

# Operational Update: COVID-Level 4

10<sup>th</sup> September 2021

|                         |  |                               |  |   |  |
|-------------------------|--|-------------------------------|--|---|--|
| Normal or nearly normal |  | Service degraded, some delays |  | Service severely degraded, major delays |  |
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| <b>Overall status:</b>  |  |
| <p><b>Key points:</b> This morning yard capacity is at 85%. Most containers in the yard are exports with fewer imports and tranships. Over the weekend we expect to receive approx. 3,000 import containers into the yard. We ask that carriers continue to uplift containers utilising 24/7 access to the port.</p> <p>Please be aware we are seeing an ongoing deterioration in shipping schedules with vessel ETA's continuing to slide due to delays at other ports and weather.</p>  |  |
| <b>Marine Services</b>  |  |
| All shifts covered. Pilot times may alter but generally running to schedule.  |  |
| <b>Container terminal vessels at anchor -</b>   |  |
| <b>None</b>   |  |
| <b>Container Terminal Operations</b>  |  |
| <p><b>Berth windows and vessel schedules</b> – No change. Most berth windows are suspended.</p> <p><b>For the week ending 5<sup>th</sup> September:</b> The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was <b>2.8 days</b> (last week was 5.1 days). The delay between Updated Arrival and ABT was 0.0 days (last week was 0.2 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> 'Grasmere Maersk 121S' (NEASIA) &amp; 'Sagitta KE132A'</li> <li>• <b>Berthing 11 September:</b> 'Tianjin Bridge 155' (NZZ)</li> <li>• <b>Berthing 12 September:</b> 'Hansa Offenburg 2117' (ANL TTZ)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p> |  |
| <b>Labour supply</b> – Good, given current circumstances. Work hours are reduced during lockdown because of the controls that need to be in place to protect staff and the business, but overall there are no issues. Staff testing and vaccination rates are still good.   |  |
| <b>Yard Capacity</b> – The terminal is 85% utilised today. Import volume continues to flow in and out of the terminal and we continue to experience high but volatile demand for export empty evacuations. Average container dwell time at the terminal so far for September is 2.9 days for imports and 4.6 days for exports.  |  |
| <b>Link/On-dock Empty Container Depot</b> – Link facility is at 75% utilisation. It is a constant balancing task for us to manage Terminal and Link yard capacity to optimise operations. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.  |  |
| <p><b>Road Services</b> – on Wednesday and Thursday we delivered out a combined total of 1,075 import containers via road and 245 import containers via rail. Average truck turn times across both days have not exceeded 20 minutes.</p> <p>R&amp;D operations today are running very well. There are plenty of VBS bookings in the pool for import pickups across both shifts on Saturday and Sunday. Monday VBS slots have been picked up between 0500 hours and 1500 hours.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>  |  |
| <b>Productivity</b> – still lower than normal.  |  |
| <b>Rail Services</b> – Rail operations are running as expected.   |  |
| <b>Other</b> –  |  |

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| <b>Multi-Cargo Operations</b>   |  |
| <p><b>Berth and Yard Capacity</b> – Container/Bulk berths are currently at approx. 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. Volumes remain high.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 70%. POAL/MC Ops team request all efforts please for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p> |  |
| <p><b>Road Services</b> – Container and Breakbulk R&amp;D are busy. The Bledisloe Truck-grid has been congested but being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.</p>  |  |
| <p><b>Other</b> – COVID-19 controls appropriate for alert Level 4 are back in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>   |  |

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Monday 13<sup>th</sup> September 2021.