

Operational Update: COVID-Level 4

18th August 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays										
<p>Overall status</p> <p>Key points: We're all at Level 4, but POAL operations continue with COVID controls in place. As a result, shift change times will be longer to allow for health checks and facility cleaning between shifts. This means that from 0630 to 0730 and 1830 to 1930 there will be no straddles servicing the road.</p> <p>We request that drivers adhere to COVID-19 controls when visiting POAL:</p> <ul style="list-style-type: none"> • ALL visitors to the port must wear a facemask, preferably an N95 mask. • Only one driver in the office at a time. • One driver at a time at the pre-gate kiosks. • Use hand sanitiser and/or apply cleaning protocols when touching common surfaces. • Maintain social distancing at the kiosks and outside the road offices at Fergusson or Multi Cargo – this is critical and will be monitored by security. • Stay in your truck while waiting for your turn to go to the pre-gate kiosk and the road office • No paperwork will be exchanged at either Fergusson or Multi Cargo road offices. DG paperwork for exports will need to be emailed to the office. We will not be printing and handing out any paperwork to drivers. <p>We acknowledge the pressure transport companies are under due to the change in alert levels. To assist the industry, adjust to operating under Level 4, POAL will extend demurrage free time by one (1) additional demurrage free day for the following vessels:</p> <table border="1" data-bbox="263 1294 1279 1406"> <thead> <tr> <th>Vessel</th> <th>Last Free Day</th> <th>Last Free Time</th> </tr> </thead> <tbody> <tr> <td>NEFELI 2113</td> <td>19-08-2021</td> <td>0600 20-08-2021</td> </tr> <tr> <td>MSC ALABAMA KE128A</td> <td>19-08-2021</td> <td>0600 20-08-2021</td> </tr> </tbody> </table> <p>We have received a weather update advising that high winds have been forecast for Auckland today. If conditions worsen, operations may need to cease in line with our Safety Operating protocol. Short stoppages will not be communicated but any stoppage that extends over 15 minutes a Road Alert advisory will be sent out.</p>			Vessel	Last Free Day	Last Free Time	NEFELI 2113	19-08-2021	0600 20-08-2021	MSC ALABAMA KE128A	19-08-2021	0600 20-08-2021	
Vessel	Last Free Day	Last Free Time										
NEFELI 2113	19-08-2021	0600 20-08-2021										
MSC ALABAMA KE128A	19-08-2021	0600 20-08-2021										
<p>Marine Services</p> <p>All shifts covered. Pilot times may alter, but generally running to schedule.</p>												
<p>Container terminal vessels at anchor -</p> <p>None</p>												
<p>Container Terminal Operations</p> <p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p>												

<p>For the week ending Sunday 15th August the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 3.1 days and when comparing updated vessel ETA to ABT has remained at 0.2 days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'Maersk Garonne 118S' (NEASIA) & 'Seaspan Vancouver 349S' (CNS) • Berthing 19 August: 'Moana Chief 4321' (PACCOS) & 'Maersk Nadi 127W' (SIRIUS) • Berthing 20 August: 'Xin Zhang Zhou 045S' (CNS) & 'Bomar Resilient FC129A' (CAP) <p>We will keep the website updated with the most current information.</p>	
<p>Labour supply – We are continuing to recruit and train staff to meet ongoing operational demands.</p>	
<p>Yard Capacity – As of today, the main terminal is approx. 103% utilised. We have experienced very high empty evacuation volumes and large import discharges which is compounding the yard utilisation. This will affect productivity. The <u>average</u> container dwell time at the terminal for July was 2.6 days for imports and 5.0 days for exports. August is currently 2.3 days for imports and 4.9 days for exports.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at approx. 87% utilisation. There are some very large export empty volumes moving over the next 7-10 days. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>	
<p>Road Services - on Monday and Tuesday we delivered out a combined total of 1,238 import containers via road and 305 import containers via rail. Average truck turn times across both days have not exceeded 42 minutes.</p> <p>Fergusson R&D operations had a slow start this morning due to the extended shift change over due to the lockdown. Once the straddle drivers were up in their machines R&D operations resumed as per normal.</p> <p>R&D operations today are heavy but running well. Carriers, please manage your time of arrival at the Terminal carefully to limit or eliminate truck grid congestion.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>	
<p>Productivity – still lower than normal.</p>	
<p>Rail Services – Rail operations are running as expected.</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation again today with vessels on every available berth and continuing throughout the weekend. Jellicoe and Freyberg container and breakbulk yards are currently at 90-100% utilisation. Again, we are expecting an extremely busy period over the next fortnight, therefore POAL and MC implore all to resource for the swift delivery of cargo within its permitted free time and are not in a position to entertain any additional storage.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 90% utilisation & will increase to capacity throughout the end of the week. We also have a conventional vessel inbound to B2 tomorrow for container loading ops only and will be receiving containers to Bledisloe for this.</p>	
<p>Road Services – Container and Breakbulk R&D is still very busy, along with bulk transporters continuing steadily this week. The Bledisloe truck grid is congested but being managed accordingly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.</p>	

<p>Other – COVID-19 controls appropriate for alert Level 4 are back in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Stay two metres away from all other people at all times. Do not approach Ports of Auckland staff, or people from other organisations.</p>	
---	--

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

We will move to providing a daily update whilst Auckland is in Level 4.

Next update will be Thursday 18th August 2021.