

Operational Update: COVID-19 - LEVEL RED

21st February 2022

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Overall status:	
<p>Key points: Terminal Yard utilisation is at 78% today.</p> <p>Omicron's effect is starting to be felt across the supply chain. The impact is still low now, but it will undoubtedly increase. We're in for a bumpy ride.</p> <p>Port staff are being impacted the same as everyone else. We are starting to see the absence rate drift up which is having an impact on operations. Later this week we will include an absence rate measure in this update so you can see the scale of the impact.</p> <p>On the plus side, we are testing all staff before they start work to help keep COVID out of the workplace and allow staff who are close contacts to keep working. Measures like this will allow us to continue to operate even as Omicron spreads more widely.</p>	
Marine Services	
No change.	
Container terminal vessels at anchor	
'ROTTERDAM BRIDGE 409S' (CNS) berthing 22/02/2022	
Shipping	
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently alongside: 'KALLIROE 018S' (BAE), 'MAERSK NANSHA 207E', 'HANSA OFFENBURG 2201' (ANLTRZ) • Berthing 22nd February: 'ROTTERDAM BRIDGE 409S' (CNS) • Berthing 24th February: 'MOANA CHIEF 4371' (PACCOS) • Berthing 27th February: 'KETA 2203' (ANLTRZ) <p>Please note vessel berthing dates are indicative. We will keep the website updated with the most current information.</p>	
Labour supply – As reported previously COVID is starting to impact our staff. The use of rapid tests allows staff who are close contacts to continue working and this is a huge help. There is an impact on our labour resourcing, but at this stage it is not critical.	
Link/On-dock Empty Container Depot – Link facility is at 40% utilisation. Lines are working to get empties in for forthcoming vessels. Capacity across the supply chain, labour and trucking capacity remains tight as other supply chain stakeholders experience loss of staff to positive cases or close contacts.	

<p>Road Services – Operations running well with turn times of between 17 - 23 minutes. In the last 72 hours 921 import containers left the terminal via road.</p> <p>Stage 2 of automation testing has resumed.</p> <p>Effective today, drivers who have not completed their inductions for Automation will not be allowed into the Terminal and nor those drivers who have not confirmed having achieved their vaccination status. We had queues of trucks earlier this morning with drivers who did not comply with these requirements are repeated reminders and calls to companies over the last 2 weeks. Please ensure any outstanding are completed asap and do not send down drivers who have not been inducted or had their vaccine pass confirmed.</p>	
<p>Rail Services – Rail operations are running as expected.</p>	
<p>Other –</p>	
<p>Multi-cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 85% utilisation but increasing to 100% throughout the week and next week with receivals for inbound vessels continually being hindered by Import volumes and bulk volumes.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are around 25% utilisation. But will go up to around 80% later this week. Bledisloe wharf is also still dealing with Import container deliveries from last week. Due to the overlap between conventional cargo (containers) mixing with PCC operations and vehicle deliveries MC asks everyone to be aware of potential risks and to check GIS for cargo locations.</p> <p>Congestion is set to continue with large container and breakbulk volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D is busy. The multi cargo truck grid can be congested during busy periods and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p>Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta and Omicron variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing. Vaccine Passes will be checked for everyone entering the Waitemata seaport according to the port COVID-19 Policy.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 23rd February 2022.