

Operational Update

2 November 2022

Overall Operational status	
<p>Key points: Container terminal yard utilisation is high at 89% today.</p> <p>Container throughput at the terminal has remained at good levels over the last several weeks as more labour capacity is added to the operation. This will continue to improve as the year progresses and we bring in more staff and those recently trained improve their operating performance through increased time in seat.</p> <p>It does not however mean an overnight change to schedules and there are still several non-window services where there are ongoing delays between the advertised arrival and actual berth time. Some of these delay periods are exacerbated by the speed in which services get around overseas ports and return to NZ. Over the coming months as we lift capacity and performance, we would expect these delays to reduce ahead of our targeted reintroduction of Terminal berth windows from March 2023.</p> <p>An ongoing reminder, to please monitor vessel arrivals and refer to the Longterm Berth Plan that we also send each week with this Advisory. This gives <u>our best estimate</u> of when a vessel is due to work at the Container Terminal (berthing and sailing dates). We do not manage vessels onto the berth in the order of the vessels arrival but are managing to a sequence of services to ensure all services are handled optimally.</p>	
Marine Services	
Operating well.	
Container terminal vessels at anchor	
<p>'SEASMILE 046S' (NZS) 'TORONTO TRADER 129W' (N2A)</p>	
Shipping	
<p>The average wait time at anchorage for last week was 3 days, some vessels will wait longer based on their sequence in the queue.</p> <p>Currently working: 'MAERSK NADI 239N' (MCC) Berthing today: 'MOANA CHIEF 4441' (PACCOS) Berthing 3rd November: 'SEASMILE 046S' (NZS) Berthing 5th November: 'MSC RESILIENT III KE239A' (KEX) Berthing 6th November: 'KETA 2221' (ANLTRZ) Berthing 7th November: 'TAKUTAI CHIEF 0015' (PACCOS)</p> <p>Vessel berthing dates are indicative, check our website for the most current information.</p>	
Link/On-dock Empty Container Depot – Link facility is at 67% utilisation.	

<p>Road Services – Running well. Average turn times are 30 minutes. In the last 48 hours 1,420 import containers left the terminal via road and 170 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Operations back to normal.</p>	
<p>Multi-cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths currently at 100% due to high volumes and likely to remain at full capacity for the foreseeable future.</p> <p>For PCC Car volumes the yard is currently at 60% and is expected to reach 100% capacity early next week.</p> <p>As above congestion to continue with further large volumes, MC remains under pressure, so we encourage carriers to liaise with shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request key stakeholders to consider all resource options, for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p> <p>VBS (Vehicle Booking System) now implement at Multi-Cargo. Any queries, please contact MC Ops.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p> <p>Container Chain VBS (Vehicle Booking System) now implemented at Multi-Cargo. Any queries, please contact MC Ops Team.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 9 November 2022.