

Operational Update: COVID-Level 4

15th September 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
Overall status:					
Key points: This morning yard capacity is at 65%.					
Bad weather and delays at other ports continue to impact terminal services. 'Louise 359S' (CNS) was delayed coming out of Brisbane and is now due to arrive at 1900hrs on Saturday 18 th September. Vessel is still subject to further delays due to severe weather across the Tasman.					
Please note that ' Sofrana Surville 274N ' (PNG), a Multi Cargo calling vessel, is due to come alongside Fergusson berth today at 1200hrs. She will discharge her import cargo at Fergusson and will then proceed to berth at Multi Cargo to load exports. She is the third Multi Cargo vessel to call Fergusson terminal this week. We are taking every opportunity to use Terminal capacity to assist relieving pressure at general wharves. Carriers, please note when planning import collections.					
Marine Services					
All shifts covered. Pilot times may alter but generally running to schedule.					
Container terminal vessels at anchor -					
None					
Container Terminal Operations					
Berth windows and vessel schedules – No change. Most berth windows are suspended.					
For the week ending 12th September: The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was 3.9 days (last week was 2.8 days). The delay between Updated Arrival and ABT was 0.4 days (last week was 0.0 days).					
Vessels scheduled to arrive over the next few days (note: times may change):					
<ul style="list-style-type: none"> • Alongside and working: 'Toronto Trader 115W' (N2A) • Berthing later today: 'Sofrana Surville 274N' (PNG) • Berthing 16 September: 'Moana Chief 4329' (PACCOS) 					
We will keep the website updated with the most current information.					
Labour supply – Currently no issues.					
Yard Capacity – The terminal is 65% utilised today due to high number of empties loaded over last week and delay to vessels due. Average container dwell time at the terminal so far for September is 2.8 days for imports and 4.9 days for exports.					
Link/On-dock Empty Container Depot – Link facility is at 56% utilisation. It is a constant balancing task for us to manage Terminal and Link yard capacity to optimise operations. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.					
Road Services – on Monday and Tuesday we delivered out a combined total of 1,253 import containers via road and 263 import containers via rail. Average truck turn times across both days have firmly sat on 34 minutes.					
R&D operations today are running well today.					
For Late Reveal approvals please apply through Customer Service Team.					
Productivity – still lower than normal due to yard congestion, but improving					
Rail Services – Rail operations are running as expected.					

Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at approx. 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. Volumes remain high.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 60%. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p> <p>As per agreement between Wallace Stevedores and ZIM Line, some import containers have been block stacked. Delivery of these containers is being controlled by Wallace and the Line. Please direct your enquiries to ZIM Line in the first instance.</p>	
<p>Road Services – Container and Breakbulk R&D are busy. The Bledisloe Truck-grid has been congested but being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.</p>	
<p>Other – COVID-19 controls appropriate for alert Level 4 are back in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Friday 17th September 2021.