

Operational Update: COVID-Level 4

17th September 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
<p>Key points: This morning yard capacity is at 84%. Fergusson terminal operations have been running well.</p> <p>We have no container vessels at the berth today until midday tomorrow due to vessels delayed arriving at Auckland. Shipping schedules have been impacted by delays caused in other ports and bad weather in the Tasman region.</p> <p>We share the attached article from Splash 24/7 regarding the growing congestion and delays on the “US West Coast” with now more than 60 container vessels waiting to berth.</p>	
Marine Services	
All shifts covered. Pilot times may alter but generally running to schedule.	
Container terminal vessels at anchor -	
None	
Container Terminal Operations	
<p>Berth windows and vessel schedules – No change. Most berth windows are suspended.</p> <p>For the week ending 12th September: The delay between ‘scheduled arrival’ and ‘actual berthing time’ (ABT) was 3.9 days (last week was 2.8 days). The delay between Updated Arrival and ABT was 0.4 days (last week was 0.0 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • No vessels currently alongside • Berthing 18 September: ‘Rotterdam Bridge 397’ (CNS) & ‘Louise 359S’ (CNS) • Berthing 19 September: ‘Maersk Nadi 131W’ (SIRIUS) • Berthing 20 September: ‘Mate 124S’ (PANZ) <p>We will keep the website updated with the most current information.</p>	
Labour supply – Currently no issues.	
Yard Capacity – The terminal is 84% utilised today due to high number of empties loaded over last week and delay to vessels due. Average container dwell time at the terminal so far for September is 2.8 days for imports and 4.9 days for exports.	
Link/On-dock Empty Container Depot – Link facility is at 56% utilisation. It is a constant balancing task for us to manage Terminal and Link yard capacity to optimise operations. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<p>Road Services – on Wednesday and Thursday we delivered out a combined total of 991 import containers via road and 253 import containers via rail. Average truck turn times across both days have not exceeded 18 minutes.</p> <p>R&D operations today are running very well. There are plenty of VBS bookings in the pool for both export drop offs and import pick-ups for the entire day today. Saturday and Sunday also has good number of VBS bookings, however majority of Monday booking have been picked up.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>	
Productivity – still lower than normal due to yard congestion, but improving	
Rail Services – Rail operations are running as expected.	
Other –	

Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at approx. 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. Volumes remain high.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 60%. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p> <p>As per agreement between Wallace Stevedores and ZIM/GSL Line, some import containers have been block stacked. Delivery of these containers is being controlled by Wallace and the Line. Please direct your enquiries to ZIM Line in the first instance.</p>	
<p>Road Services – Container and Breakbulk R&D are busy. The Bledisloe Truck-grid has been congested but being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.</p>	
<p>Other – COVID-19 controls appropriate for alert Level 4 are back in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Monday 20th September 2021.