

Operational Update: COVID-Level 4

19th August 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Overall status:

Key points: Yesterday's average truck turn times peaked at 72 minutes. Port's efficiency in delivering containers to trucks is heavily reliant on the state of the yard. When yard utilisation goes over 75%, it instantly slows the operations and affects truck turn times.

Yard utilisation has been consistently over 100% throughout this week and is expected to remain at and above this level over the coming days due to empty evacuation and import volumes.

We are still bedding in the COVID protocols with operational staff which has negatively impacted some of the delays over the last 48 hours but shift changeovers should become more streamlined as we proceed through the Level 4 lockdown period.

Yesterday we noticed that some people are still not wearing a mask when visiting the port. It is our requirement that **all** visitors to Ports of Auckland wear a mask. This has now been supported by a government mandate that masks must be worn when visiting or working at an essential business. This is compulsory and access will be denied if you are not wearing a mask.

Masks must be worn properly to be effective, covering your nose and mouth, as shown.

We are providing all our staff with N95 masks to keep them and others safe. N95 masks are proven to be more effective against the Delta variant of COVID-19 than surgical masks.

Our recommendation is that visitors wear N95 masks when on port. At present this is not compulsory, but we may soon make it a requirement for entry. If your business does not have a stock of N95 masks, we strongly advise you to procure some as soon as possible.



The Delta variant of COVID-19 is highly contagious. It if gets established in New Zealand it will have grave consequences for us all. Ports overseas have closed or severely reduced operations because of COVID-19 outbreaks. Let's make sure that doesn't happen here.

Marine Services

All shifts covered. Pilot times may alter, but generally running to schedule.

Container terminal vessels at anchor -

'Maersk Nadi 127W' (SIRIUS): arrived 18/08 berthing 19/08
'Xin Zhang Zhou 045S' (CNS): arrived 19/08 berthing 20/08

Container Terminal Operations	
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 15th August the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 3.1 days and when comparing updated vessel ETA to ABT has remained at 0.2 days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: ‘Seaspan Vancouver 349S’ (CNS) • Berthing 19 August: ‘Moana Chief 4321’ (PACCOS) & ‘Maersk Nadi 127W’ (SIRIUS) • Berthing 20 August: ‘Xin Zhang Zhou 045S’ (CNS) & ‘Bomar Resilient FC129A’ (CAP) <p>We will keep the website updated with the most current information.</p>	
<p>Labour supply – Lockdown is likely to impact on labour supply. We have had to suspend training as we have in previous lockdowns. Some of our staff will have to isolate because they have been to a location of interest. We are doing our best to manage this and keep operations running smoothly, so far there have not been any problems. But please be aware this could become an issue.</p>	
<p>Yard Capacity – As of today, the main terminal is approx. 100% utilised. We have experienced very high empty evacuation volumes and large import discharges which is compounding the yard utilisation. This will affect productivity. The <u>average</u> container dwell time at the terminal for August is currently 2.2 days for imports and 5 days for exports.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at approx. 89% utilisation. There are some very large export empty volumes moving over the next 7-10 days. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>	
<p>Road Services – on Wednesday we delivered out a total of 621 import containers via road and 135 import containers via rail.</p> <p>R&D operations today are heavy. Carriers, please manage your time of arrival at the Terminal carefully to limit or eliminate truck grid congestion.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>	
<p>Productivity – still lower than normal.</p>	
<p>Rail Services – Rail operations are running as expected.</p>	
<p>Other –</p>	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation again today with vessels on every available berth and continuing throughout the weekend. Jellicoe and Freyberg container and breakbulk yards are currently at 90-100% utilisation. Again, we are expecting an extremely busy period over the next fortnight, therefore POAL and MC implore all to resource for the swift delivery of cargo within its permitted free time and are not in a position to entertain any additional storage.</p> <p>Captain Cook, Marsden, Bledisloe yards and the CHF are currently at 90% utilisation and will increase to capacity throughout the end of the week. We also have a conventional vessel on B2 today through Sunday for container loading ops only and will be receiving containers to Bledisloe for this.</p>	
<p>Road Services – Container and Breakbulk R&D is still very busy, along with bulk transporters continuing steadily this week. The Bledisloe Truck grid is congested but being managed accordingly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging area/s. A TMP has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.</p>	

<p>Other – COVID-19 controls appropriate for alert Level 4 are back in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Stay two metres away from all other people at all times. Do not approach Ports of Auckland staff, or people from other organisations.</p>	
---	--

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be Friday 20th August 2021.