monday - Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz)

Next update will be on Wednesday 27 March 2024.