

# Operational Update: COVID-19 - RED

20th December 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<p><b>Overall status:</b></p> <p><b>Key points:</b> Terminal Yard utilisation is at 86%</p> <p>Shipping demand remains strong with back-to-back vessels due up to and throughout the Christmas/NY holiday period.</p> <p>POAL Christmas/New Year hours can be found <a href="#">here</a></p> <p>Please note that the designated Statutory holidays this year result in two continuous 4-day holiday periods with limited working days in between. If cargo is <u>not</u> moved off port throughout the holiday period, then we will suffer significant congestion across the Port which will mean vessels post the holiday period will be delayed.</p> <p>We ask for ALL customers/stakeholders to do their very best please to ensure cargo flow is not hampered over this time. There will be no concessions on demurrage considered over this period of time.</p>	
<p><b>Marine Services</b></p> <p>All shifts covered. Pilot times may alter but running to schedule.</p>	
<p><b>Container terminal vessels at anchor</b></p>	
<p><b>Shipping</b></p> <p>Most berth windows suspended, vessels berthing on arrival.</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> <li>• <b>Currently working:</b> 'KETA 2123' (ANLTRZ), 'MAERSK NADI 143W' (SIRIUS)</li> <li>• <b>Currently alongside:</b> 'SEASPAN VANCOUVER 361S' (CNS)</li> <li>• <b>Berthing today 20<sup>th</sup> December:</b> 'LOUISA SCHULTE 303S' (BAE)</li> <li>• <b>Berthing 22<sup>nd</sup> December:</b> 'MSC SAGITTA III KE146A' (KEX)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	
<p><b>Labour supply</b> – is tight. We are still balancing the ongoing challenges related to illness, COVID close contacts, staff leave and back-to-back volume demand.</p> <p>MUNZ Stop work meeting to ratify CEA on Thursday 23/12/21 between 0630-0900. No terminal operations during this time.</p>	
<p><b>Yard Capacity</b> – The terminal is 86% utilisation today and building.</p>	
<p><b>Link/On-dock Empty Container Depot</b> – Link facility is at 70% utilisation.</p>	

<p><b>Road Services</b> – Running well with average turn times of 21 minutes. 1,529 import containers left the terminal via road and 281 import containers by rail.</p> <p><b>Key information</b> - Stop/Go closures will be in place on The Strand and Tamaki Drive from Solent Street to Gladstone Road from 2000 – 0500 hours.</p>	
<p><b>Productivity</b> – still lower and subject to yard utilisation.</p>	
<p><b>Rail Services</b> – Rail operations have been running as expected.</p>	
<p><b>Other</b> –</p>	
<p><b>Multi-Cargo Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths continue at 100% utilisation and yard utilisation is also still at capacity due to vessels having large exchange volumes. Congestion is expected to continue throughout the remainder of the year. Freyberg is very busy with container ops deliveries along with further bulk ops this week.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility will be at 100% capacity throughout this week which will continue into next week and the remainder of the calendar year.</p> <p>Congestion is set to continue with large container volumes being presented @ R&amp;D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>Please make every effort to uplift imports over the Christmas period.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D are busy. The multi cargo truck grid continues to have congestion during busy periods but is being managed accordingly, R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Please be advised containers will be received to B2 Reefer area today and possibly tomorrow. Delivery trucks will be using the main centre roadway for delivery to the B2 Reefer area.</p> <p>Please be mindful of the additional traffic in the area.</p>	
<p><b>Other</b> – COVID-19 controls remain in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 22<sup>nd</sup> December 2021.