

Operational Update

1 November 2023

<p>Overall Operational Status</p>	
<p>Key points: Container terminal yard utilisation is 72% today.</p> <p>Due to the effects of Tropical Cyclone Lola we made the call to close the Terminal over the weekend and into Monday. Post reopening, we are back to normal operations.</p> <p>Blank sailings and vessels off window are impacts from the industrial action from some of the Australian terminals and continuing to influence scheduled arrival times.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<p>Marine Services</p>	
<p>Operating well.</p>	
<p>Container Terminal Vessels at Anchor</p>	
<p>Nil</p>	
<p>The average wait time at anchorage for last week was under 1 day.</p> <p>Alongside working: 'HONG KONG BRIDGE 225S' (NZS) 'MSC CAPE III KE340A' (KEX)</p> <p>Berthing 2nd November: 'CAP JACKSON 339S' (PANZ)</p> <p>Berthing 3rd November: 'MOANA CHIEF 4537' (PACCOS) 'NORTHERN GUILD 435S' (CNS)</p> <p>Berthing 5th November: 'KOTA LEMBAH LEM220' (NZS)</p> <p>Berthing 6th November: 'CONSHIP QUO 012E' (ANE) 'CAPITAINE DAMPIER 204S' (ANZPAC)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at 37% utilisation.</p>	
<p>Road Services – Average turn times are 20 minutes. In the last 48 hours 705 import containers left the terminal via road and 99 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p>	

<ul style="list-style-type: none"> Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park. Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening Supply their Drivers with Hazardous Certificates for Imports Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
Rail Services – Rail services are running as expected.	
Multi-Cargo (MC) Operations	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 60% capacity and expected to increase this week with inbound vessels.</p> <p>PCC Car volumes in the yard currently at approx. 80% capacity currently and will remain at full capacity over the next week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs. For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz

Next update will be on Wednesday 8 November 2023.