

# Operational Update: COVID-Level 3

1<sup>st</sup> October 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status:</b>	
<p><b>Key points:</b> This morning main Terminal yard utilisation was at 94% which is great to see this dropping below 100% for the first time in seven days, however with just over 4,000 import containers expected to discharge in the next few days, by Monday yard utilisation will again be well above 100%.</p> <p>We ask that carriers utilise 24/7 access to the port and work this weekend to uplift as many import containers from the port as possible to assist with reducing yard utilisation. We will have additional resource to service the road over the weekend. Driver Assist team will be monitoring operations and releasing extra slots through the weekend. There are still plenty of VBS bookings available in the pool for Sunday. Monday day shift bookings have been picked up, however there are slots available for after 1600 hours. With no congestion in Auckland, it's a great time to make the most of all the slots available across the day!</p> <p>There is ongoing volatility to a number of vessel schedules due to delays offshore which is proving challenging for us to manage the timely flow of vessels and containers on/off the Port. Please be mindful when planning your own distribution needs as vessel schedules will remain highly dynamic for the coming weeks. We will make every effort to keep you updated via our website and these advisories.</p> <p>Sharing an insightful <a href="#">article from gCaptain</a> that discusses the effect of supply chain constraints on the global economic growth.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter but generally running to schedule.	
<b>Container terminal vessels at anchor -</b>	
'Seasmile 040S' (NZS): anchored 30/09 berthing 01/10	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – No change. Most berth windows are suspended.</p> <p><b>For the week ending 26<sup>h</sup> September:</b> The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was <b>2.7 days</b> (last week was 5.6 days). The delay between Updated Arrival and ABT was <b>0.1 days</b> (last week was 0.0 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside &amp; working:</b> 'OOCL Busan 466S' (CNS)</li> <li>• <b>Arriving late today:</b> 'Seasmile 040S' (NZS)</li> <li>• <b>Berthing 02 October:</b> 'Neokastro 085N' (NEASIA)</li> <li>• <b>Berthing 04 October:</b> 'MSC Alabama KE135A' (KEX)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	
<b>Labour supply</b> – Currently no issues.	
<b>Yard Capacity</b> – The terminal is 94% utilised today with continued high laden import and export empty volumes in the yard. Average container dwell time at the terminal so far for September is 2.7 days for imports and 4.9 days for exports.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 93% utilisation. Due to Terminal yard utilisation, we are needing to manage empty flows carefully.	

<p><b>Road Services</b> – on Wednesday and Thursday we delivered out a combined total of 1,350 import containers via road and over 230 import containers via rail. Average truck turn times have not exceeded 35 minutes across both days.</p> <p>Today's R&amp;D operations are running well. For Late Receival approvals please apply through Customer Service Team.</p>	
<p><b>Productivity</b> – still lower than normal due to yard congestion, but improving</p>	
<p><b>Rail Services</b> – Rail operations are running as expected.</p>	
<p><b>Other</b> –</p>	
<p><b>Multi-Cargo Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths will be at 80% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 80% utilisation but will increase to capacity early next week.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 20% utilisation &amp; with a gap in PCC shipping we will have a conventional vessel calling @ Bledisloe this weekend to alleviate container volume receival congestion on Jellicoe wharf. PCC volumes to increase from early next week with multiple vessel calls. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D are still busy, with high Breakbulk volumes being delivered from Jellicoe wharf. The Bledisloe Truck-grid continues to have some congestion at times but is being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p><b>Other</b> – COVID-19 controls appropriate are in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Monday 4<sup>th</sup> October 2021.