

Operational Update: COVID-Level 4

8th September 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
<p>Key points: Fergusson Terminal operations have been running well. Yesterday was a good day for R&D. With extra labour resource available for R&D, we have delivered out 743 import containers and average truck turn times remained under 30 minutes.</p> <p>High winds are expected in the Auckland region for most of today. This may impact POAL operations in the container terminal and empty yard if the wind exceeds the safe working limits for our people and operations. Please note that short stoppages will not be communicated, but a Road Alert advisory will be sent out for any stoppage that extends over 15 minutes.</p>	
Marine Services	
All shifts covered. Pilot times may alter but generally running to schedule.	
Container terminal vessels at anchor -	
None	
Container Terminal Operations	
<p>Berth windows and vessel schedules – No change. Most berth windows are suspended.</p> <p>For the week ending 5th September: The delay between ‘scheduled arrival’ and ‘actual berthing time’ (ABT) was 2.8 days (last week was 5.1 days). The delay between Updated Arrival and ABT was 0.0 days (last week was 0.2 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Alongside and working: ‘Grasmere Maersk 121S’ (NEASIA) • Berthing 9 September: ‘Moana Chief 4327’ (PACCOS) • Berthing 10 September: ‘Sagitta KE132A’ (KEX) <p>We will keep the website updated with the most current information.</p>	
Labour supply – Good, given current circumstances. Work hours are reduced during lockdown because of the controls that need to be in place to protect staff and the business, but overall there are no issues. Staff testing and vaccination rates are still good.	
Yard Capacity – The terminal is 90% utilised today. Import volume continues to flow in and out of the terminal and we continue to experience high but volatile demand for export empty evacuations. Average container dwell time at the terminal for the month of August was 2.5 days for imports and 6.1 days for exports. The latter negatively impacting on our higher yard utilisation and productivity for the month.	
Link/On-dock Empty Container Depot – Link facility is at 56% utilisation. It is a constant balancing task for us to manage Terminal and Link yard capacity to optimise operations. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<p>Road Services – on Monday and Tuesday we delivered out a combined total of 1,320 import containers via road and 291 import containers via rail. Average truck turn times across both days have not exceeded 28 minutes.</p> <p>R&D operations today are running well. There are VBS bookings available in the pool for Wednesday and Thursday off peak times.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>	

Productivity – still lower than normal.	
Rail Services – Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are currently at approx. 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. Volumes remain high. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 100%. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.	
Road Services – Container and Breakbulk R&D are busy. The Bledisloe Truck-grid has been congested but being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.	
Other – COVID-19 controls appropriate for alert Level 4 are back in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Friday 10th September 2021.