

# Operational Update: COVID-Level 3

4<sup>th</sup> October 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status:</b>	
<p><b>Key points:</b> Fergusson Terminal operations ran well this weekend despite a highly congested yard. As of this morning yard utilisation is sitting at 114%. We would like to thank the carriers that worked this weekend and assisted us by uplifting import containers from the yard. A combined total of 1,962 import containers have been delivered from the port by road and rail.</p> <p>We are seeing an increase to long dwelling import containers which is compounding our capacity challenges on the Terminal. Many Carriers continue to ask for weekday slots which are already fully utilised. Carriers will need to direct more of their activities to off-peak times if we are to maximise our labour capacity and help container flows by balancing the day vs nighttime demand.</p> <p>This week focus will continue to remain on moving import containers out of the Terminal and prioritising R&amp;D over vessel operations. The receipt of export empty containers will be carefully managed to help with yard utilisation.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter but generally running to schedule.	
<b>Container terminal vessels at anchor -</b>	
None for Fergusson Terminal	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – No change. Most berth windows still suspended.</p> <p><b>For the week ending 03<sup>rd</sup> October:</b> The delay between ‘scheduled arrival’ and ‘actual berthing time’ (ABT) was <b>4.1 days</b> (last week was 2.7 days). The delay between Updated Arrival and ABT was <b>0.7 days</b> (last week was 0.1 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside &amp; working:</b> ‘Neokastro 085N’ (NEASIA) &amp; ‘MSC Alabama KE135A’ (KEX)</li> <li>• <b>Berthing 05 October:</b> ‘Nefeli 2117’ (ANL TTZ)</li> <li>• <b>Berthing 06 October:</b> ‘Seaspan Hannover 133W’ (SIRIUS)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	
<b>Labour supply</b> – Currently no issues.	
<b>Yard Capacity</b> – The terminal is 114% utilised today with continued high laden import and export empty volumes in the yard. Average container dwell time at the terminal for September was 2.7 days for imports and 5.1 days for exports.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 78% utilisation. Due to Terminal yard utilisation, we are needing to manage empty flows carefully.	
<p><b>Road Services</b> – on Friday we delivered out 775 import containers by road and 104 by rail. Average truck turn times on Friday remained under 30 minutes. During the weekend a combined total of 1,083 import containers were uplifted from the port by road and rail. Weekend average truck turn times have not exceeded 22 minutes.</p> <p>Today’s R&amp;D operations are heavy but running well. For Late Reveal approvals please apply through Customer Service Team.</p>	
<b>Productivity</b> – still lower than normal due to yard congestion, but improving	

<b>Rail Services</b> – Rail operations are running as expected.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths will be at 80% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 80% utilisation but will increase to capacity early this week. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 20% utilisation. PCC volumes to increase from Tuesday with multiple vessel calls this week. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.	
<b>Road Services</b> – Container and Breakbulk R&D are still busy, with high Breakbulk volumes being delivered from Jellicoe wharf. The Bledisloe Truck-grid continues to have some congestion at times but is being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.	
<b>Other</b> – COVID-19 controls appropriate are in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 6<sup>th</sup> October 2021.