




Operational Update

15 February 2023

Overall Operational status	
<p>Key points: Container terminal yard utilisation is 81% today.</p> <p>We hope that all are safe and well after the last several days ordeal with Cyclone Gabrielle that hammered most of the North Island. We know that there are regions which have been severely affected and our thoughts and best wishes go out to all for a safe and speedy recovery from the devastation.</p> <p>As per separate Customer Advisories over the last several days, Port operations stopped from 1500 hours Sunday 12th February 2023 and resumed from 0700 hours today, Wednesday 15th February 2023. Encouragingly, the Port has come through the event unscathed, but we are working with a few staff who have personally been affected.</p> <p>The wider supply chain in the Auckland region remains congested with external empty depots at high utilisation levels and full warehouses. This is having an impact on the flow of containers, especially empties and continues to add pressure to our terminal yard utilisation.</p> <p>We appreciate all efforts to help continue to ensure containers flow and reduce yard capacity which is expected to increase as we bring more vessels through for cargo exchanges.</p>	
Marine Services	
Operating well.	
Container terminal vessels at anchor	
'NORTHERN GUILD 405S' (CNS)	
Shipping	
<p>The average wait time at anchorage for last week was approx. 1 day.</p> <p>Currently working: 'MSC LIDIA KE302A' (KEX) 'SYNERGY KEELUNG 234S' (PANZ) 'TS XIAMEN 2301S' (NZE)</p> <p>Berthing today: 'NORTHERN GUILD 405S' (CNS)</p> <p>Berthing 17th February: 'KETA 2301' (ANLTRZ)</p> <p>Berthing 18th February: 'ANTWERP BRIDGE 215S' (NZS)</p> <p>Berthing 19th February: 'MOANA CHIEF 4467' (PACCOS)</p> <p>Berthing 19th February: 'SYNERGY BUSAN 303S' (PANZ)</p> <p>Vessel berthing dates are indicative, check our website for the most current info.</p>	
Link/On-dock Empty Container Depot – Link facility is at 89% utilisation. We are having to manage VBS slots for Link returns otherwise capacity will quickly blow out and we will have to stop Link returns.	

<p>Road Services – Due to Cyclone Gabrielle Port operations, including R&D, were suspended from 1500 hours Sunday 12th February, resuming operations at 0700 hours this morning the 15th February. We are trying to maximise release of VBS slots whilst also managing labour capacity affected by the Cyclone.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Ports of Auckland rail services ceased during the Port closure and have resumed and running as expected.</p>	
<p>Multi-cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Berths are currently at 100% capacity due to continued high volumes and will remain at full capacity till end of the month, as work continues to clear the Cyclone Gabrielle backlog for container vessels and breakbulk vessels.</p> <p>PCC Car - Currently the yard is around 80% and berth expected to be at full utilisation till the end of February with a cluster of inbound vessels</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled.</p> <p>The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	---	-------------------------------	---	---	---

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 22nd February 2023.