

Operational Update

18th May 2022

Overall Operational status	
<p>Key points: Container Terminal Yard utilisation is at 79% today.</p> <p>Terminal operations are running well. No change to the macro environment: Offshore conditions are causing vessel delays and cargo flows will remain 'lumpy'.</p>	
Marine Services	
Operating well.	
Container terminal vessels at anchor	
Nil	
Shipping	
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <p>Currently alongside: 'KETA 2209' (ANLTRZ), 'MSC SHAHAR FC212A' (CAP) 'CONTSHIP ONO 8W' N3A</p> <p>Berthing today: 'KOTA LEMBAH LEM203'(NZS)</p> <p>Berthing 19th May: 'MOANA CHIEF 4395' (PACCOS)</p> <p>Berthing 21st May: 'GRASMERE MAERSK 214S' (NEASIA)</p> <p>Vessel berthing dates are indicative, check our website for the most current information.</p>	
Labour supply – no issues to report.	
Link/On-dock Empty Container Depot – Link facility is at 80% utilisation.	
<p>Road Services – Turn times are 21 minutes. In the last 48 hours 1,270 import containers left the terminal via road and 185 left via rail.</p> <p>For those companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
Rail Services – Rail operations are running as expected.	
Multi-cargo (MC) Operations	
Container/Bulk berths are currently at 70% but increasing to 100% this week.	

<p>PCC - currently at 100% which continues throughout this week and into next week with 6 x scheduled vessels. MC Ops team request all efforts to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p>		
<p>C3 R&D RORO/PCC R&D Mon – Fri 07:00 - 15:00 Sat 07:00 - 12:00</p>	<p>Breakbulk R&D Mon – Fri 07:00 - 15:00* *Additional hours by arrangement Sat / Sun by arrangement</p>	<p>Container R&D Mon – Fri 07:00 - 19:00 Sat / Sun by arrangement</p>
<p>Wallace R&D RORO/PCC & Breakbulk R&D Mon – Fri 07:30 - 20:00 Sat 07:30 - 15:00* *Additional hours by arrangement Sun by arrangement</p>	<p>Container R&D Mon – Fri 07:00 - 23:00 Sat / Sun 07:00 - 15:00</p>	
<p>Road Services – Container and Breakbulk R&D remains busy. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues</p>		
<p>COVID-19 controls: Masks are still required because they significantly reduce the spread of the virus. Visitors should not use POAL staff amenities unless RAT tested and wearing masks. Please respect others and maintain safe social distancing where possible.</p>		

Legend:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 25th May 2022.