

# Operational Update

9 August 2023

<b>Overall Operational Status</b>	
<p><b>Key points:</b> Container terminal yard utilisation is 82% today.</p> <p>Terminal operations proceeding as expected with some ‘on window’ vessels being delayed in both berthing and sailing as we continue to work our way through the pavement upgrade.</p> <p>We have had some success with on window vessel departures throughout the past week and continue to focus on getting vessels out on their planned berth window. Truck turn times have remained under 25 minutes for the past week and import dwell times averaging under 2 days.</p> <p>The project remains on track for completion late September.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<b>Marine Services</b>	
<p>Operating well.</p>	
<b>Container Terminal Vessels at Anchor</b>	
<p>Nil</p>	
<p>The average wait time at anchorage for last week was 1-2 days due to operational delays and unplanned staff absenteeism.</p> <p><b>Alongside working:</b> ‘MSC ALABAMA III KE327A’ (KEX) ‘B TRADER 331E’ (POLARI)</p> <p><b>Berthing 10<sup>th</sup> August:</b> ‘MOANA CHIEF 4511’ (PACCOS) ‘KETA 2317’ (ANLTRZ)</p> <p><b>Berthing 11<sup>th</sup> August:</b> ‘NAVIOS MIAMI 171S’ (NEASIA)</p> <p><b>Berthing 12<sup>th</sup> August:</b> ‘BIG LILLY 156W’ (NZS)</p> <p><b>Berthing 13<sup>th</sup> August:</b> ‘KOTA LEMBAH 0217N’ (N2A) ‘OOCL BUSAN 606S’ (CNS)</p> <p><b>Berthing 14<sup>th</sup> August:</b> ‘CAPITANIE DAMPIER 202S’ (ANZPAC)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info for both Multi-cargo and Container Terminal.</p>	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 80% utilisation.	

<p><b>Road Services</b> – Running well. Average turn times are 25 minutes. In the last 48 hours 1,609 import containers left the terminal via road and 206 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> <li>• Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park.</li> <li>• Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening</li> <li>• Supply their Drivers with Hazardous Certificates for Imports</li> <li>• Are on time for their bookings</li> </ul> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p><b>Rail Services</b> – Rail services are running as expected.</p>	
<p><b>Multi-Cargo (MC) Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths and yard currently at approx. 60% capacity and will remain at 60% over the next week.</p> <p>PCC Car volumes in the yard currently at approx. 80% capacity and will remain at 80% over the next week</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/Signs</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 16 August 2023.