

# Operational Update: COVID-19 - RED

13th December 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status:</b>	
<b>Key points:</b> Terminal Yard utilisation is at 92% and building with large discharge volumes off the MSC LANGSAR & KOTA LESTARI.	
Due to the ongoing demand of back-to-back vessels, we expect that there will be ongoing queuing of vessels for the terminal over the next few weeks.	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter but running to schedule.	
<b>Container terminal vessels at anchor</b>	
'TS OSAKA 2112S' (NZE): arrived 8/12/21 berthing 14/12/21 'KOTA LESTARI 191' (CNS): arrived 12/12/21 berthing 13/12/21 'MAERSK GARONNE 132S' (NEASIA): arrived 10/12/21 berthing 16/12/21	
<b>Shipping</b>	
Most berth windows suspended, vessels berthing on arrival.	
Vessels scheduled to arrive over the next few days (note: times may change):	
<ul style="list-style-type: none"> <li>• <b>Currently alongside &amp; working:</b> 'MSC LANGSAR 145A'(KEX), 'NEFELI 2123' (ANLTRZ)</li> <li>• <b>Berthing today 13<sup>th</sup> December:</b> 'KOTA LESTARI 191' (CNS)</li> <li>• <b>Berthing 14<sup>th</sup> December:</b> 'TS OSAKA 2112S' (NZE)</li> </ul>	
We will keep the <a href="#">website</a> updated with the most current information.	
<b>Labour supply</b> – Remains tight. We are still balancing the ongoing challenges related to illness, COVID close contacts, staff leave requirements and back-to-back volume demand.	
<b>Yard Capacity</b> – The terminal is 92% utilisation today and building.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 57% utilisation.	
<b>Road Services</b> – Running well with average turn times of 16 minutes. 1,090 import containers left the terminal via road and 252 import containers by rail.	
<b>Reminder</b> – The asphalt surfacing works is underway along Tamaki Drive and Quay Street between Sunday to Thursday night from 2000 to 0500 hours.	
<b>Key information</b> - Stop/Go closures will be in place on The Strand and Tamaki Drive from Solent Street to Gladstone Road from 2000 – 0500 hours.	
We are expecting challenges this week with some trucking capacity diverted to Northport. If we do not have good volumes moved off the Terminal this will add to our congestion and further impact productivity. We are expecting an ongoing heavy demand leading into the Christmas/New Year period and current indications are that trucking capacity will be	

restricted over the stat holiday period as well. We ask please that every effort is made to ensure containers are uplifted as soon as possible to help prevent any further congestion.	
<b>Productivity</b> – still lower and subject to yard utilisation.	
<b>Rail Services</b> – Rail operations have been running as expected.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths are at 100% utilisation and yard utilisation is at capacity due to vessels having large exchange volumes. This is expected to continue throughout the remainder of the year. Freyberg is very busy with container ops along with bulk ops this week.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility will be at 100% capacity by the end of the week and will continue into next week.</p> <p>Congestion is set to continue with large container volumes being presented @ R&amp;D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D are busy. The multi cargo truck grid continues to have congestion during busy periods but is being managed accordingly, R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Please be advised containers will be received to B2 Reefer area today and possibly tomorrow. Delivery trucks will be using the main centre roadway for delivery to the B2 Reefer area.</p> <p>Please be mindful of the additional traffic in the area.</p>	
<p><b>Other</b> – COVID-19 controls remain in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 15<sup>th</sup> December 2021.