

# Operational Update: COVID-Level 3

8<sup>th</sup> October 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays	
<b>Overall status:</b>			
<p><b>Key points:</b> Yard utilisation has significantly improved in the last 24 hours. As of this morning the Terminal yard is at 88% utilised. This is the lowest figure we have seen in two weeks with this past week averaging 110%. Utilisation is expected to reduce further as we continue to load export containers onto 'Seaspan Hannover 133W' and later onto 'Kalliroe 015S'.</p> <p>We therefore enter the weekend in a better position; however, we are expecting approx. 3,000 containers to be discharged into the yard over the next few days and so our focus remains on moving import containers out of the terminal as quickly as possible please. There are VBS bookings available in the pool from 1100hrs on Saturday and during both shifts on Sunday. Next Monday is already fully committed due to the normal market demands which we collectively need to try to shift some of this demand to off peak times.</p>			
<b>Marine Services</b>			
All shifts covered. Pilot times may alter but running to schedule.			
<b>Container terminal vessels at anchor -</b>			
None for Fergusson Terminal			
<b>Container Terminal Operations</b>			
<b>Berth windows and vessel schedules</b> – No change. Most berth windows still suspended.			
<p><b>For the week ending 03<sup>rd</sup> October:</b> The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was <b>4.1 days</b> (last week was 2.7 days). The delay between Updated Arrival and ABT was <b>0.7 days</b> (last week was 0.1 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside &amp; working:</b> 'Seaspan Hannover 133W' (SIRIUS) &amp; 'Kalliroe 015S' (BAE)</li> <li>• <b>Berthing 09 October:</b> 'Hansa Offenburg 2119' (ANL TTZ)</li> <li>• <b>Berthing 11 October:</b> 'Kota Lestari LES177' (CNS)</li> </ul>			
We will keep the <a href="#">website</a> updated with the most current information.			
<b>Labour supply</b> – Currently no issues.			
<b>Yard Capacity</b> – The terminal is 88% utilised today. Ongoing ship exchanges this weekend and imports coming off vessels will have the utilisation increasing again.			
Kota Lestari working from Monday 11 <sup>th</sup> October morning, and we would be trying to move imports off the Port as quickly as possible.			
Early next week we expect shipping demand to be less, due to schedules, but building from next Thursday 14 <sup>th</sup> October and into a busy weekend with some large import vessel exchanges. Again, we appreciate all efforts to maximise weekend and offpeak movements to help us manage the demand and congestion.			
<p><b>Link/On-dock Empty Container Depot</b> – Link facility is at 84% utilisation. Yard capacity is sensitive to the volume of empties we are required to handle at any one time. Carriers please be advised there could be short notice suspension of deliveries if we reach a situation where we simply cannot receive any more units for a period. Our Empty Equipment team will provide as much notice as we can but please recognise it is a dynamic situation and constantly changes throughout the day and night. Due to Terminal yard utilisation, we are needing to manage empty flows carefully.</p>			

<p><b>Road Services</b> – on Wednesday and Thursday we delivered out a combined total of 1,352 import containers via road and over 286 import containers via rail. Average truck turn times have not exceeded 40 minutes across both days.</p> <p>Today's R&amp;D operations are running well. For Late Receival approvals please apply through Customer Service Team.</p>	
<p><b>Productivity</b> – still lower than normal due to yard congestion, but improving</p>	
<p><b>Rail Services</b> – Rail operations have experienced some disruptions with late running services and heavy booking demand. This is causing us some capacity challenges in the area due to longer dwelling containers. We continue to monitor and work with KiwiRail.</p>	
<p><b>Other</b> –</p>	
<p><b>Multi-Cargo Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths will be at 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation and will remain this way for some time.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 100% utilisation. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D are still busy, with high Breakbulk volumes being delivered from Jellicoe wharf. The Bledisloe Truck-grid continues to have some congestion at times but is being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p><b>Other</b> – COVID-19 controls appropriate are in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Monday 11<sup>th</sup> October 2021.