

# Operational Update:

30<sup>th</sup> July 2021

=====

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
<b>Overall status</b>					
<p><b>Key points:</b> Yard utilisation throughout the week has remained high in the terminal starting the week at 90%. This is due to the high import volumes being discharged. Yard congestion will continue to be a challenge throughout next week as between now and Sunday 8<sup>th</sup> August we expect to receive approx. 6,000 import containers into the yard. This will push the yard utilisation to over 100% and will reduce our R&amp;D productivity if containers are not proactively uplifted. We request that carriers please utilise 24/7 access to the port to uplift as many import containers as possible before the weekend.</p> <p>We ask Carriers to please manage their arrival times to the Terminal for their booking windows so that they are not parked in the truck park for long periods of time waiting for their booking window to open. It merely takes up valuable truck grid capacity and restricts those other Carriers from accessing the Terminal on their booked windows.</p>					
<b>Marine Services</b>					
All shifts covered. Pilot times may alter, but generally running to schedule.					
<b>Container terminal vessels at anchor -</b>					
None					
<b>Container Terminal Operations</b>					
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 25<sup>th</sup> July the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was <b>0.9</b> days and when comparing updated vessel ETA to ABT was <b>0.3</b> days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> ‘OOCL Busan 452S’ (CNS)</li> <li>• <b>Arriving later today:</b> ‘Kota Lembah LEM193’ (NZS)</li> <li>• <b>Berthing 31 July:</b> ‘Hansa Offenburg 2113’ (ANZ TTZ)</li> <li>• <b>Berthing 1 August:</b> ‘San Pedro 001S’ (RTW)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>					
<p><b>Labour supply</b> – We are pleased to report that our request to recruit five crane operators from overseas has been approved. This approval, and the significant amount of training and upskilling currently underway with our own staff, will help lift our performance.</p>					
<p><b>Yard Capacity</b> – As of today, the main terminal is approx. 73% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July is 2.7 days for Imports and 5.4 days for exports.</p>					

<p><b>Link/On-dock Empty Container Depot</b> – Link facility is at approx. 78% utilisation. Empty export demand is strong, so we are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>	
<p><b>Road Services</b> – on Wednesday and Thursday we delivered out a combined total of 1,422 import containers via road and over 279 import containers via rail. Average truck turn times fluctuated between 41 minutes on Wednesday and 20 minutes on Thursday. Today's R&amp;D operations are running well. For Late Reveal approvals please apply through Customer Service Team.</p> <p>Looking ahead to the weekend, there are plenty of VBS bookings in the pool for the weekend. Please note that majority of VBS bookings for Monday have been picked up, however there are slots available for off peak times.</p>	
<p><b>Productivity</b> – still lower than normal.</p>	
<p><b>Rail Services</b> – rail operations continue to be under pressure due to shortages of rail capacity. We are working proactively with KiwiRail to manage demand.</p>	
<p><b>Other</b> –</p>	
<p><b>Multi-Cargo Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths are currently at 100% utilisation today and will remain that way for the weekend. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. This is further exacerbated by cargo dwelling past their free periods.</p> <p>POAL and MC are not in a position to entertain any additional storage and implore all to resource for the swift delivery of cargo within its permitted free time.</p> <p>Captain Cook, Marsden, Bledisloe yards and the CHF are currently at 30% utilisation with 1 PCC vessel currently discharging. Yards will increase to 90% from Sunday with Heroic Ace having a large exchange arriving Saturday.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is still very busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.</p>	
<p><b>Other</b> - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Monday 2<sup>nd</sup> August 2021.