

Operational Update: COVID-Level 4

13th September 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Overall status:	
<p>Key points: This morning yard capacity is at 100%. Fergusson Terminal operations ran well over the weekend.</p> <p>Bad weather and delays at other ports are impacting on terminal services. This week space has opened on the terminal due to late arrivals, so we are taking the opportunity to bring two Multi Cargo callers into the terminal to take some pressure off Multi Cargo.</p> <p>‘Cape Citius 5N’ is scheduled to berth on Tuesday 14th September to load empty export containers. ‘Toronto Trader 115W’ will come alongside on Wednesday 15th for load and discharge. Carriers, please note when planning import collections and export drop offs.</p> <p>Next week the delays will cause the opposite problem, as several larger vessels are due to arrive back-to-back. This could cause congestion, but we will do our best to manage it.</p> <p>Sharing an article from Splash 24/7 with reference to a number of ships waiting for berth space outside LA and Long Beach set to top 50.</p>	
Marine Services	
All shifts covered. Pilot times may alter but generally running to schedule.	
Container terminal vessels at anchor -	
‘Cape Citius 5N’ (N2A): anchored after discharging in multi-cargo awaiting receipt of load containers into Terminal. Expected berthing 14/09	
Container Terminal Operations	
<p>Berth windows and vessel schedules – No change. Most berth windows are suspended.</p> <p>For the week ending 12th September: The delay between ‘scheduled arrival’ and ‘actual berthing time’ (ABT) was 3.9 days (last week was 2.8 days). The delay between Updated Arrival and ABT was 0.4 days (last week was 0.0 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Alongside and working: ‘Tianjin Bridge 155’ (NZS) & ‘Hansa Offenburg 2117’ (ANL TTZ) • Berthing 14 September: ‘Cape Citius 5N’ (N2A) <i>empty export load only</i> • Berthing 15 September: ‘Toronto Trader 115W’ (N2A) <i>import discharge only</i> <p>We will keep the website updated with the most current information.</p>	
Labour supply – Currently no issues.	
Yard Capacity – The terminal is 100% utilised today. Import volumes high as well as strong export empty evacuations. Average container dwell time at the terminal so far for September is 2.9 days for imports and 4.6 days for exports.	
Link/On-dock Empty Container Depot – Link facility is at 64% utilisation. It is a constant balancing task for us to manage Terminal and Link yard capacity to optimise operations. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
Road Services – over the past three days we have delivered out 1,708 import containers via road and 277 import containers via rail. 564 import containers were uplifted on Friday with average truck turn times of 22 minutes. Weekend R&D operations ran well with 514	

import containers delivered to trucks and average truck turn times under 21 minutes across both days. A reminder the pre-gate kiosks are turned off and drivers are required to continue to use the 0800# to contact Gate Ops teams for processing. Thank you for your ongoing patience as we bed in this new process to ensure contactless engagement. For Late Reveal approvals please apply through Customer Service Team.	
Productivity – still lower than normal due to yard congestion, but improving	
Rail Services – Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Jellicoe and Freyberg container and breakbulk berths and yards are currently at 100% utilisation. Volumes remain high. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 60%. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.	
Road Services – Container and Breakbulk R&D are busy. The Bledisloe Truck-grid has been congested but being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. The Gate Ops team are working with 3 rd party MC Stevedores to put in place a similar 0800# process that exists at Fergusson. Hope to confirm the process towards end of this week to help manage contactless container transactions.	
Other – COVID-19 controls appropriate for alert Level 4 are back in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 15th September 2021.