

Operational Update: COVID-Level 3

13th October 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status:		
<p>Key points: Fergusson terminal operations have been running well. There are no vessels at the terminal today, therefore all focus is on R&D.</p> <p>Vessel operations will resume tomorrow with 'Maine Trader 035' (NZS) & 'Moana Chief 4337' (PACCOS) coming alongside. This weekend is expected to be busy with some large import vessel exchanges. In the next few days, we are expecting to receive approx. 5,500 import containers into the yard. We appreciate all efforts to maximise weekend and off-peak movements to help us manage the demand and reduce congestion.</p>		
Marine Services		
All shifts covered. Pilot times may alter but running to schedule.		
Container terminal vessels at anchor -		
None		
Container Terminal Operations		
<p>Berth windows and vessel schedules – No change. Most berth windows still suspended.</p> <p>For the week ending 10th October: The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was 3.9 days (last week was 4.1 days). The delay between Updated Arrival and ABT was 0.8 days (last week was 0.7 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently alongside & working: No vessel in today • Berthing 14 October: 'Maine Trader 035' (NZS) & Moana Chief 4337' (PACCOS) • Berthing 15 October: 'Maersk Garonne 125S' (NEASIA) • Berthing 16 October: 'Hansa Bitburg 2119' (ANL TTZ) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Currently no issues.		
Yard Capacity – The terminal is 88% utilised today.		
Link/On-dock Empty Container Depot – Link facility is at 59% utilisation. Due to Terminal yard utilisation, we are needing to manage empty flows carefully.		
<p>Road Services – Fergusson R&D operations have been running well. On Monday and Tuesday, we delivered out just over 1,170 import containers by road and just under 250 import containers by rail. Average truck turn times across both days remained under 30 minutes.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>		
Productivity – still lower but improving based on yard utilisation		
Rail Services – Rail operations have experienced some disruptions with late running services and heavy booking demand. We continue to monitor and work with KiwiRail.		
Other –		

Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths will be at 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation and will remain this way for some time.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 90% utilisation. PCC volumes to increase with multiple vessel calls this week.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D are still busy, with high Breakbulk volumes being delivered from Jellicoe wharf. The Bledisloe Truck-grid continues to have some congestion at times but is being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p>Other – COVID-19 controls appropriate are in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Friday 15th October 2021.