

Operational Update: COVID-Level 3

6th October 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
<p>Key points: Yard utilisation has increased over the past two days and now sits at 119%. Such high utilisation slows down our operation, but despite this we delivered out a total of 1,350 import containers via road between Monday and Tuesday, which is a good result. We ask that Carriers continue to utilise 24/7 access to the ports. Discharge volumes will remain high for the foreseeable future so every effort counts!</p> <p>The high utilisation isn't anyone's fault, it's just a consequence of high demand at this time of year and ongoing disruption to the supply chain overseas. Thankfully we are in a much better position to handle demand this year than we were 12 months ago.</p> <p>Our focus remains on getting import containers out of the terminal as fast as possible, so we are prioritising R&D over vessel operations. Receipt of export empty containers is being carefully managed to help with yard utilisation.</p>	
Marine Services	
All shifts covered. Pilot times may alter but running to schedule.	
Container terminal vessels at anchor -	
'Seaspan Hannover 133W' (SIRIUS): arrived 05/10 berthing 06/10	
Container Terminal Operations	
<p>Berth windows and vessel schedules – No change. Most berth windows still suspended.</p> <p>For the week ending 03rd October: The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was 4.1 days (last week was 2.7 days). The delay between Updated Arrival and ABT was 0.7 days (last week was 0.1 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently alongside & working: 'MSC Alabama KE135A' (KEX) & 'Nefeli 2117' (ANL TTZ) • Berthing 06 October: 'Seaspan Hannover 133W' (SIRIUS) • Berthing 07 October: 'Moana Chief 4335' (PACCOS) & 'Kalliroe' (BAE) • Berthing 09 October: 'Hansa Offenburg 2119' (ANL TTZ) <p>We will keep the website updated with the most current information.</p>	
Labour supply – Currently no issues.	
<p>Yard Capacity – Due to the bunched arrival of vessels over the last two weeks with high import discharge and high export empty demand, the terminal is very full, as noted above. With containers stacked three-high we have to do additional yard moves just to get to targeted containers (road/rail or vessel) which reduces productivity. We are employing as many strategies as we can to mitigate the congestion. To alleviate pressure on the yard, we are prioritising road moves first, then ancillary moves (rail/shuttle/empty dropouts from Link) and then the vessel. We have back-to-back demand of vessels through to next Monday with only one vessel on the berth early next week.</p> <p>Contributing to the congestion, average container dwell has increased, likely caused by the lockdown in Auckland causing restrictive flow throughout the supply chain and vessel bunching. In September average dwell time was 2.7 days for imports and 5.1 days for exports; for October so far, the average is 3 days for imports and 5.6 for exports!</p>	

<p>Link/On-dock Empty Container Depot – Link facility is at 89% utilisation. We are holding high numbers of 40ft units which limits Link capacity further. Link returns and export empty volumes are being micro-managed. Yard capacity is sensitive to the volume of empties we are required to handle at any one time. Carriers please be advised there could be short notice suspension of deliveries if we reach a situation where we simply cannot receive any more units for a period. Our Empty Equipment team will provide as much notice as we can but please recognise it is a dynamic situation and constantly changes throughout the day and night. Due to Terminal yard utilisation, we are needing to manage empty flows carefully.</p>	
<p>Road Services – over the past two days we have delivered out 1,593 import containers in total: 1,350 import containers were uplifted by trucks and 243 import containers were railed out. R&D operations have experienced some delays on Tuesday nightshift due I.T. system issues. As a result, Tuesday average truck turn times peaked at 45 minutes.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>	
<p>Productivity – still lower than normal due to yard congestion, but improving</p>	
<p>Rail Services – Rail operations are running as expected.</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths will be at 80% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation and will remain this way for some time.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 50% utilisation. PCC volumes to increase from Tuesday with multiple vessels this week.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D are still busy, with high Breakbulk volumes being delivered from Jellicoe wharf. The Bledisloe Truck-grid continues to have some congestion at times but is being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p>Other – COVID-19 controls appropriate are in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Friday 8th October 2021.