

Operational Update

28th February 2022

Overall Operational status	
<p>Key points: Yard utilisation is at 86% today.</p> <p>With case numbers increasing as well as the number of close contacts at home, Omicron's effect is being felt across the supply chain. Terminal operations are continuing albeit at reduced capacity.</p> <p>As our operating capacity reduces so does the increase to vessel delays. This will be an ongoing challenge for some weeks.</p>	
Marine Services	
No change.	
Container terminal vessels at anchor	
'NAVIOS MIAMI 163S' (NEASIA)	
Shipping	
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently alongside: 'KALLIROE 018S' (BAE), & 'KETA 2203' (ANLTRZ) 'MSC BANU KE204A' (KEX) • Berthing 1st March: 'SHILING 007' (NZS) • Berthing 3rd March: 'MOANA CHIEF 4373' (PACCOS) • Berthing 7th March: 'ANL WARRNAMBOOL 150S' (PANZ) <p>Please note vessel berthing dates are indicative. We will keep the website updated with the most current information.</p>	
Labour supply – COVID-related absence rate today is 22%	
<p>This absence rate is having a moderate impact on operations. We expect lower throughput over coming weeks as the Omicron surge continues.</p> <p>We are using Rapid Antigen Tests before staff enter the workplace to both slow the spread of COVID at work and allow staff who are close contacts to continue working.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at 44% utilisation. Lines are working to get empties in for forthcoming vessels. Capacity across the supply chain, labour and trucking capacity remains tight as other supply chain stakeholders experience loss of staff to positive cases or close contacts.</p>	

Road Services – Operations running well with turn times between 13 - 19 minutes. In the last 72 hours 658 import containers left the terminal via road and 162 left via rail.

Stage 2 of automation testing has resumed. Road and gate operations in Automation at this stage will not be handled during the night shift. Carriers are required to confirm their bookings for Automation containers by 1400 hours the day of collection and we will move the units into the manual part of the terminal for the trucks night-time booking.

Rail Services – Rail operations have suffered some operational constraints due to staff availability, but like all supply chain partners they are doing the best they can given the current operating challenges.

Other –

Multi-cargo Operations

Berth and Yard Capacity – Container/Bulk berths are currently at 70% utilisation but increasing to 100% throughout the week and next week with receivals constraints for inbound vessels currently being hindered with ETA delays into AKL.

Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are around 90% utilisation and set to rise to 100% with yard capacity heavily reliant on Transporters moving large numbers of vehicles offsite to make way for the following PCC visits. Due to the overlap between conventional cargo (containers) mixing with PCC operations and vehicle deliveries MC asks everyone to be aware of potential risks and to check GIS for cargo locations.

Congestion is still set to continue with large container and breakbulk volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.

POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.

C3 R&D

RORO/PCC R&D

Mon – Fri 07:00 - 15:00
Sat 07:00 - 12:00

Breakbulk R&D

Mon – Fri 07:00 - 15:00*
*Additional hours by arrangement
Sat / Sun by arrangement

Container R&D

Mon – Fri 07:00 - 19:00
Sat / Sun by arrangement

Wallace R&D

RORO/PCC & Breakbulk R&D

Mon – Fri 07:30 - 20:00
Sat 07:30 - 15:00*
*Additional hours by arrangement
Sun by arrangement

Container R&D

Mon – Fri 07:00 - 23:00
Sat / Sun 07:00 - 15:00




Road Services – Container and Breakbulk R&D is busy. The multi cargo truck grid can be congested during busy periods and is being managed accordingly.

R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.

Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.

Other – COVID-19 controls remain in place. Masks **must** be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta and Omicron variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing. Vaccine Passes will be checked for everyone entering the Waitematā seaport according to the port COVID-19 Policy.

Legend:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 2nd March 2022.