

Operational Update:

28th July 2021

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Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points:</p> <p>In June, Ports of Auckland paused automation after an incident revealed a potential safety risk. This pause also allowed time to re-evaluate and reset the project. The safety risk has been fixed and we are now ready to restart with a revised implementation plan. Please refer to this update for further details.</p> <p>Sharing an article from gCaptain regarding typhoon In-Fa, the powerful storm battering regions around Shanghai, which has forced some of the world's biggest shipping ports to halt operations.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'OOCL Busan 452S' (CNS): arrived 27/07 berthing 28/07		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 25th July the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 0.9 days and when comparing updated vessel ETA to ABT was 0.3 days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'MSC Langsar KE126A' (KEX) & 'Seaspan Hannover 125W' (SIRIUS) • Arriving later today: 'OOCL Busan 452S' (CNS) • Berthing 29 July: 'Moana Chief 4316' (PACCOS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and domestic recruitment is going well for straddle and other roles. We have made a new application for five crane drivers to come in from overseas and are expecting a decision this week.		
Yard Capacity – As of today, the main terminal is approx. 92% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July is 2.7 days for Imports and 5.4 days for exports.		
Link/On-dock Empty Container Depot – Link facility is at approx. 83% utilisation. Empty export demand is strong, so we are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		

<p>Road Services – on Monday and Tuesday we delivered out a combined total of 1,398 import containers via road and around 248 import containers via rail. Average truck turn times fluctuated between 42 minutes on Monday and 32 minutes on Tuesday.</p> <p>R&D operations today are heavy but running well. Part of the challenge is the early arrival of trucks for VBS slot times which continues to congest the truck grid. We ask Carriers to ensure their timed arrivals to the Terminal are managed more carefully to ensure we limit truck grid congestion please.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>	
Productivity – still lower than normal.	
Rail Services – Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation today and will remain that way for following week. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. This is further exacerbated by cargo dwelling past their free periods.</p> <p>POAL and MC are not in a position to entertain any additional storage and implore all to resource for the swift delivery of cargo within its permitted free time.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 100% utilisation with 2 PCC vessels currently discharging. Yards should ease slightly over the week. We are working closely with any lines which will experience delays and hope to display online what the order of ships working will be.</p>	
<p>Road Services – Container and Breakbulk R&D is still very busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.</p>	
<p>Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 30th July 2021.