

Operational Update:

13th August 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: As of this morning yard utilisation is sitting at 94%. This is due to the high import volumes being discharged. Between now and Monday 16th August we expect to receive approx. 4,800 import containers into the yard. This will push the yard utilisation to over 100% and will reduce our R&D productivity if containers are not proactively uplifted. We request that carriers please utilise 24/7 access to the port to uplift as many import containers as possible before the weekend.</p> <p>To help ease congestion at Multi Cargo, the 'Sofrana Tourville 251N', a Multi Cargo caller, will now call Fergusson Terminal to perform a full discharge. She is scheduled to arrive at 1100 on Sunday 15 August and will shift to Multi Cargo on Monday 16 August to complete her exchange. Carriers, please note this when planning collections</p> <p>Sharing two interesting articles for you to read today. The first outlines the situation in Ningbo and highlights the ongoing disruption the COVID-19 pandemic is causing.</p> <p>The second is sparked by the impact of the pandemic but is looking longer term at the need for continual investment in ports to keep up with increasing and changing freight needs. It's just one perspective and it does come from a more American viewpoint, but it's thought provoking.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'Seaspan Vancouver 349S' (CNS): arrived 13/08, expected berthing 16/08		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 8th August the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 1.4 days and when comparing updated vessel ETA to ABT was 0.2 days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'Kota Lestari LES163' (CNS) • Berthing tonight: 'MSC Alabama KE128A' (KEX) • Berthing 14 August: 'Nefeli 2113' (ANZ TTZ) • Berthing 15 August: 'Maersk Garonne 118S' (NEASIA) & 'Sofrana Tourville 251N' (PNG) <p>We will keep the website updated with the most current information.</p>		
Labour supply – We are continuing to recruit and train staff to meet ongoing operational demands.		

<p>Yard Capacity – As of today, the main terminal is approx. 94% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July was 2.6 days for Imports and 5.0 days for exports. August is currently 2.3 days for imports and 4.9 days for exports.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at approx. 52% utilisation. There are some very large export empty volumes moving over the next 7-10 days. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>	
<p>Road Services – on Wednesday and Thursday we delivered out a combined total of 815 import containers via road and 124 import containers via rail. Average truck turn times across both days have not exceeded 20 minutes.</p> <p>R&D operations today are running very well.</p> <p>Looking ahead to the weekend and Monday, there are plenty of VBS bookings in the pool Friday to Monday – both import and export slots.</p> <p>For Late Receival approvals please apply through Customer Service Team.</p>	
<p>Productivity – still lower than normal.</p>	
<p>Rail Services – Rail operations are running as expected.</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation today with vessels on every available berth throughout the weekend. Jellicoe and Freyberg container and breakbulk yards are currently at 90-100% utilisation. We are expecting an extremely busy period over the next fortnight, therefore POAL and MC implore all to resource for the swift delivery of cargo within its permitted free time and are not in a position to entertain any additional storage.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 50% utilisation with 2 PCC vessel due tomorrow for discharge. Yards will increase to capacity this coming weekend.</p>	
<p>Road Services – Container and Breakbulk R&D is still very busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.</p>	
<p>Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 16th August 2021.