

Operational Update: COVID-Level 3

29th September 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status:		
<p>Key points: Container terminal yard utilisation continues to be a challenge. An optimal operating utilisation is 85% or lower, however with us currently operating at over 110% today and higher in recent days, then productivity is negatively impacted as we do multiple container moves in the yard to get to targeted containers.</p> <p>Flow through the terminal has been good lately, and these high utilisation levels are the result of disruption to shipping schedules and delays offshore. We've had days with no ships followed by late ships arriving all at once. This is not to blame shipping lines, it's just the way things are now, but it does create large peaks which take a while to push through the terminal.</p>		
Marine Services		
All shifts covered. Pilot times may alter but generally running to schedule.		
Container terminal vessels at anchor -		
None		
Container Terminal Operations		
<p>Berth windows and vessel schedules – No change. Most berth windows are suspended.</p> <p>For the week ending 26^h September: The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was 2.7 days (last week was 5.6 days). The delay between Updated Arrival and ABT was 0.1 days (last week was 0.0 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently alongside & working: 'Cali KE134A' (KEX) & 'OOCL Busan 466S' (CNS) • Berthing 30 September: 'Moana Chief 4333' (PACCOS) • Berthing 01 October: 'Seasmile 040S' (NZS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Currently no issues.		
Yard Capacity – The terminal is 111% utilised today with continued high laden import and export empty volumes in the yard. Average container dwell time at the terminal so far for September is 2.7 days for imports and 4.9 days for exports.		
Link/On-dock Empty Container Depot – Link facility is at 67% utilisation. Due to Terminal yard utilisation, we are needing to manage empty flows carefully.		
<p>Road Services – over the past two days we have delivered out 1,592 import containers in total: 1,329 import containers were uplifted by trucks and 263 import containers were railed out. R&D operations have experienced some delays on Monday due to congestion in the yard. As a result, average truck turn times increased to 57 minutes. On Tuesday R&D ran well and average truck turn times dropped to 35 minutes.</p> <p>For Late Reveal approvals please apply through Customer Service Team</p>		
Productivity – still lower than normal due to yard congestion, but improving		
Rail Services – Rail operations are running as expected.		
Other –		

Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths will be at 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 70% utilisation but will increase again throughout the week.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 40%, & with a gap in PCC shipping we will have a conventional vessel calling @ Bledisloe this weekend to alleviate container volume receipt congestion on Jellicoe wharf. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D are still busy, with high Breakbulk volumes being delivered from Jellicoe wharf. The Bledisloe Truck-grid continues to have some congestion at times but is being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p>Other – COVID-19 controls appropriate are in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Friday 1st October 2021.