

# Operational Update: COVID-Level 3

11<sup>th</sup> October 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status:</b>	
<p><b>Key points:</b> We are starting this week in a much better position than the past two weeks. As of this morning yard utilisation is sitting 85%. A combined total of 1,784 import containers have been uplifted from the port between Friday and Monday.</p> <p>Due to delayed vessel arrivals the start of this week will be light in shipping demand. This means that we can continue to focus on R&amp;D. Based on the latest vessel schedule, Wednesday 13th October is shaping up to be R&amp;D only. From Thursday 14th October vessel operations will resume. Upcoming weekend is expected to be busy with some large import vessel exchanges. We appreciate all efforts to maximise weekend and off-peak movements to help us manage the demand and congestion.</p> <p>Sharing an article from <a href="#">gCaptain that talks about expectations around supply chain recovery</a>. Unfortunately, experts do not expect the supply chain to normalise before the end of next year.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter but running to schedule.	
<b>Container terminal vessels at anchor -</b>	
<b>None</b> for Fergusson Terminal	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – No change. Most berth windows still suspended.</p> <p><b>For the week ending 10th October:</b> The delay between ‘scheduled arrival’ and ‘actual berthing time’ (ABT) was <b>3.9 days</b> (last week was 4.1 days). The delay between Updated Arrival and ABT was <b>0.8 days</b> (last week was 0.7 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside &amp; working:</b> ‘Kota Lestari LES177’ (CNS)</li> <li>• <b>Berthing 14 October:</b> ‘Maine Trader 035’ (NZS) &amp; Moana Chief 4337’ (PACCOS)</li> <li>• <b>Berthing 15 October:</b> ‘Maersk Garonne 125S’ (NEASIA)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	
<b>Labour supply</b> – Currently no issues.	
<b>Yard Capacity</b> – The terminal is 85% utilised today.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 46% utilisation. Due to Terminal yard utilisation, we are needing to manage empty flows carefully.	
<p><b>Road Services</b> – Fergusson R&amp;D operations had a productive weekend. On Friday we delivered out 835 import containers by road and 126 by rail. Average truck turn times on Friday remained under 25 minutes. During the weekend a combined total of 823 import containers were uplifted from the port by road and rail. Weekend average truck turn times have not exceeded 20 minutes.</p> <p>Today’s R&amp;D operations are running well. For Late Receiving approvals please apply through Customer Service Team.</p>	
<b>Productivity</b> – still lower but improving based on yard utilisation	

<b>Rail Services</b> – Rail operations have experienced some disruptions with late running services and heavy booking demand. This is causing us some capacity challenges in the area due to longer dwelling containers. We continue to monitor and work with KiwiRail.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths will be at 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation and will remain this way for some time. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 100% utilisation. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.	
<b>Road Services</b> – Container and Breakbulk R&D are still busy, with high Breakbulk volumes being delivered from Jellicoe wharf. The Bledisloe Truck-grid continues to have some congestion at times but is being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.	
<b>Other</b> – COVID-19 controls appropriate are in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 13<sup>th</sup> October 2021.