

Operational Update:

16th August 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: As of this morning yard utilisation is sitting at 114%. This is due to the high import volumes discharged over the weekend and a significantly lower number of import containers uplifted from POAL during the same period of time. On average, weekend import deliveries via road sit within 250-300 import containers a day. However, this week on Saturday and Sunday transport companies only uplifted a combined total of 359 containers.</p> <p>R&D operations are heavy today. This is mainly due to the heavily congested yard and the time it takes the straddles to deliver containers from the stacks to the trucks.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
None		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: ‘Maersk Garonne 118S’ (NEASIA) & ‘Seaspan Vancouver 349S’ (CNS) • Berthing 18 August: ‘Maersk Nadi 127W’ (SIRIUS) • Berthing 19 August: ‘Moana Chief 4321’ (PACCOS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – We are continuing to recruit and train staff to meet ongoing operational demands.		
Yard Capacity – As of today, the main terminal is approx. 114% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July was 2.6 days for Imports and 5.0 days for exports. August is currently 2.3 days for imports and 4.9 days for exports.		
Link/On-dock Empty Container Depot – Link facility is at approx. 73% utilisation. There are some very large export empty volumes moving over the next 7-10 days. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		
Road Services - Between Friday and Sunday we delivered out 827 import containers via road and 211 import containers via rail. 468 import containers were uplifted on Friday with average truck turn times of 18 minutes. Weekend R&D operations ran well with 359		

import containers delivered to trucks and average truck turn times of 20 minutes across both days. R&D operations today are heavy but steady. There are VBS bookings available in the pool for various times. Tuesday VBS bookings have been picked up, however there are some available for off peak hours. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still lower than normal.	
Rail Services – Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation again today with vessels on every available berth & continuing throughout the week. Jellicoe and Freyberg container and breakbulk yards are currently at 90-100% utilisation. Again, we are expecting an extremely busy period over the next fortnight, therefore POAL and MC implore all to resource for the swift delivery of cargo within its permitted free time and are not in a position to entertain any additional storage. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 70% utilisation & will increase to capacity throughout the week. We will also have a PCC vessel inbound to B2 19/08 for container loading ops only & will be receiving for this from tomorrow 17/08.	
Road Services – Container and Breakbulk R&D is still very busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.	
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 18th August 2021.