

Operational Update: COVID-Level 4

23rd August 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
<p>Key points: Terminal and Port wide operations are settling into the Level 4 COVID controls and protocols. It is quite a different situation we are having to manage compared with over a year ago due to the Delta variant. A BIG thanks to the trucking community in ensuring all drivers visiting the port are wearing a Mask (preferably N95's) but also keeping distancing from one another. It is critically important we maintain these standards.</p> <p>The operation still runs the risk of our front-line staff being affected by close contacts of having visited places of interest and therefore not being able to work. We are currently managing this, but the loss of personnel does pose an ongoing threat to the business and meeting the volume demand. Please continue to monitor our updates and website for the latest vessel movements.</p> <p>We share a link to a video from McKinsey & Co titled 'What's going on with shipping rates?' which gives a good simple and clear insight into what has driven the current shipping pressures and costs. We hope you find these articles of interest!</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container terminal vessels at anchor -	
None	
Container Terminal Operations	
<p>Berth windows and vessel schedules – No change. Most berth windows suspended.</p> <p>For the week ending 22nd August: The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was 1.2 days. The delay between Updated Arrival and ABT is still 0.9 day.</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Alongside and working: 'Bomar Resilient FC129A' (CAP) & 'Atout 138S' (BAE) • Berthing 24 August: 'NYK Furano 075S' (NEASIA) • Berthing 25 August: 'Majd FC128A" (CAP) • Berthing 26 August: 'Moana Chief 4323' (PACCOS) <p>We will keep the website updated with the most current information.</p>	
Labour supply – Still good, but lockdown is likely to impact on labour supply as more people are required to isolate. This issue could affect the whole supply chain. We are reviewing our operations to prepare for this eventuality.	
Yard Capacity – The terminal is 95% utilised today. High utilisation is caused by large import discharges and high volumes of empties, effecting productivity. Average container dwell time at the terminal for August is currently 2.2 days for imports and 5 days for exports.	
Link/On-dock Empty Container Depot – Link facility is at 71% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
Road Services – Between Friday and Sunday we delivered out 1,505 import containers via road and 308 import containers via rail. 810 import containers were uplifted on Friday with	

average truck turn times of 32 minutes. Weekend R&D operations ran well with 695 import containers delivered to trucks and average truck turn times of 24 to 28 minutes across both days. R&D operations today are heavy but steady. There are VBS bookings available in the pool for off peak times. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still lower than normal.	
Rail Services – Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation again today with vessels on every available berth and continuing throughout the week. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. Volumes remain high, therefore POAL and MC implore all to resource for the swift delivery of cargo within its permitted free time and are not in a position to entertain any additional storage. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 70% utilisation & will increase to capacity throughout the week again.	
Road Services – Container and Breakbulk R&D is still busy, along with bulk transporters continuing steadily this week. The Bledisloe Truck grid is congested but being managed accordingly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.	
Other – COVID-19 controls appropriate for alert Level 4 are back in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not approach Ports of Auckland staff, or people from other organisations.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be Wednesday 25th August 2021.