

Operational Update: COVID-Level 4

25th August 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
<p>Key points: Container Terminal operations are running well considering the constraints on the operations related to managing COVID protocols. The Operations team are seeing the changeovers more streamlined, and our staff are following the new processes carefully. Some of the terminal vessel working times have extended over this week due to the longer shift changeovers and variability in provision of labour which has affected productivity. There remains ongoing risk from close contacts of staff having visited places of interest and needing to stand down and undertake isolation instructions as per MOH advice. This is a risk we know all businesses have at this time.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container terminal vessels at anchor -	
None	
Container Terminal Operations	
<p>Berth windows and vessel schedules – No change. Most berth windows suspended.</p> <p>For the week ending 22nd August: The delay between ‘scheduled arrival’ and ‘actual berthing time’ (ABT) was 1.2 days. The delay between Updated Arrival and ABT is still 0.9 day.</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Alongside and working: ‘Atout 138S’ (BAE) & ‘NYK Furano 075S’ (NEASIA) • Berthing 25 August: ‘Majd FC128A’ (CAP) • Berthing 26 August: ‘Moana Chief 4323’ (PACCOS) & ‘CSL Atlantic 737’ (NZS) • Berthing 27 August: ‘Hansa Offenburg 2115’ (ANZ TTZ) <p>We will keep the website updated with the most current information.</p>	
Labour supply – Good, given current circumstances. There has been some impact as a result of people needing to isolate but this is easing.	
Yard Capacity – The terminal is 98% utilised today. High utilisation is caused by large import discharges and high volumes of empties, effecting productivity. Average container dwell time at the terminal for August is currently 2.2 days for imports and 5 days for exports.	
Link/On-dock Empty Container Depot – Link facility is at 74% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<p>Road Services – on Monday and Tuesday we delivered out a combined total of 1,123 import containers via road and 234 import containers via rail. Average truck turn times across both days have not exceeded 42 minutes.</p> <p>R&D operations today are running well. There are VBS bookings available in the pool for Wednesday and Thursday off peak times.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>	
Productivity – still lower than normal.	

Rail Services – Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 90% utilisation again today with vessels on every available berth and continuing throughout the week. Jellicoe and Freyberg container and breakbulk yards are currently at 80% utilisation. Volumes still remain high, and we ask all key stakeholders to provide maximum resources for the swift delivery of cargo within its permitted free time. POAL is not in a position to entertain any additional storage.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 80% utilisation & will increase to capacity during the next 2 days.</p>	
<p>Road Services – Container and Breakbulk R&D is still busy, along with bulk transporters continuing steadily this week. The Bledisloe Truck grid is congested but being managed accordingly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.</p>	
<p>Other – COVID-19 controls appropriate for alert Level 4 are back in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not approach Ports of Auckland staff, or people from other organisations.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be Friday 27th August 2021.