

Operational Update:

11th August 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
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Overall status		
Key points: Please note some container vessel arrivals are being affected by delays at other ports. Please continue to monitor this update and our long-term berth plan. Sharing an article from Splash 24/7 with reference to a growing number of vessels sitting at anchorage at California ports.		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
None		
Container Terminal Operations		
Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival. For the week ending Sunday 8 th August the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 1.4 days and when comparing updated vessel ETA to ABT was 0.2 days. Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations): <ul style="list-style-type: none"> • Alongside and working: ‘Debussy 122S’ (PANZ) • Berthing tonight: ‘Moana Chief 4319’ (PACCOS) • Berthing 12 August: ‘Kota Lestari LES163’ (CNS) • Berthing 13 August: ‘MSC Alabama KE128A’ (KEX) We will keep the website updated with the most current information.		
Labour supply – We are continuing to recruit and train staff to meet ongoing operational demands.		
Yard Capacity – As of today, the main terminal is approx. 72% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July was 2.6 days for Imports and 5.0 days for exports.		
Link/On-dock Empty Container Depot – Link facility is at approx. 49% utilisation. Empty export demand profile remains strong for future vessels. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		
Road Services – on Monday and Tuesday we delivered out a combined total of 812 import containers via road and 187 import containers via rail. Average truck turn times across both days have not exceeded 20 minutes.		

R&D operations today are running well. We ask Carriers to ensure their timed arrivals to the Terminal are managed more carefully to ensure we limit truck grid congestion please. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still lower than normal.	Yellow
Rail Services – Rail operations are running as expected.	Green
Other –	
Multi-Cargo Operations	Yellow
Berth and Yard Capacity – Container/Bulk berths are currently at 80% utilisation today. Jellicoe and Freyberg container and breakbulk yards are currently at 90% utilisation and will be expected to remain close to 100% for the foreseeable future. POAL/MC are not in a position to entertain any additional storage and implore all to resource for the swift delivery of cargo within its permitted free time. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 10% utilisation with 1 PCC vessel currently discharging. Yards will increase to capacity by this coming weekend.	Red
Road Services – Container and Breakbulk R&D is still very busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.	Red
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	Green

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 13th August 2021.