

Operational Update: COVID-19 - RED

15th December 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
<p>Key points: Terminal Yard utilisation is at 85%. High wind gusts affected some of the Terminal operations last evening but the team have managed with limited stoppages.</p> <p>Due to the ongoing demand of back-to-back vessels, we expect that there will be ongoing queuing of vessels for the terminal over the next few weeks.</p> <p>Please find attached POAL Christmas/New Year hours which were advised yesterday, please see here</p> <p>Please note that the designated Statutory holidays this year result in two continuous 4-day holiday periods with limited working days in between. If cargo is <u>not</u> moved off port throughout the holiday period, then we will suffer significant congestion across the Port which will mean vessels post the holiday period will be delayed further.</p> <p>We ask for ALL customers/stakeholders to do their very best please to ensure cargo flow is not hampered over this time. There will be no concessions on demurrage considered over this period of time.</p>	
Marine Services	
All shifts covered. Pilot times may alter but running to schedule.	
Container terminal vessels at anchor	
'MAERSK GARONNE 132S' (NEASIA): arrived 10/12/21 berthing 16/12/21	
Shipping	
<p>Most berth windows suspended, vessels berthing on arrival.</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently alongside & working: 'KOTA LESTARI 191' (CNS), 'TS OSAKA 2112S' (NZE) • Berthing today 16th December: 'MOANA CHIEF 4355' (PACCOS), MAERSK GARONNE 132S' (NEASIA) • Berthing 18th December: 'KETA 2123' (ANLTRZ) <p>We will keep the website updated with the most current information.</p>	
Labour supply – Remains tight. We are still balancing the ongoing challenges related to illness, COVID close contacts, staff leave and back-to-back volume demand.	
Yard Capacity – The terminal is 85% utilisation today and building.	
Link/On-dock Empty Container Depot – Link facility is at 64% utilisation.	

<p>Road Services – Running well with average turn times of 22 minutes. 1,241 import containers left the terminal via road and 240 import containers by rail.</p> <p>Reminder – The asphalt surfacing works is underway along Tamaki Drive and Quay Street between Sunday to Thursday night from 2000 to 0500 hours.</p> <p>Key information - Stop/Go closures will be in place on The Strand and Tamaki Drive from Solent Street to Gladstone Road from 2000 – 0500 hours.</p>	
Productivity – still lower and subject to yard utilisation.	
Rail Services – Rail operations have been running as expected.	
Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths continue at 100% utilisation and yard utilisation is also still at capacity due to vessels having large exchange volumes, compounded further with Bulk vessel discharges severely delayed due to weather impacts. Congestion is expected to continue throughout the remainder of the year. Freyberg is very busy with container ops deliveries along with further bulk ops this week.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility will be at 100% capacity by the end of the week which will continue into next week and the remainder of the calendar year.</p> <p>Congestion is set to continue with large container volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D are busy. The multi cargo truck grid continues to have congestion during busy periods but is being managed accordingly, R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Please be advised containers will be received to B2 Reefer area today and possibly tomorrow. Delivery trucks will be using the main centre roadway for delivery to the B2 Reefer area.</p> <p>Please be mindful of the additional traffic in the area.</p>	
<p>Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Friday 17th December 2021.