

Operational Update:

26th July 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Fergusson R&D operations ran well over the weekend, considering some of the operational impacts caused by fog and weather conditions.</p> <p>Sharing an article from <i>gCaptain</i> as further insight into the challenges being experienced in the global supply chain. From seafarers stranded at sea beyond their stints to manufacturing businesses that are forced to halt production due to raw material shortages, COVID-19 Delta variant continues to cause major disruptions across the global supply chain.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
None		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 25th July the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 0.9 days and when comparing updated vessel ETA to ABT was 0.3 days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: ‘Neokastro 083S’ (NEASIA) • Berthing 27 July: ‘MSC Langsar KE126A’ (KEX) • Berthing 28 July: ‘Hansa Offenburg 2113’ (ANL TTZ) & ‘Seaspan Hannover 125W’ (SIRIUS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and domestic recruitment is going well for straddle and other roles. We have made a new application for five crane drivers to come in from overseas and are expecting a decision this week.		
Yard Capacity – As of today, the main terminal is approx. 93% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July is 2.7 days for Imports and 5.4 days for exports.		
Link/On-dock Empty Container Depot – Link facility is at approx. 63% utilisation. Empty export demand is strong, so we are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		
Road Services – Between Friday and Sunday we delivered out just over 1,250 import containers via road and under 254 import containers via rail.		
Friday saw trucking companies uplifting 634 import containers with average truck turn times of 34 minutes. Weekend R&D operations ran smooth with 616 import containers		

delivered to trucks and average truck turn times varying between 35 minutes on Saturday and 40 minutes on Sunday. R&D operations today are running well. There are VBS bookings available in the pool for off peak hours after 1500. For Late Reveal approvals please apply through Customer Service Team.	
Productivity – still lower than normal.	
Rail Services – Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation today and will remain that way for the week. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. This is further exacerbated by cargo dwelling past their free periods. POAL and MC are not in a position to entertain any additional storage and implore all to resource for the swift delivery of cargo within its permitted free time please. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 100% utilisation with 2 PCC vessels currently discharging. Yards should ease slightly over the week. We are working closely with any lines which will experience delays and hope to display online what the order of ships working will be.	
Road Services – Container and Breakbulk R&D is still very busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.	
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 28th July 2021.